

AMOLAKCHAND MAHAVIDYALAYA, YAVATMAL

STUDENTS SATISFACTION SURVEY

Session 2017-2018

The institute conducts student satisfaction surveys and analyses results to identify strength and areas that require improvement to enhance the overall performance of the institute.

- The IQAC of the institute design a questionnaire to evaluate the overall performance of the institute.
- The questionnaire includes general information about the students such as students' current academic year, the programme enrolled in, the number of semesters/years completed at this institute etc.
- The questionnaire includes questions on the quality of teaching-learning, academic resources and infrastructure, students support services, recreational facilities, career and placements, campus facilities and environment, facilities for co-curricular and extracurricular activities and overall satisfaction with educational experience.
- The questionnaire includes both quantitative (rating scale from 1 to 5 or strongly disagree to strongly agree) and qualitative questions (open-ended for suggestions)
- The feedback committee of the institute distribute the questionnaires to students using appropriate channels, such as online platforms or paper-based forms.
- The IQAC and feedback committee ensure that the survey is accessible and user-friendly to encourage higher response rates.
- The IQAC and feedback committee assure students that their responses will remain anonymous to promote honest feedback.
- The feedback committee, once the survey responses are collected, perform a comprehensive analysis of quantitative data using statistical techniques like mean, median, mode, and standard deviation and qualitative feedback by categorizing common themes or issues raised by students.
- The feedback committee based on the analysis, identify the strengths and weaknesses of the educational institute.
- The IQAC, the feedback committee and the head of the institute prioritise the areas for improvement and in consultation with governing body, develop an action plan to address the identified weaknesses.
- The institute executes the action plan by implementing the identified strategies and initiatives such as faculty training, infrastructure upgrades, enhancing student support services or introducing new extracurricular activities.
- The institute communicates the progress and changes to students.

•The institute communicates the survey findings, action plans and subsequent improvements to students.

- The student's satisfaction survey analysis report highlights some of the important findings for the academic year 2016-2017.
- In all 776 (UG and PG final year students) from all three streams of Arts, Commerce and Science submitted their questionnaires.
- The student opinion about teachers' role in academics, teaching and other co-curricular and extracurricular activities was found excellent in most aspects with some areas of scope for better achievements.
- The teaching and communication skills with subject knowledge and preparedness of most of the teachers are highly appreciated by the students.

The students found satisfied and happy with the institution's role, duties, and responsibilities along with the academic staff also appreciated all the academic, curricular and extracurricular aspects.

However, there are some suggestions from students such as increase in; 1) Sealing fans in classrooms. 2) Regular unit tests. 3) Placement activities. 4) ICT tools. 5) Games and sports facilities (playgrounds). 6) Washrooms and toilets. 7) Safe and clean drinking water facilities. 7) Computer systems in the library, computer science and commerce department. 8) Educational Tours, Industrial visit.

ANALYSIS OF STUDENTS SATISFACTORY SURVEY (SESSION 2017-18)

Question	Number of Responses	% of Responses
1. How much of the syllabus was covered in the class?		
a) 85 to 100%	355	45.75%
b) 70 to 84%	251	32.35%
c) 55 to 69%	92	11.86%
d) 30 to 54%	48	6.19%
e) Below 30%	30	3.87%
2. How well did the teachers prepare for the classes?		
a) Thoroughly	192	24.74%
b) Satisfactorily	496	63.92%
c) Poorly	45	5.80%
d) Indifferently	11	1.42%
e) Wont teach at all	32	4.12%
3. How well were the teachers able to communicate?		
a) Always effective	541	69.72%
b) Sometimes effective	84	10.82%
c) Just satisfactorily	116	14.95%
d) Generally ineffective	23	2.96%
e) Very poor communication	12	1.55%
4. The teachers approach to teaching can best be described as		
a) Excellent	243	31.31%

b) Very good	254	32.73%
c) Good	234	30.15%
d) Fair	24	3.09%
e) Poor	21	2.71%
5. Fairness of the internal evaluation process by the teachers.		
a) Always fair")	462	59.54%
b) Usually fair")	231	29.77%
c) Sometimes unfair")	52	6.70%
d) Usually unfair")	22	2.84%
e) Unfair")	9	1.16%
6. Was your performance in assignments discussed with you?		
a) Every time")	450	57.99%
b) Usually")	162	20.88%
c) Occasionally/Sometimes")	104	13.40%
d) Rarely")	40	5.15%
e) Never")	20	2.58%
7. The institute takes active interest in promoting opportunities like educational tour, internship, student exchange, field visit for students etc.		
a) Regularly")	431	55.54%
b) Often")	100	12.89%
c) Sometimes")	132	17.01%
d) Rarely")	48	6.19%
e) Never")	65	8.38%
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.		

a) Significantly")	210	27.06%
b) Very well")	356	45.88%
c) Moderately")	142	18.30%
d) Marginally")	39	5.03%
e) Not at all")	29	3.74%
9. The institution provides multiple opportunities to learn and grow.		
a) Strongly agree")	166	21.39%
b) Agree")	437	56.31%
c) Neutral")	117	15.08%
d) Disagree")	19	2.45%
e) Strongly disagree")	37	4.77%
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.		
a) Every time")	362	46.65%
b) Usually	229	29.51%
c) Occasionally/Sometimes	130	16.75%
d) Rarely	55	7.09%
e) Never	0	0.00%
11. Your mentor does a necessary follow-up with an assigned task to you.		
a) Every time	397	51.16%
b) Usually	237	30.54%
c) Occasionally/Sometimes	64	8.25%
d) Rarely	51	6.57%
e) I dont have a mentor	27	3.48%

12. The teachers illustrate the concepts through examples and applications.		
a) Every time	418	53.87%
b) Usually	205	26.42%
c) Occasionally/Sometimes	107	13.79%
d) Rarely	28	3.61%
e) Never	18	2.32%
13. The teachers identify your strengths and encourage you with providing right level of challenges.		
a) Fully	379	48.84%
b) Reasonably	241	31.06%
c) Partially	92	11.86%
d) Slightly	32	4.12%
e) Unable to	32	4.12%
14. Teachers are able to identify your weaknesses and help you to overcome them.		
a) Every time	360	46.39%
b) Usually	246	31.70%
c) Occasionally/Sometimes	107	13.79%
d) Rarely	37	4.77%
e) Never	26	3.35%
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.		
a) Strongly agree	226	29.12%
b) Agree	388	50.00%
c) Neutral	113	14.56%
d) Disagree	32	4.12%

e) Strongly disagree	17	2.19%
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences		
a) To a great extent	275	35.44%
b) Moderate	333	42.91%
c) Some what	99	12.76%
d) Very little	45	5.80%
e) Not at all	24	3.09%
17. Teachers encourage you to participate in extracurricular activities.		
a) Strongly agree	274	35.31%
b) Agree	355	45.75%
c) Neutral	86	11.08%
d) Disagree	42	5.41%
e) Strongly disagree	19	2.45%
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.		
a) To a great extent	320	41.24%
b) Moderate	301	38.79%
c) Some what	82	10.57%
d) Very little	47	6.06%
e) Not at all	26	3.35%
19. Are you satisfied with use of technology such as LCD projector, Multimedia, etc. by teachers while teaching.		
a) Very satisfied	276	35.57%
b) Satisfied	310	39.95%

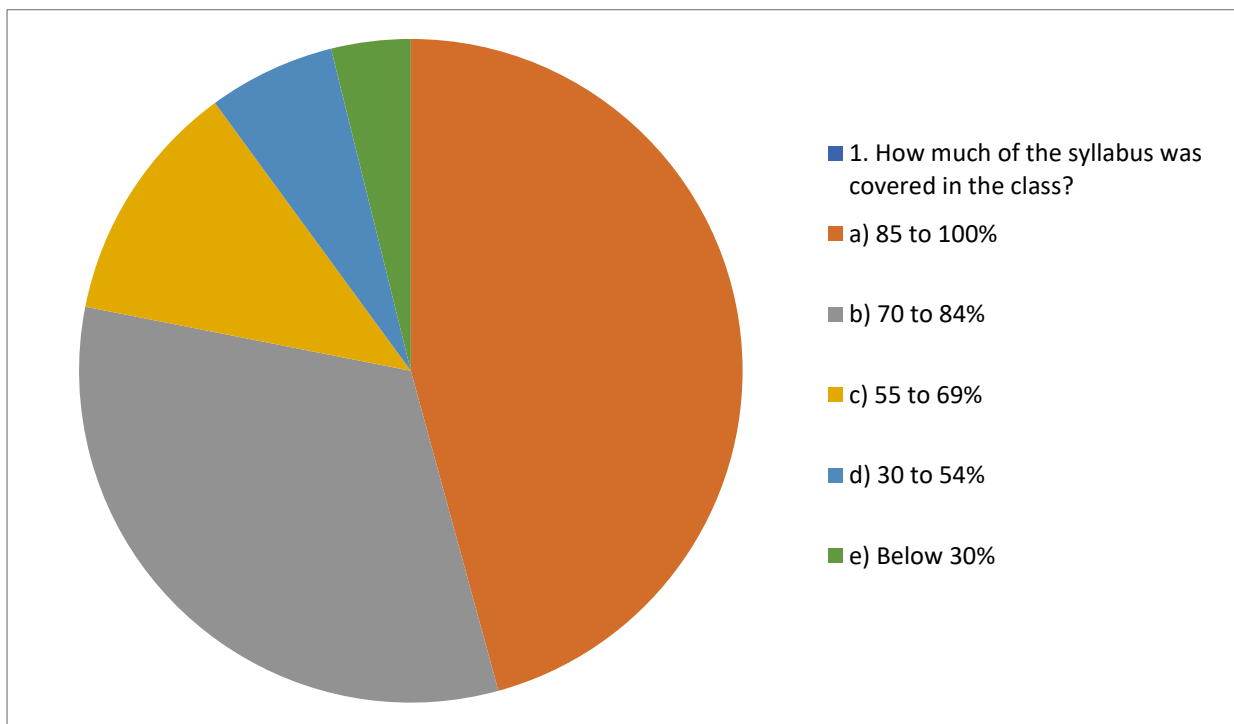
c) Neutral	100	12.89%
d) Not satisfied	68	8.76%
e) Very dissatisfied	22	2.84%
20. The overall quality of teaching learning process in your institute is very good.		
a) Strongly agree	205	26.42%
b) Agree	466	60.05%
c) Neutral	60	7.73%
d) Disagree	33	4.25%
e) Strongly disagree	12	1.55%
21. How helpful are the college administrative staff to issues you face?		
a) Extremely helpful	224	28.87%
b) Very helpful	392	50.52%
c) Moderately helpful	110	14.18%
d) Slightly helpful	33	4.25%
e) Not at all helpful	17	2.19%
22. How helpful is your academic advisor?		
a) Extremely helpful	210	27.06%
b) Very helpful	367	47.29%
c) Moderately helpful	144	18.56%
d) Slightly helpful	26	3.35%
e) Not at all helpful	29	3.74%
23. How easy is it to register or drop courses?		

