AMOLAKCHAND MAHAVIDYALAYA, YAVATMAL

STUDENTS SATISFACTION SURVEY

Session 2016-2017

The institute conducts student satisfaction surveys and analyses results to identify strength and areas that require improvement to enhance the overall performance of the institute.

• The IQAC of the institute design a questionnaire to evaluate the overall performance of the institute.

• The questionnaire includes general information about the students such as students' current academic year, the programme enrolled in, the number of semesters/years completed at this institute etc.

• The questionnaire includes questions on the quality of teaching-learning, academic resources and infrastructure, students support services, recreational facilities, career and placements, campus facilities and environment, facilities for co-curricular and extracurricular activities and overall satisfaction with educational experience.

• The questionnaire includes both quantitative (rating scale from 1 to 5 or strongly disagree to strongly agree) and qualitative questions (open-ended for suggestions)

• The feedback committee of the institute distribute the questionnaires to students using appropriate channels, such as online platforms or paper-based forms.

• The IQAC and feedback committee ensure that the survey is accessible and user-friendly to encourage higher response rates.

• The IQAC and feedback committee assure students that their responses will remain anonymous to promote honest feedback.

• The feedback committee, once the survey responses are collected, perform a comprehensive analysis of quantitative data using statistical techniques like mean, median, mode, and standard deviation and qualitative feedback by categorizing common themes or issues raised by students.

• The feedback committee based on the analysis, identify the strengths and weaknesses of the educational institute.

• The IQAC, the feedback committee and the head of the institute prioritise the areas for improvement and in consultation with governing body, develop an action plan to address the identified weaknesses.

• The institute executes the action plan by implementing the identified strategies and initiatives such as faculty training, infrastructure upgrades, enhancing student support services or introducing new extracurricular activities.

• The institute communicates the progress and changes to students.

•The institute communicates the survey findings, action plans and subsequent improvements to students.

- The students satisfaction survey analysis report highlights some of the important findings for the academic year 2016-2017.
- In all 689 (UG and PG final year students) from all three streams of Arts, Commerce and Science submitted their questionaries.
- The student opinion about teachers' role in academics, teaching and other co-curricular and extracurricular activities was found excellent in most aspects with some areas of scope for better achievements.
- The teaching and communication skills with subject knowledge and preparedness of most of the teachers are highly appreciated by the students.

The students found satisfied and happy with the institution's role, duties, and responsibilities along with the academic staff also appreciated all the academic, curricular and extracurricular aspects.

However, there are some suggestions from students such as increase in;

1) Sealing fans in classrooms. 2) Regular unit tests. 3) Placement activities. 4) ICT tools. 5) Games and sports facilities (playgrounds). 6) Washrooms and toilets. 7) Safe and clean drinking water facilities. 7) Computer systems in the library, computer science and commerce department. 8) Extra classes for UG and PG. 9) Educational Tours, Industrial visit, cultural event to minimize the communication gap among students and teachers and create a healthy atmosphere for teaching-learning process.

Analysis of Student satisfaction survey

Question	Number of Responses	% of Response
1. How much of the syllabus was covered in the class?		
a) 85 to 100%	311	**45.14%**
b) 70 to 84%	226	**32.80%**
c) 55 to 69%	83	**12.05%**
d) 30 to 54%	42	**6.10%**
e) Below 30%	27	**3.92%**
2. How well did the teachers prepare for the classes?		
a) Thoroughly	179	**25.98%**
b) Satisfactorily	435	**63.13%**
c) Poorly	36	**5.22%**
d) Indifferently	9	**1.31%**
e) Wont teach at all	30	**4.35%**
3. How well were the teachers able to communicate?		
a) Always effective	481	**69.81%**
b) Sometimes effective	80	**11.61%**
c) Just satisfactorily	98	**14.22%**
d) Generally ineffective	19	**2.76%**
e) Very poor communication	11	**1.60%**
4. The teachers approach to teaching can best be described as		
a) Excellent	213	**30.91%**
b) Very good	225	**32.66%**
c) Good	209	**30.33%**