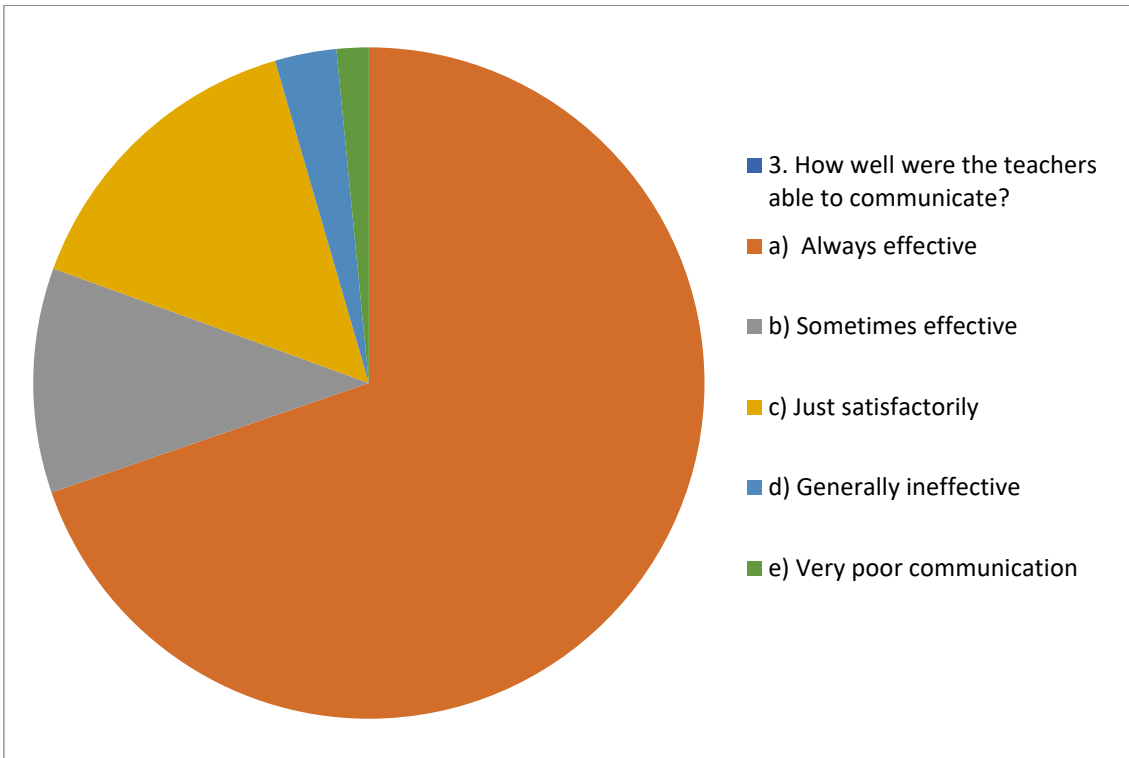
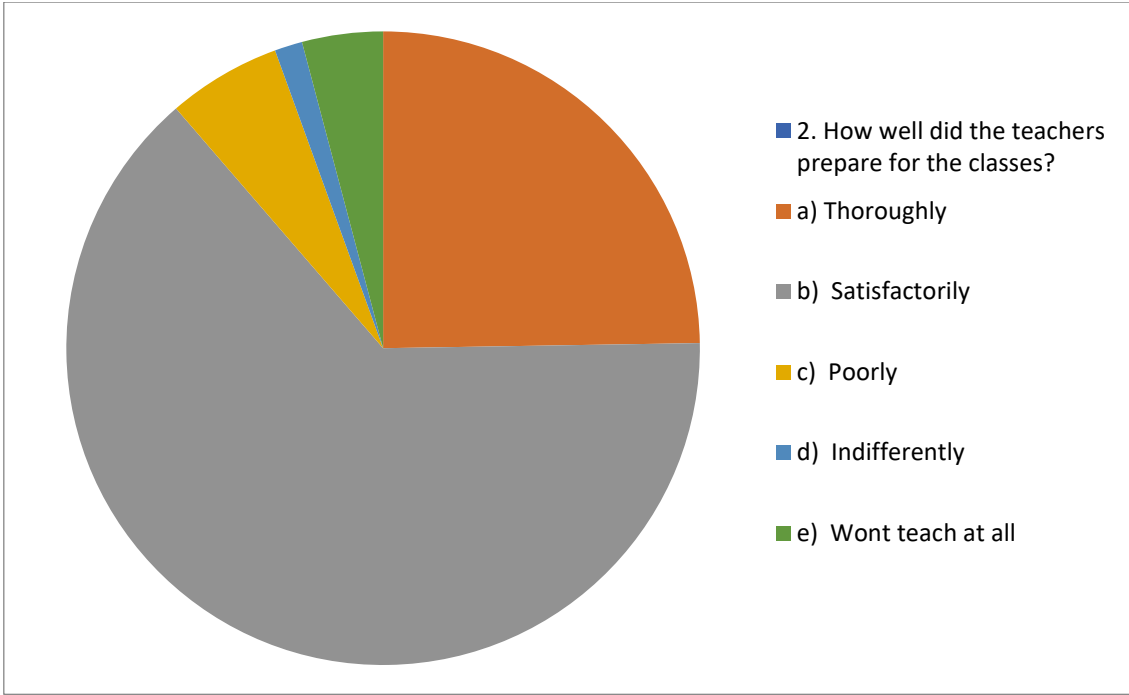
a) Very Easy	215	27.71%
b) Easy	288	37.11%
c) Neutral	228	29.38%
d) Difficult	32	4.12%
e) Very Difficult	13	1.68%
24. Do you feel job-competent moving forward from this institute?		
a) Yes	493	63.53%
b) No	123	15.85%
c) Unsure	160	20.62%
d) Difficult	0	0.00%
e) Very Difficult	0	0.00%
25. How satisfied are you with the diversity and quality of the offered extra-curricular activities?		
a) Very satisfied	222	28.61%
b) Satisfied	369	47.55%
c) Neutral	139	17.91%
d) Not satisfied	22	2.84%
e) Very dissatisfied	24	3.09%
26. How helpful are the campus staff with administrative and other issues?		
a) Extremely helpful	171	22.04%
b) Very helpful	360	46.39%
c) Moderately helpful	191	24.61%
d) Slightly helpful	36	4.64%