d) Fair	21	**3.05%**
e) Poor	21	**3.05%**
5. Fairness of the internal evaluation process by the teachers.		
a) Always fair")	406	**58.93%**
b) Usually fair")	200	**29.03%**
c) Sometimes unfair")	54	**7.84%**
d) Usually unfair")	19	**2.76%**
e) Unfair")	10	**1.45%**
6. Was your performance in assignments discussed with you?		
a) Every time")	395	**57.33%**
b) Usually")	147	**21.34%**
c) Occasionally/Sometimes")	99	**14.37%**
d) Rarely")	31	**4.50%**
e) Never")	17	**2.47%**
7. The institute takes active interest in promoting opportunities like educational tour, internship, student exchange, field visit for students etc.		
a) Regularly")	382	**55.44%**
b) Often")	91	**13.21%**
c) Sometimes")	116	**16.84%**
d) Rarely")	41	**5.95%**
e) Never")	59	**8.56%**
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.		
a) Significantly")	188	**27.29%**
b) Very well")	306	**44.41%**
c) Moderately")	135	**19.59%**
d) Marginally")	37	**5.37%**

e) Not at all")	23	**3.34%**
9. The institution provides multiple opportunities to learn and grow.		
a) Strongly agree")	147	**21.34%**
b) Agree")	382	**55.44%**
c) Neutral")	111	**16.11%**
d) Disagree")	18	**2.61%**
e) Strongly disagree")	31	**4.50%**
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.		
a) Every time")	324	**47.02%**
b) Usually	195	**28.30%**
c) Occasionally/Sometimes	117	**16.98%**
d) Rarely	53	**7.69%**
e) Never	0	**0.00%**
11. Your mentor does a necessary follow-up with an assigned task to you.		
a) Every time	353	**51.23%**
b) Usually	205	**29.75%**
c) Occasionally/Sometimes	60	**8.71%**
d) Rarely	45	**6.53%**
e) I dont have a mentor	26	**3.77%**
12. The teachers illustrate the concepts through examples and applications.		
a) Every time	368	**53.41%**
b) Usually	185	**26.85%**
c) Occasionally/Sometimes	97	**14.08%**
d) Rarely	24	**3.48%**
e) Never	15	**2.18%**

13. The teachers identify your strengths and encourage you with providing right level of challenges.		
a) Fully	329	**47.75%**
b) Reasonably	215	**31.20%**
c) Partially	88	**12.77%**
d) Slightly	27	**3.92%**
e) Unable to	30	**4.35%**
14. Teachers are able to identify your weaknesses and help you to overcome them.		
a) Every time	328	**47.61%**
b) Usually	210	**30.48%**
c) Occasionally/Sometimes	96	**13.93%**
d) Rarely	32	**4.64%**
e) Never	23	**3.34%**
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.		
a) Strongly agree	205	**29.75%**
b) Agree	337	**48.91%**
c) Neutral	103	**14.95%**
d) Disagree	29	**4.21%**
e) Strongly disagree	15	**2.18%**
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences		
a) To a great extent	249	**36.14%**
b) Moderate	289	**41.94%**
c) Some what	87	**12.63%**
d) Very little	43	**6.24%**