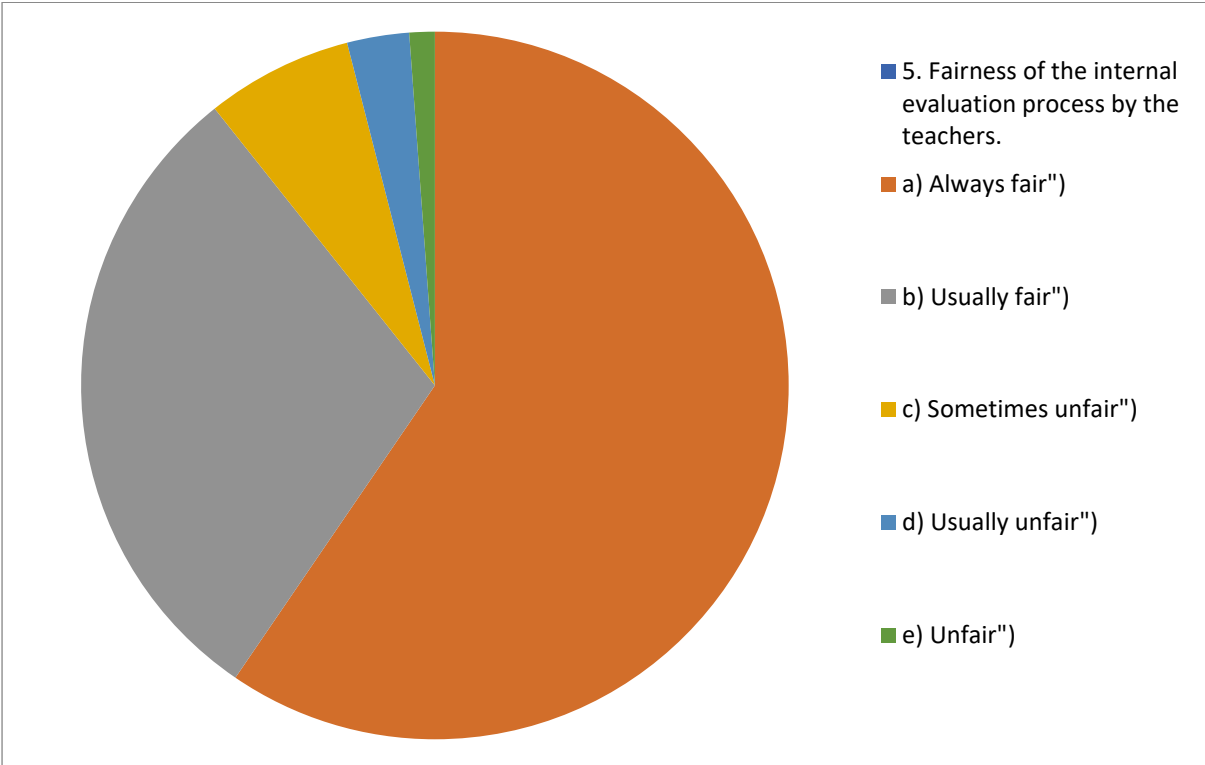
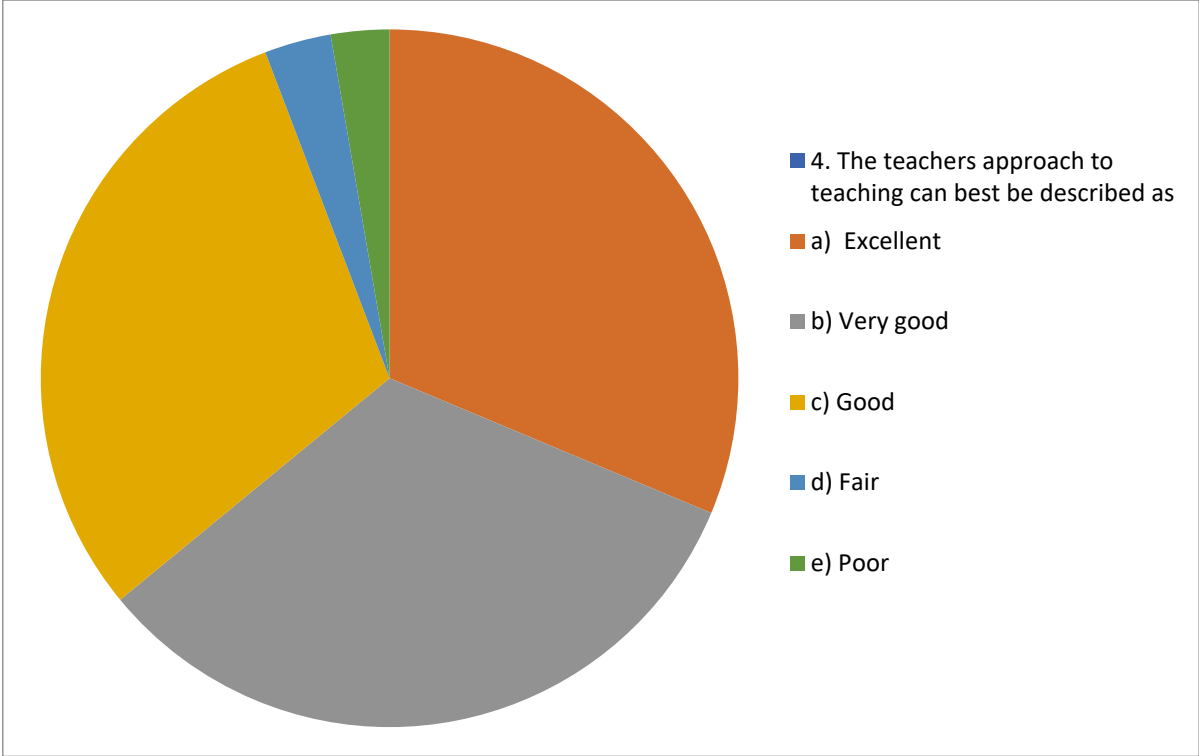
e) Not at all helpful	18	2.32%
27. How well-maintained are the facilities?		
a) Excellent	191	24.61%
b) Very good	302	38.92%
c) Good	189	24.36%
d) Fair	82	10.57%
e) Poor	12	1.55%
28. How satisfied are you with the institute's policies?		
a) Very satisfied	221	28.48%
b) Satisfied	366	47.16%
c) Neutral	136	17.53%
d) Not satisfied	36	4.64%
e) Very dissatisfied	17	2.19%
29. How satisfied are you with the overall experience studying here?		
a) Very satisfied	194	25.00%
b) Satisfied	403	51.93%
c) Neutral	124	15.98%
d) Not satisfied	28	3.61%
e) Very dissatisfied	27	3.48%
30. How likely are you to continue attending this institute next school year		
a) likely	471	60.70%
b) very likely	190	24.48%

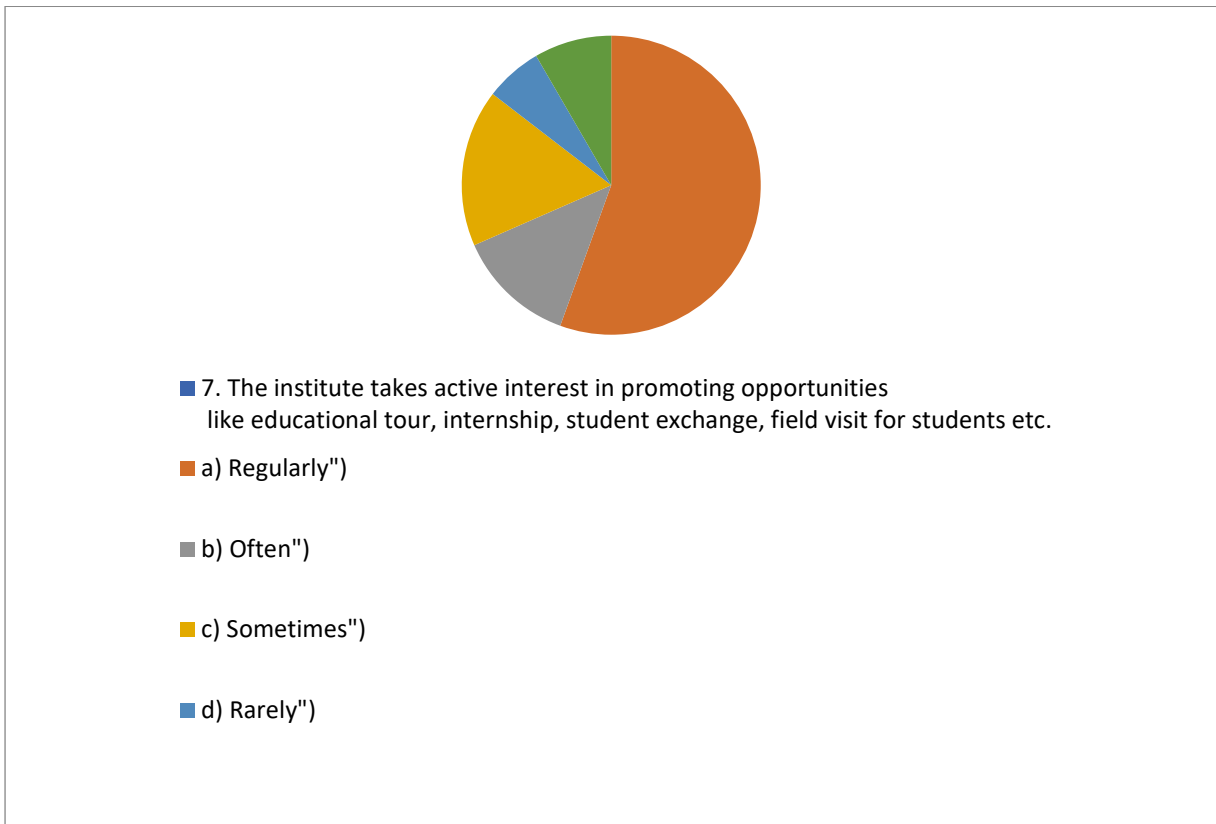
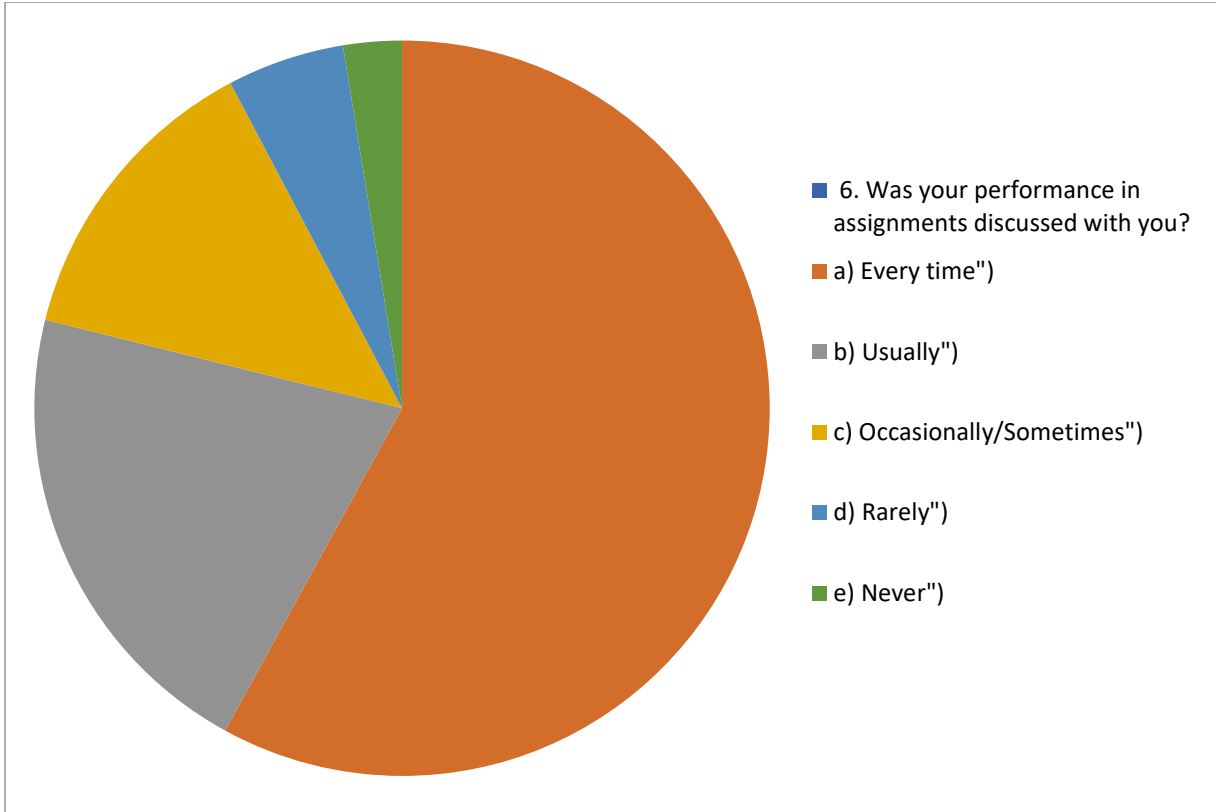
c) unlikely	115	14.82%
31. As per your opinion, in which area institute needs improvement		
a) Teaching-Learning process	174	22.42%
b) Sports facilities	161	20.75%
c) Co-curricular activities	135	17.40%
d) Library facilities	169	21.78%
e) clean campus	89	11.47%
f) Administration	48	6.19%