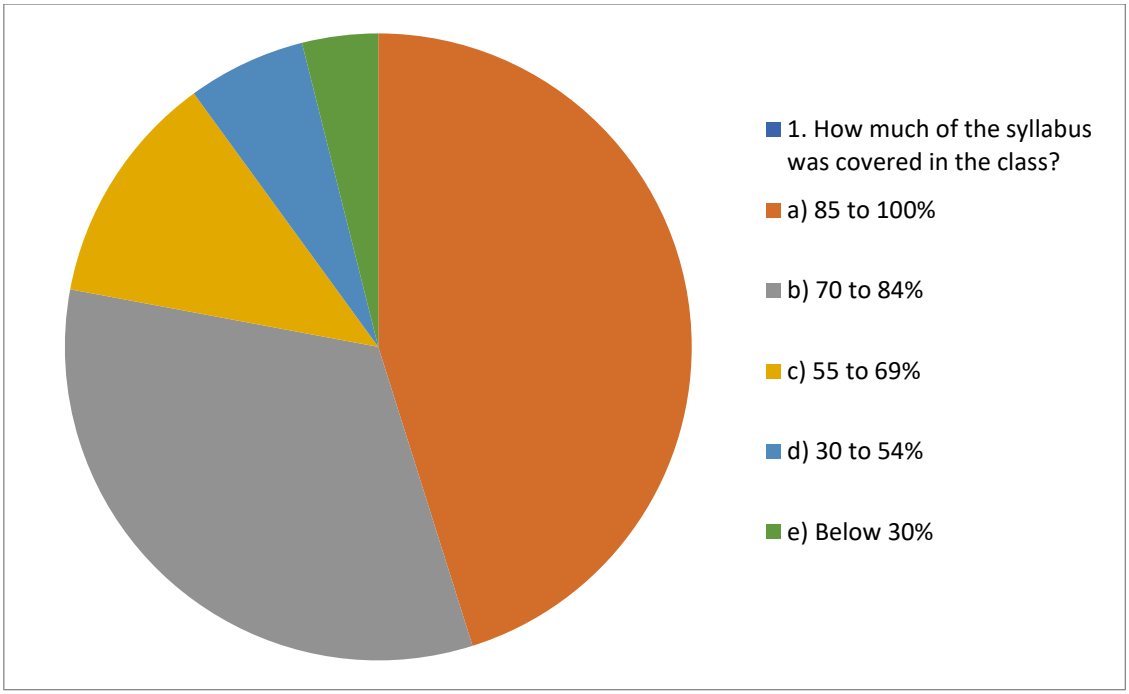
e) Not at all	21	**3.05%**
17. Teachers encourage you to participate in extracurricular activities.		
a) Strongly agree	239	**34.69%**
b) Agree	319	**46.30%**
c) Neutral	80	**11.61%**
d) Disagree	37	**5.37%**
e) Strongly disagree	14	**2.03%**
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.		
a) To a great extent	283	**41.07%**
b) Moderate	266	**38.61%**
c) Some what	76	**11.03%**
d) Very little	40	**5.81%**
e) Not at all	24	**3.48%**
19. Are you satisfied with use of technology such as LCD projector, Multimedia, etc. by teachers while teaching.		
a) Very satisfied	245	**35.56%**
b) Satisfied	276	**40.06%**
c) Neutral	91	**13.21%**
d) Not satisfied	60	**8.71%**
e) Very dissatisfied	17	**2.47%**
20. The overall quality of teaching learning process in your institute is very good.		
a) Strongly agree	186	**27.00%**
b) Agree	410	**59.51%**
c) Neutral	58	**8.42%**
d) Disagree	26	**3.77%**