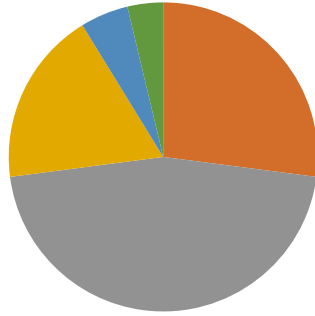
**GRAPHICAL ANALYSIS OF STUDENTS SATISFACTORY SURVEY
(SESSION 2017-18)**











■ 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

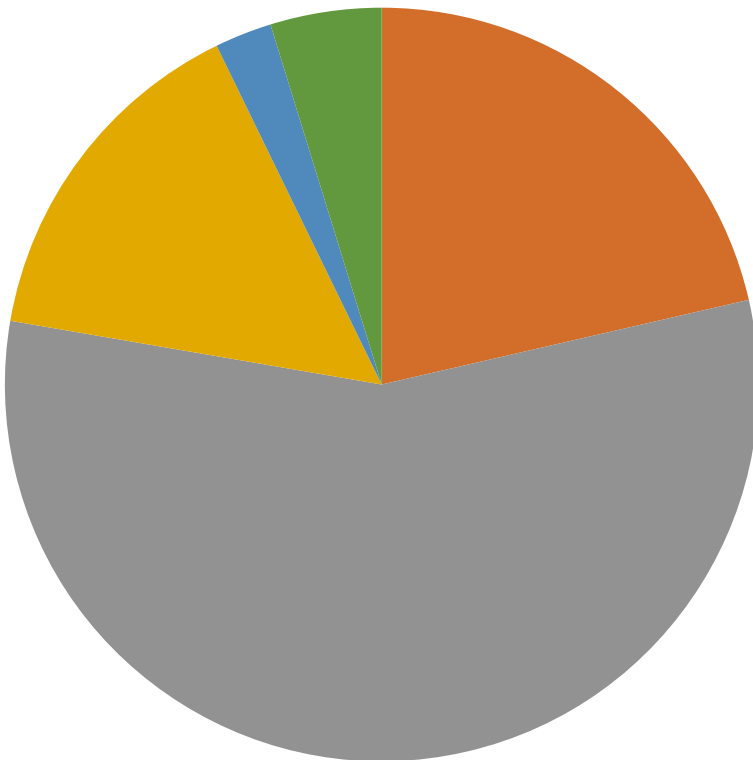
■ a) Significantly")

■ b) Very well")

■ c) Moderately")

■ d) Marginally")

■ e) Not at all")



■ 9. The institution provides multiple opportunities to learn and grow.

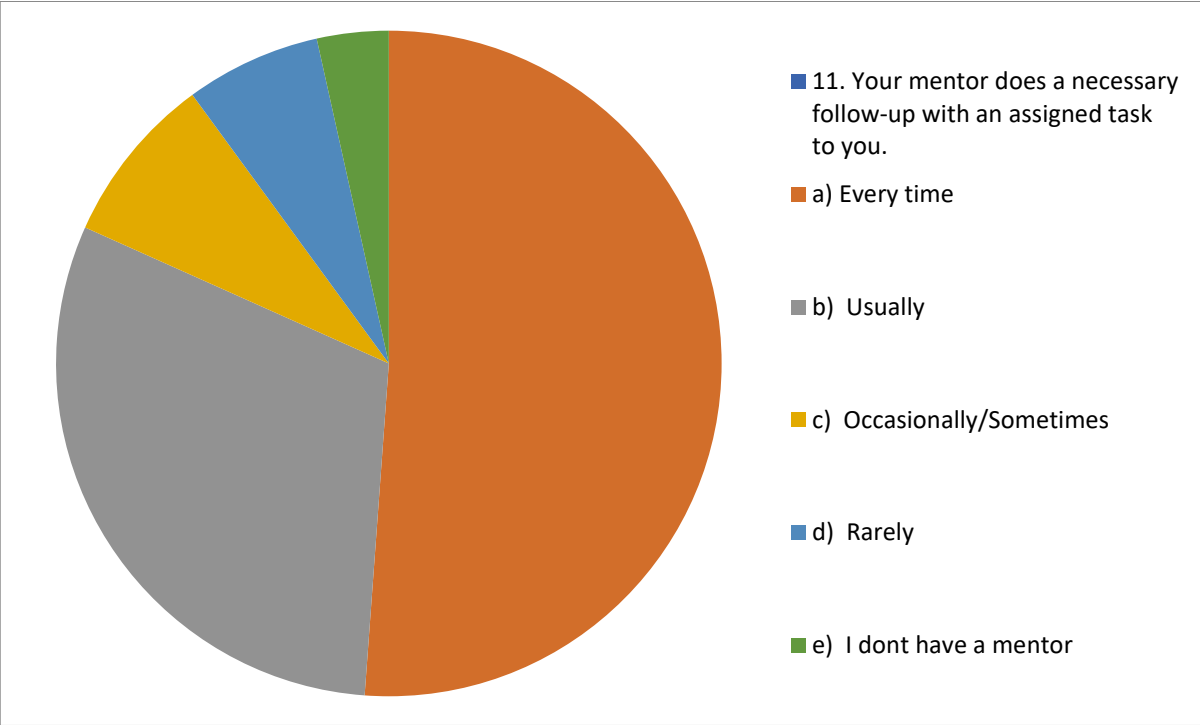
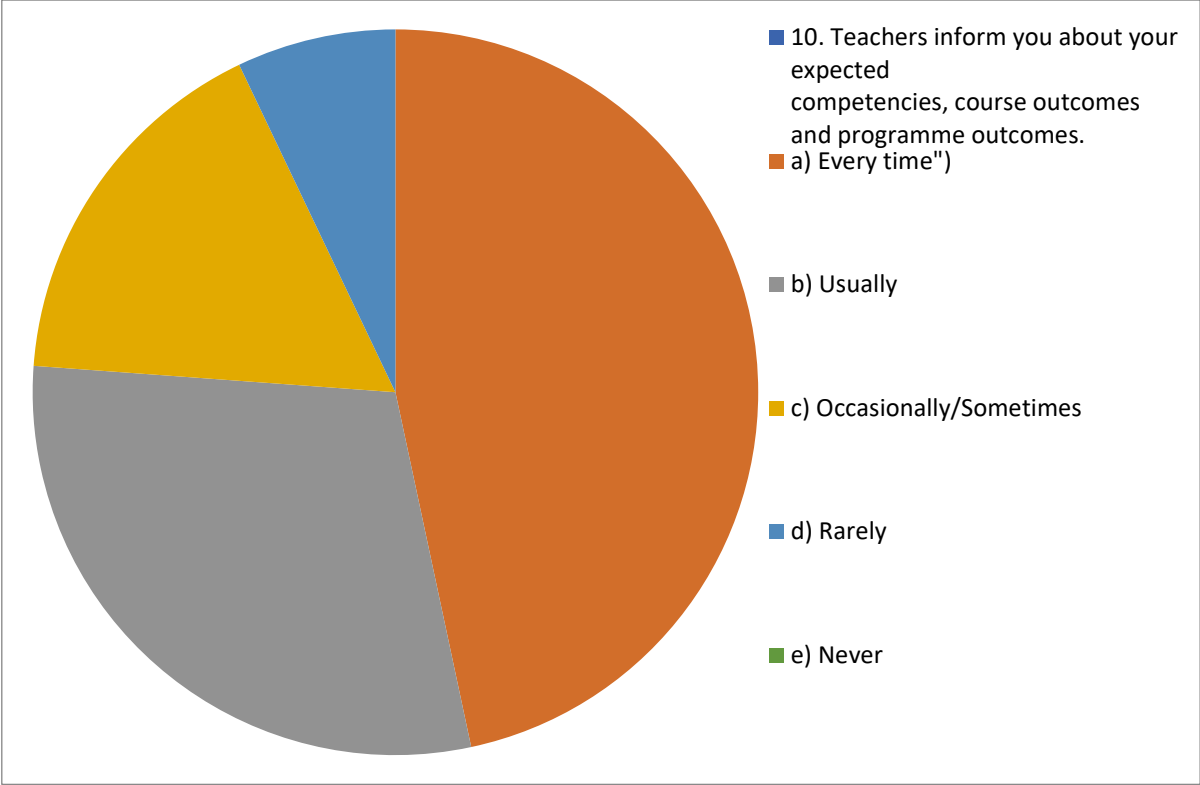
■ a) Strongly agree")

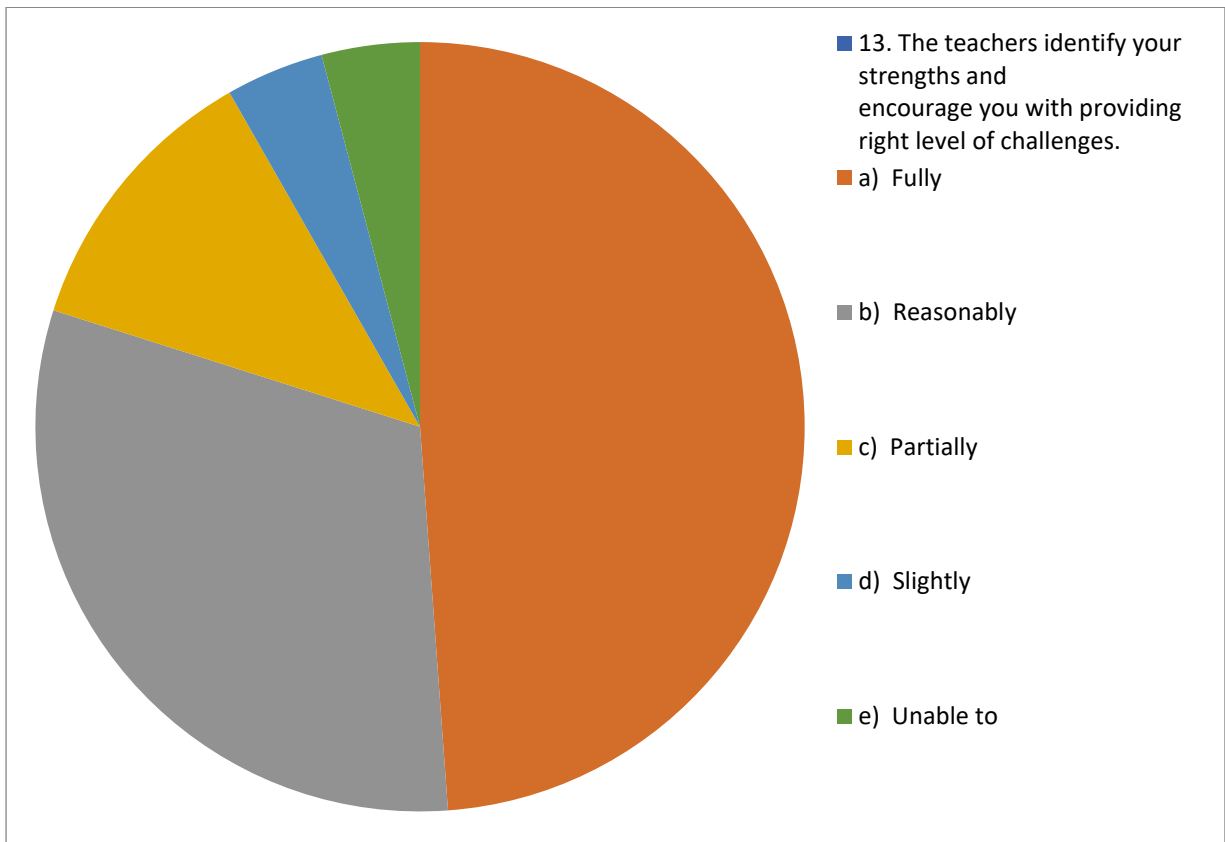
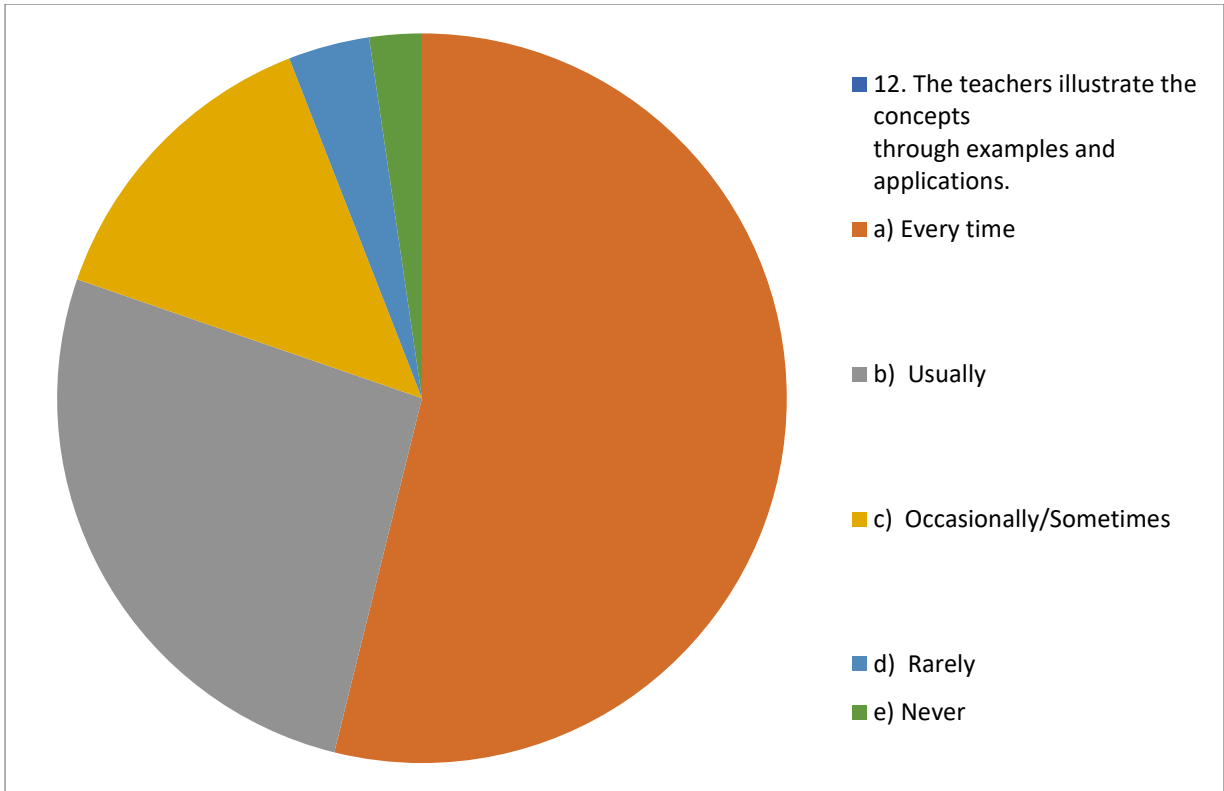
■ b) Agree")

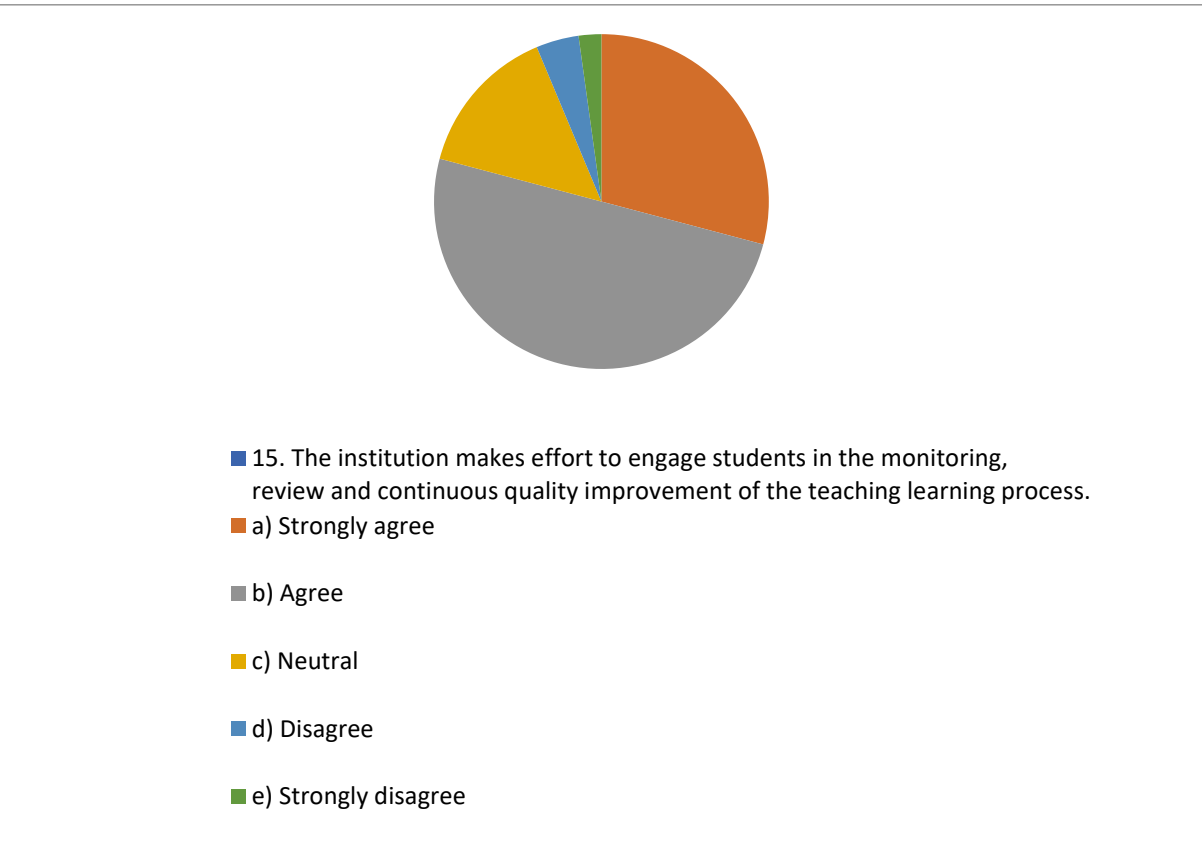
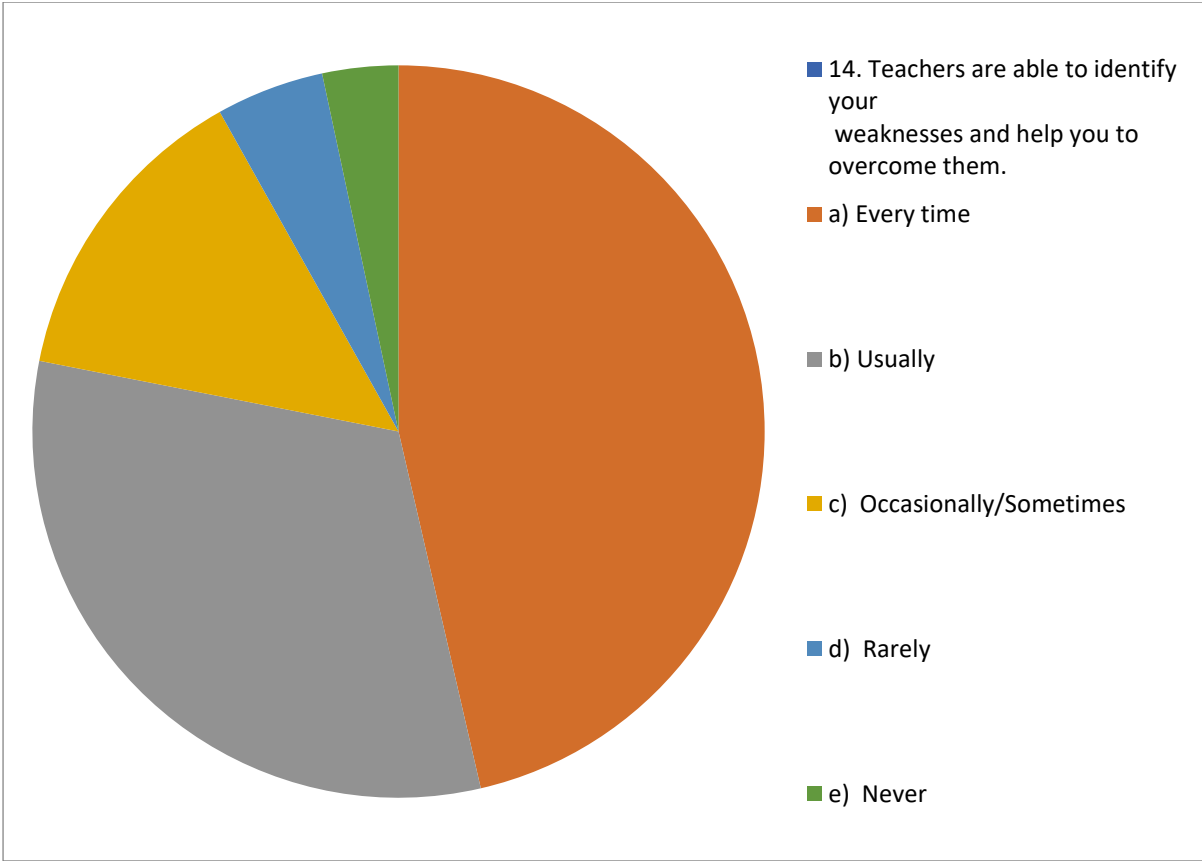
■ c) Neutral")