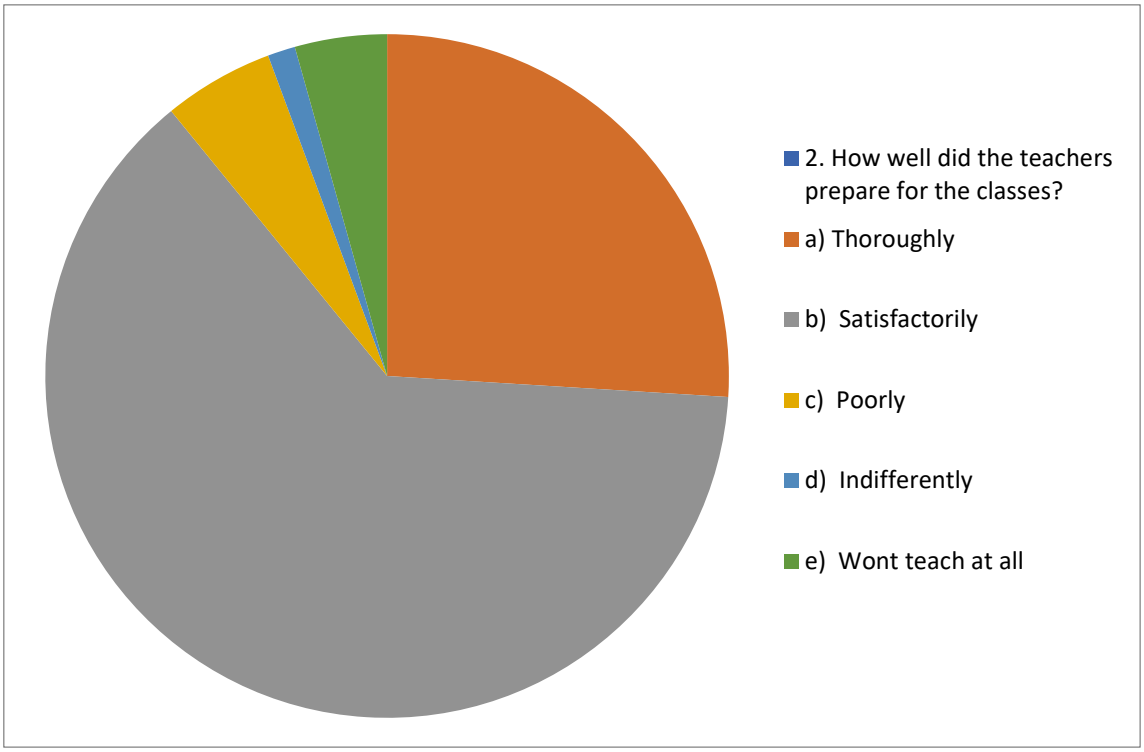
e) Strongly disagree	9	**1.31%**
21.How helpful are the college administrative staff to issues you face?		
a) Extremely helpful	204	**29.61%**
b) Very helpful	342	**49.64%**
c) Moderately helpful	99	**14.37%**
d) Slightly helpful	29	**4.21%**
e) Not at all helpful	15	**2.18%**
22. How helpful is your academic advisor?		
a) Extremely helpful	180	**26.12%**
b) Very helpful	329	**47.75%**
c) Moderately helpful	134	**19.45%**
d) Slightly helpful	23	**3.34%**
e) Not at all helpful	23	**3.34%**
23. How easy is it to register or drop courses?		
a) Very Easy	182	**26.42%**
b) Easy	263	**38.17%**
c) Neutral	205	**29.75%**
d) Difficult	26	**3.77%**
e) Very Difficult	13	**1.89%**
24. Do you feel job-competent moving forward from this institute?		
a) Yes	446	**64.73%**
b) No	102	**14.80%**
c) Unsure	141	**20.46%**
d) Difficult	0	**0.00%**
e) Very Difficult	0	**0.00%**

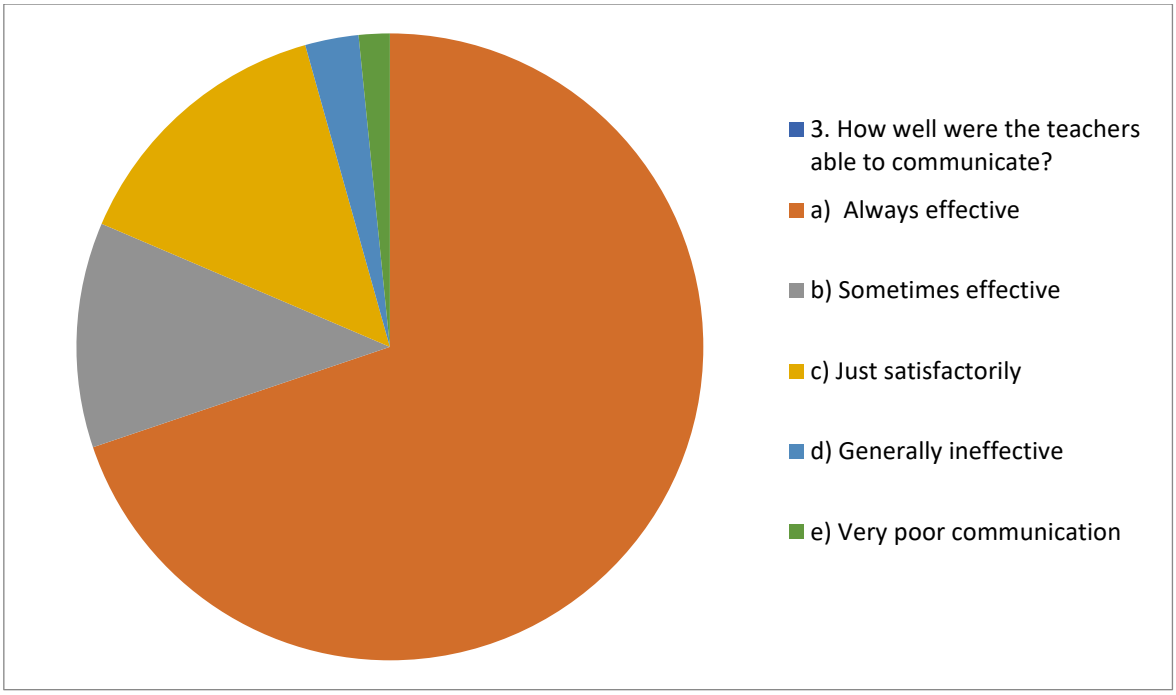
25. How satisfied are you with the diversity and quality of the offered extra-curricular activities?		
a) Very satisfied	194	**28.16%**
b) Satisfied	330	**47.90%**
c) Neutral	127	**18.43%**
d) Not satisfied	18	**2.61%**
e) Very dissatisfied	20	**2.90%**
26. How helpful are the campus staff with administrative and other issues?		
a) Extremely helpful	150	**21.77%**
b) Very helpful	313	**45.43%**
c) Moderately helpful	180	**26.12%**
d) Slightly helpful	32	**4.64%**
e) Not at all helpful	14	**2.03%**
27. How well-maintained are the facilities?		
a) Excellent	173	**25.11%**
b) Very good	259	**37.59%**
c) Good	169	**24.53%**
d) Fair	78	**11.32%**
e) Poor	10	**1.45%**
28. How satisfied are you with the institute's policies?		
a) Very satisfied	190	**27.58%**
b) Satisfied	327	**47.46%**
c) Neutral	127	**18.43%**
d) Not satisfied	32	**4.64%**
e) Very dissatisfied	13	**1.89%**
29. How satisfied are you with the overall experience studying here?		