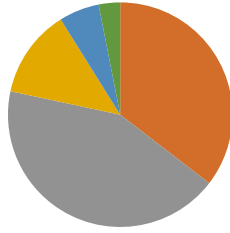
■ d) Disagree")

■ e) Strongly disagree")









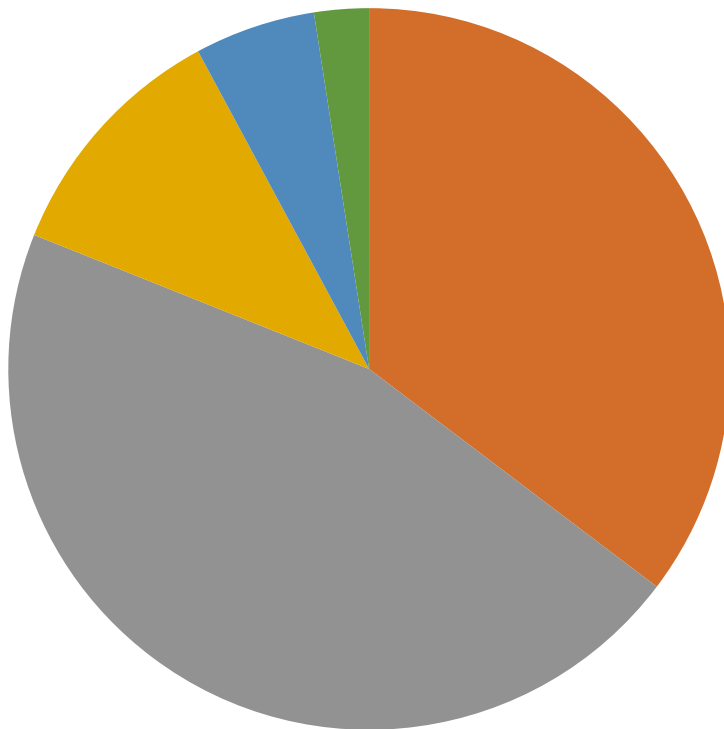
■ 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

■ a) To a great extent

■ b) Moderate

■ c) Some what

■ d) Very little



■ 17. Teachers encourage you to participate in extracurricular activities.

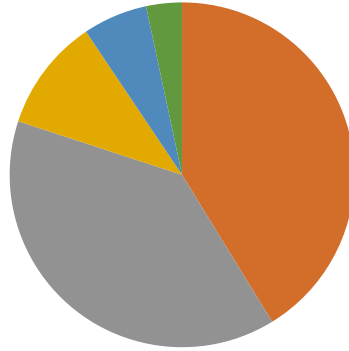
■ a) Strongly agree

■ b) Agree

■ c) Neutral

■ d) Disagree

■ e) Strongly disagree



■ 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

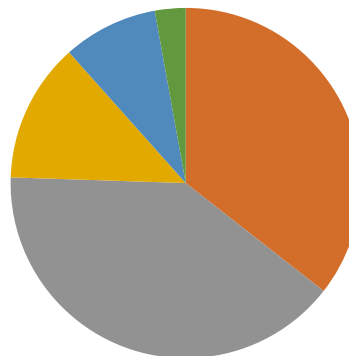
■ a) To a great extent

■ b) Moderate

■ c) Some what

■ d) Very little

■ e) Not at all



■ 19. Are you satisfied with use of technology such as LCD projector, Multimedia, etc. by teachers while teaching.

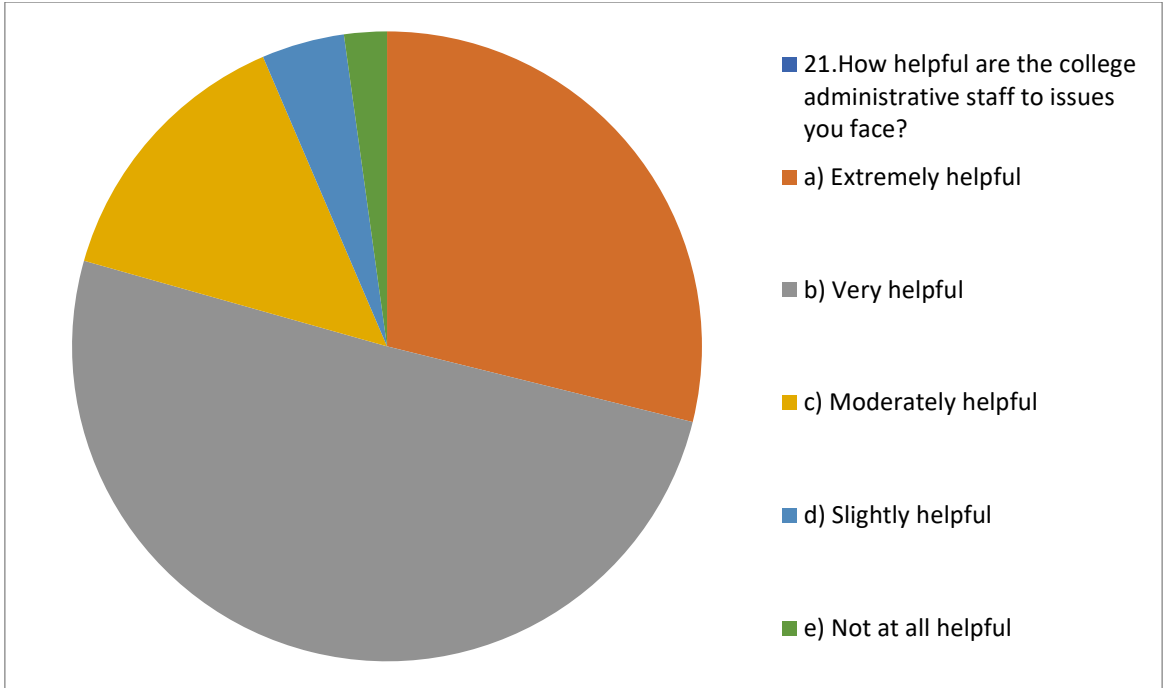
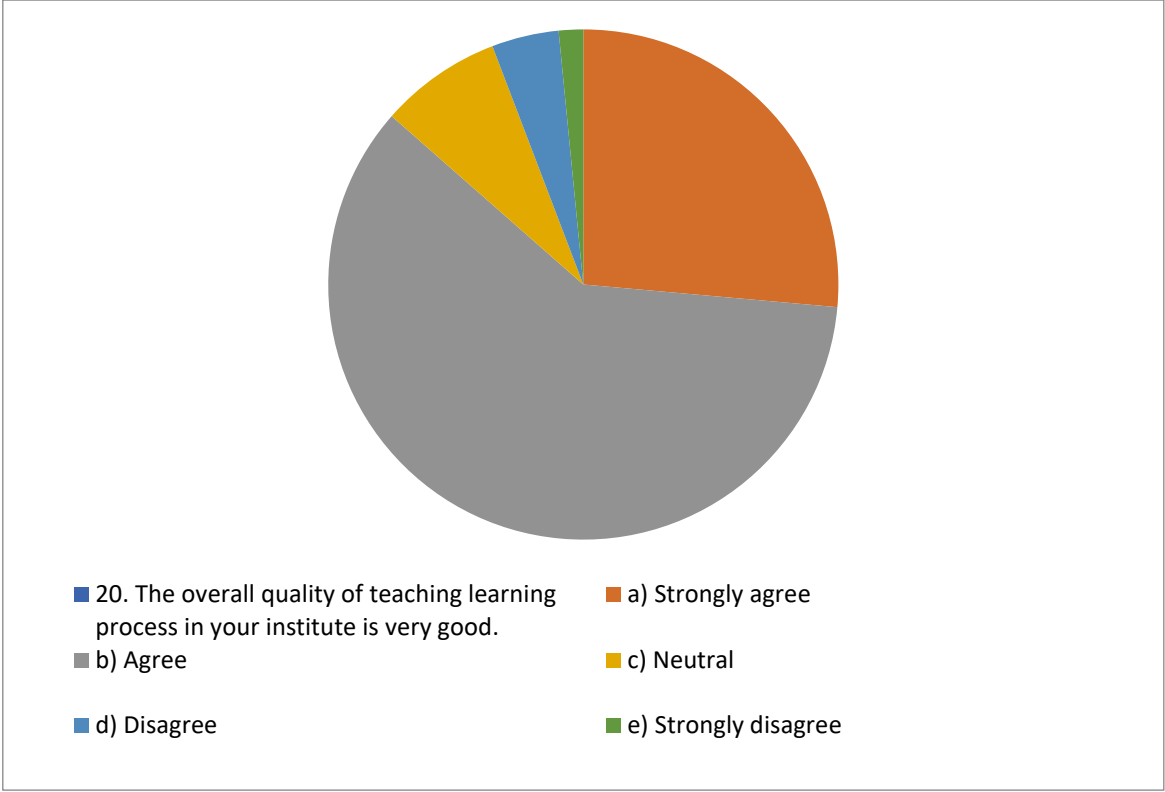
■ a) Very satisfied

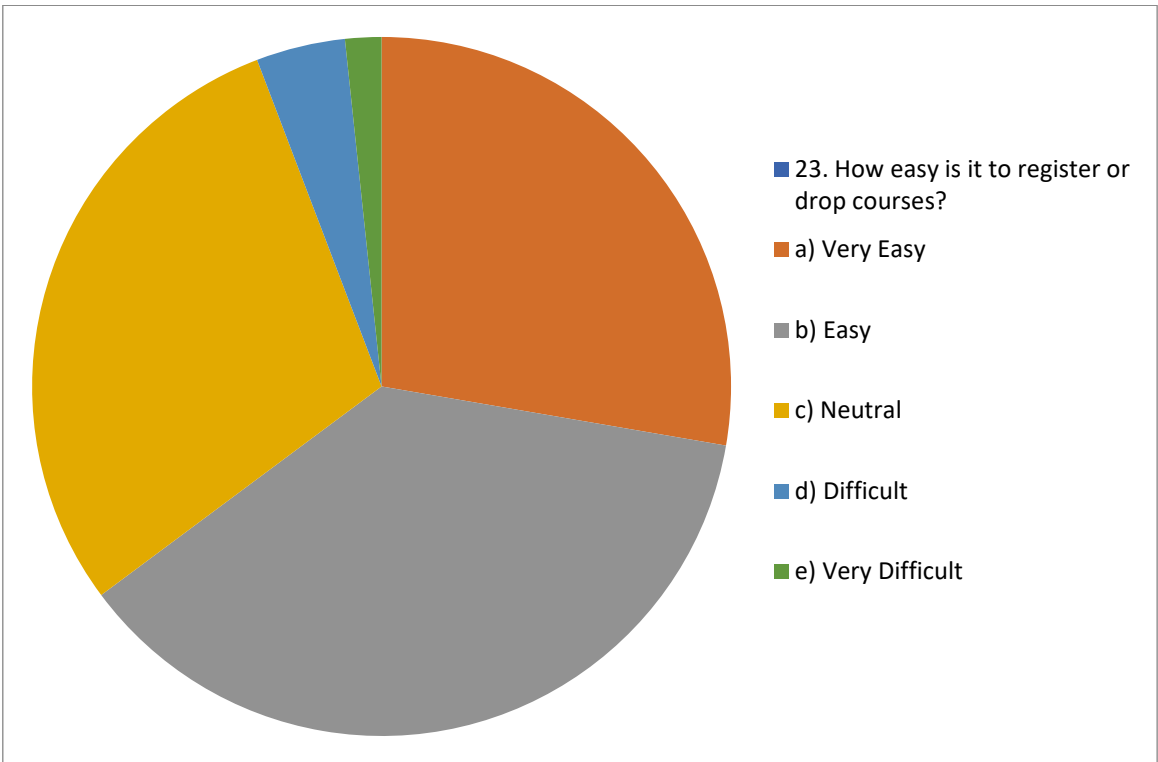
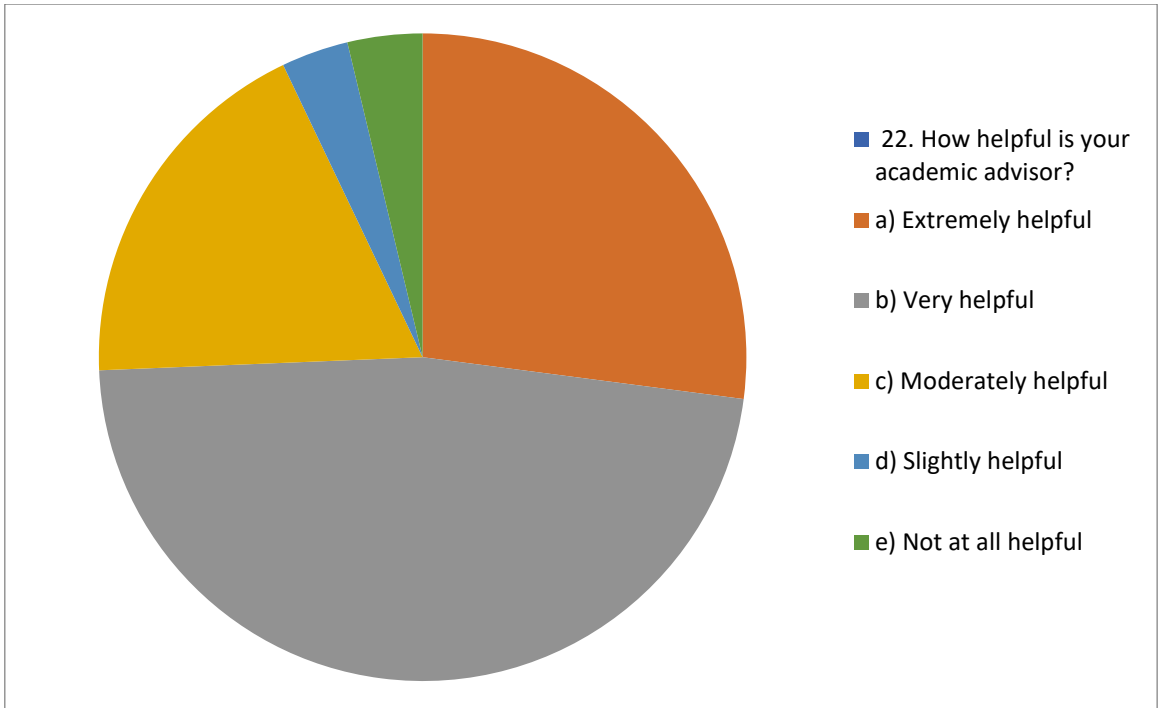
■ b) Satisfied

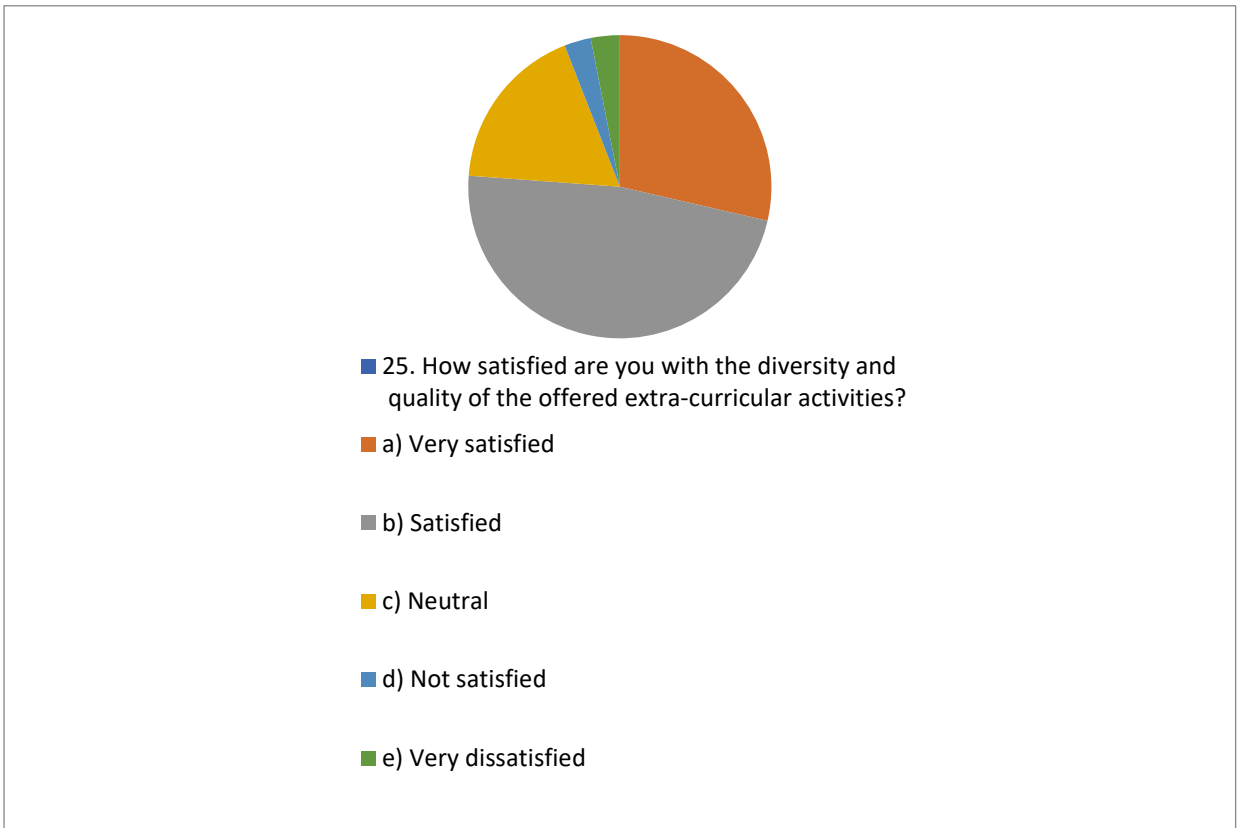
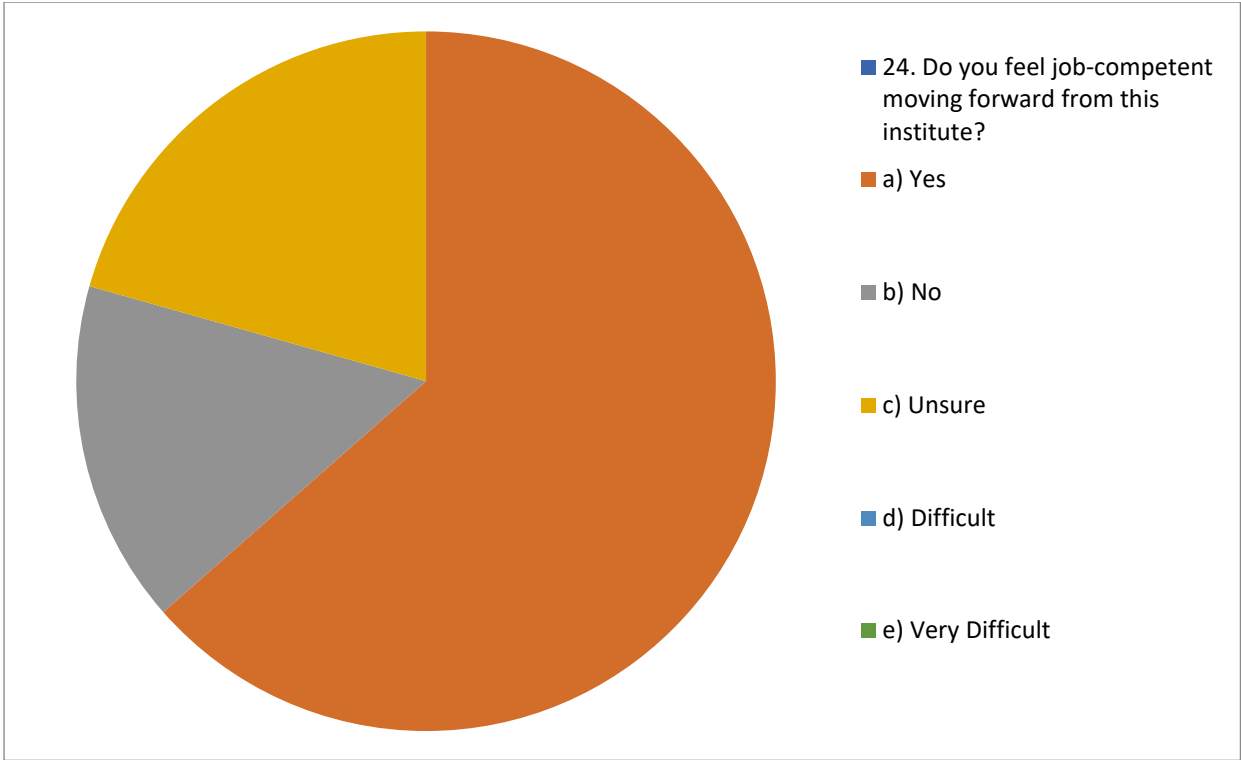
■ c) Neutral

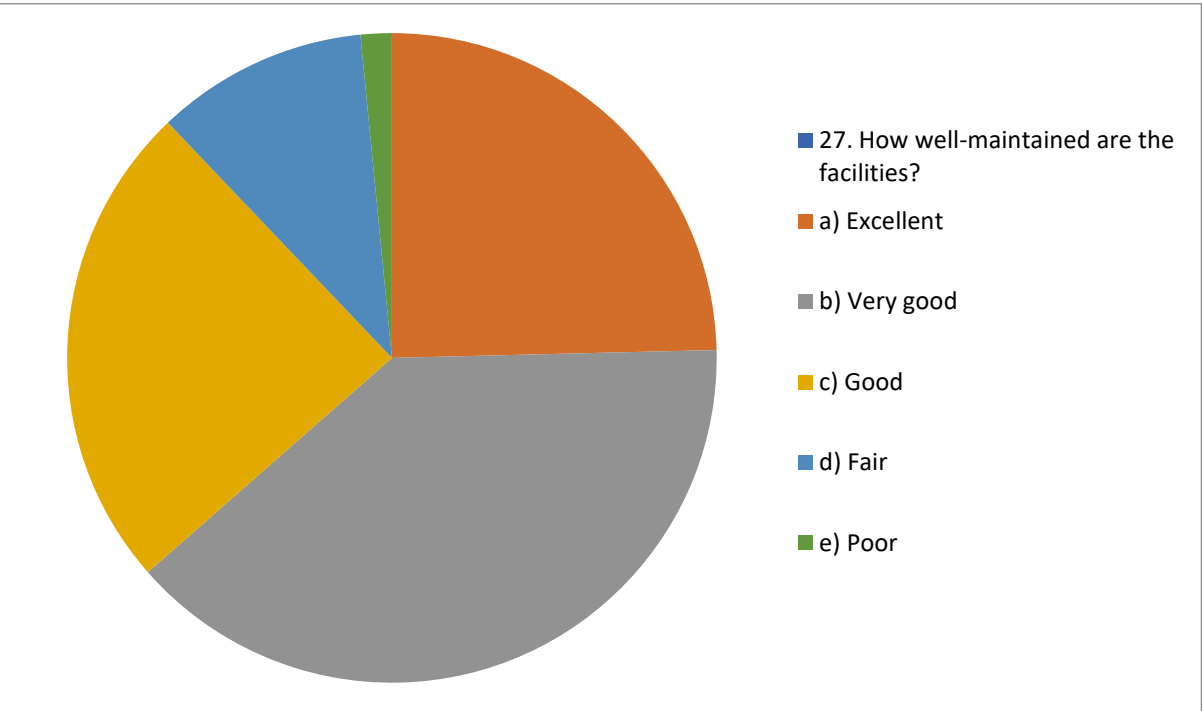
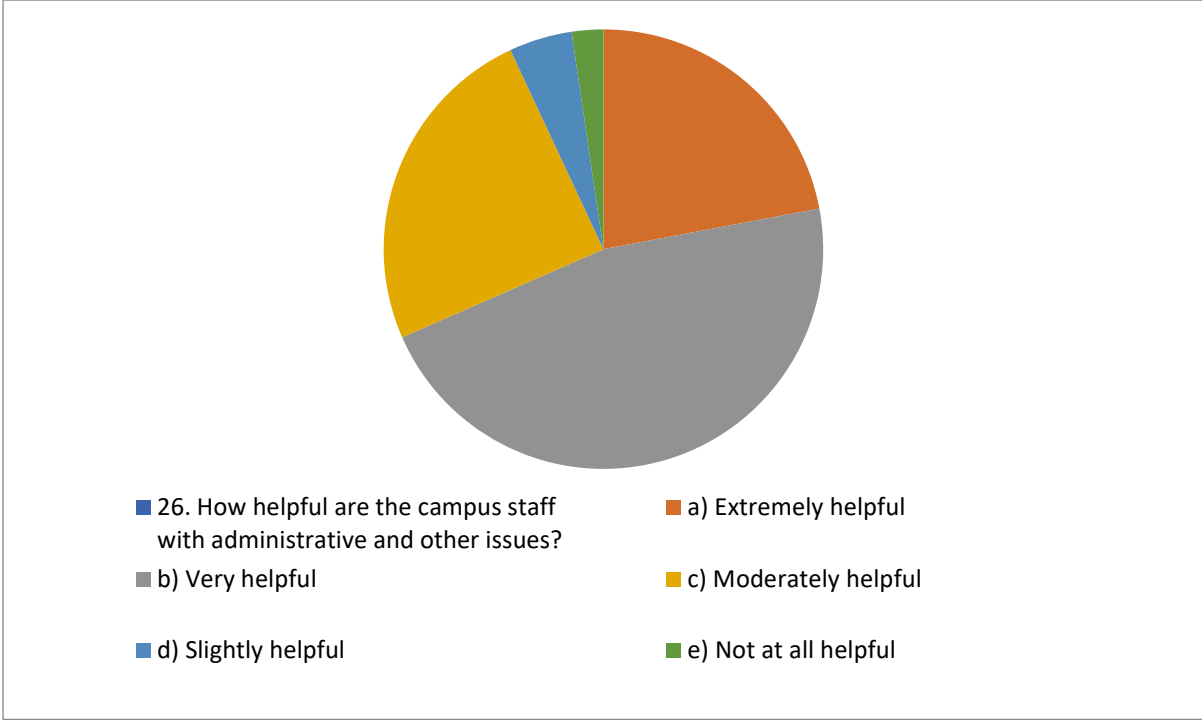
■ d) Not satisfied

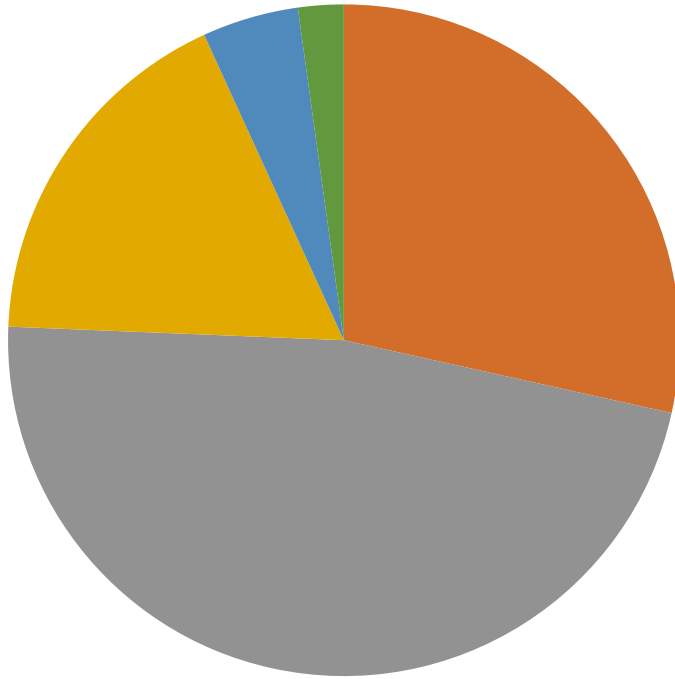
■ e) Very dissatisfied











28. How satisfied are you with the institute's policies?

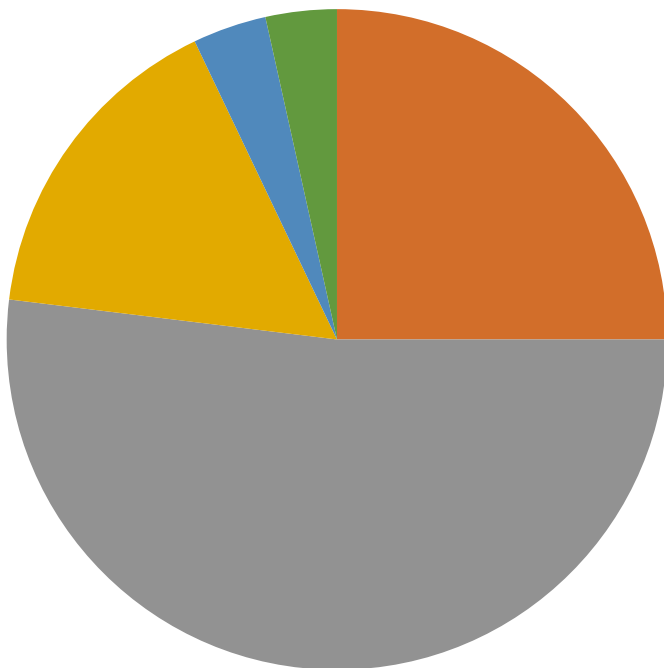
a) Very satisfied

b) Satisfied

c) Neutral

d) Not satisfied

e) Very dissatisfied



29. How satisfied are you with the overall experience studying here?

a) Very satisfied

b) Satisfied

c) Neutral

d) Not satisfied

e) Very dissatisfied