a) Very satisfied	174	**25.25%**
b) Satisfied	344	**49.93%**
c) Neutral	124	**18.00%**
d) Not satisfied	25	**3.63%**
e) Very dissatisfied	22	**3.19%**
30. How likely are you to continue attending this institute next school year		
a) likely	428	**62.12%**
b) very likely	162	**23.51%**
c) unlikely	99	**14.37%**
31. As per your opinion, in which area institute needs improvement		
a) Teaching-Lerning process	151	**21.92%**
b) Sports facilities	152	**22.06%**
c) Co-curricular activities	119	**17.27%**
d) Library facilities	146	**21.19%**
e) Clean campus	79	**11.47%**
f) Administration	42	**6.10%**

Graphical Analysis of Student satisfaction survey



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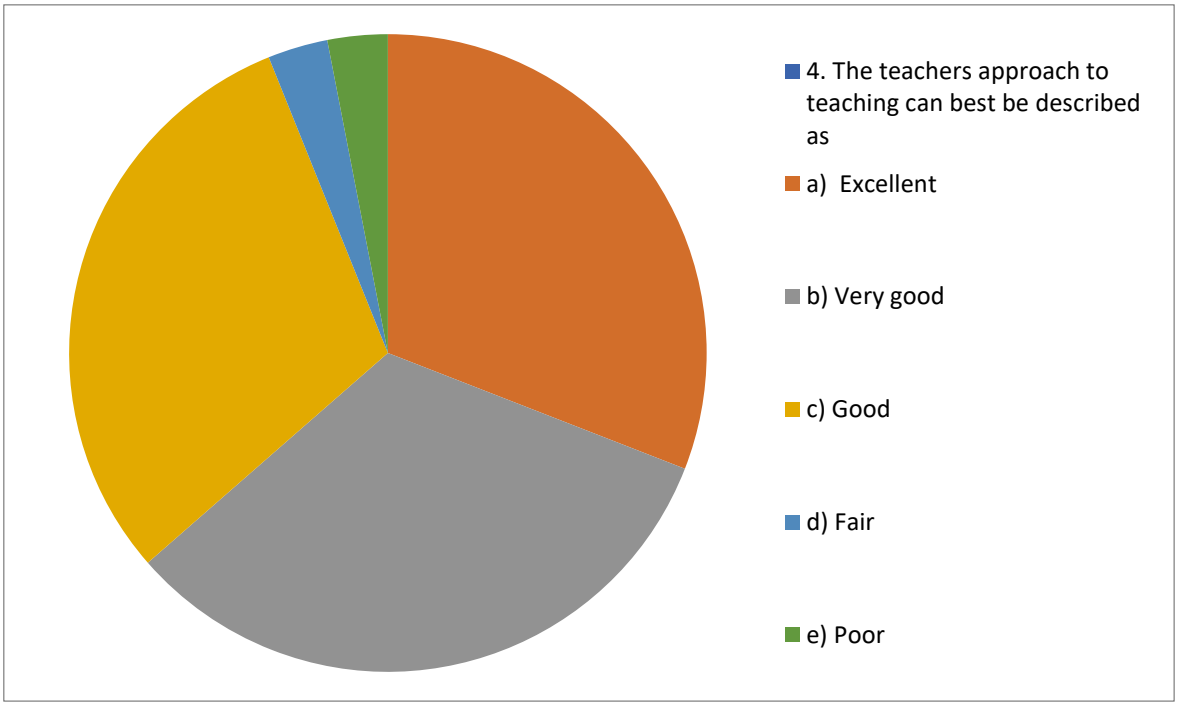
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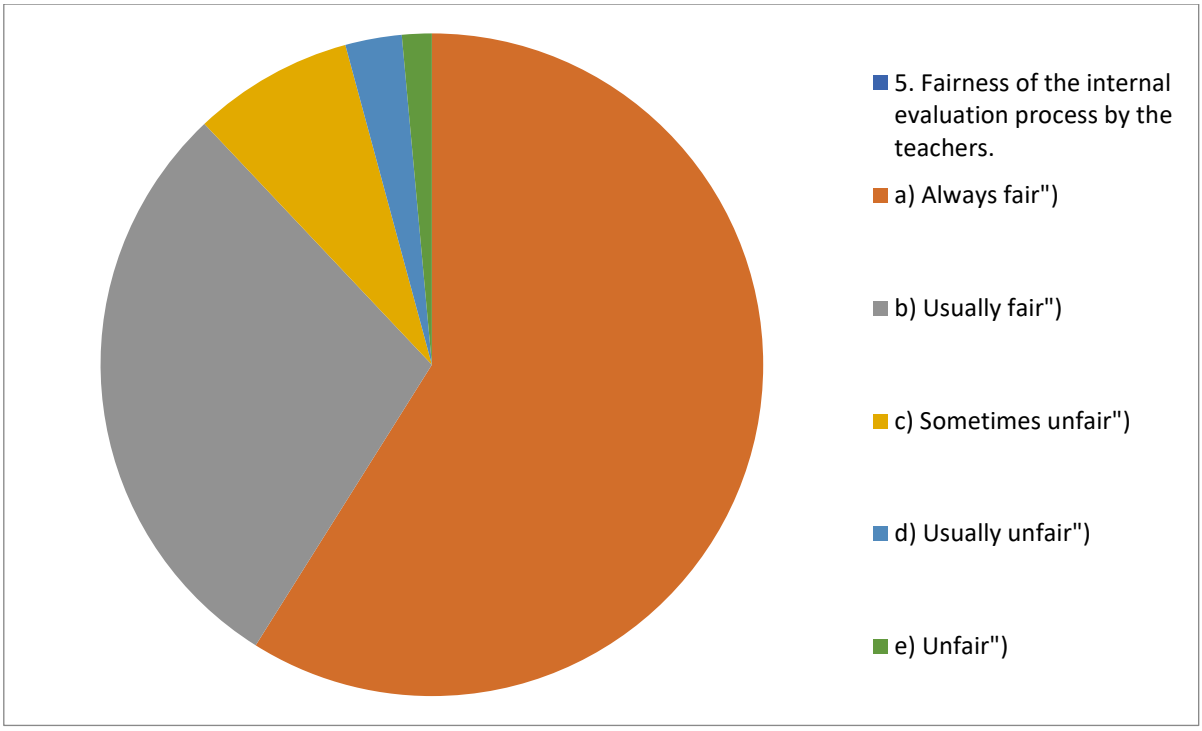
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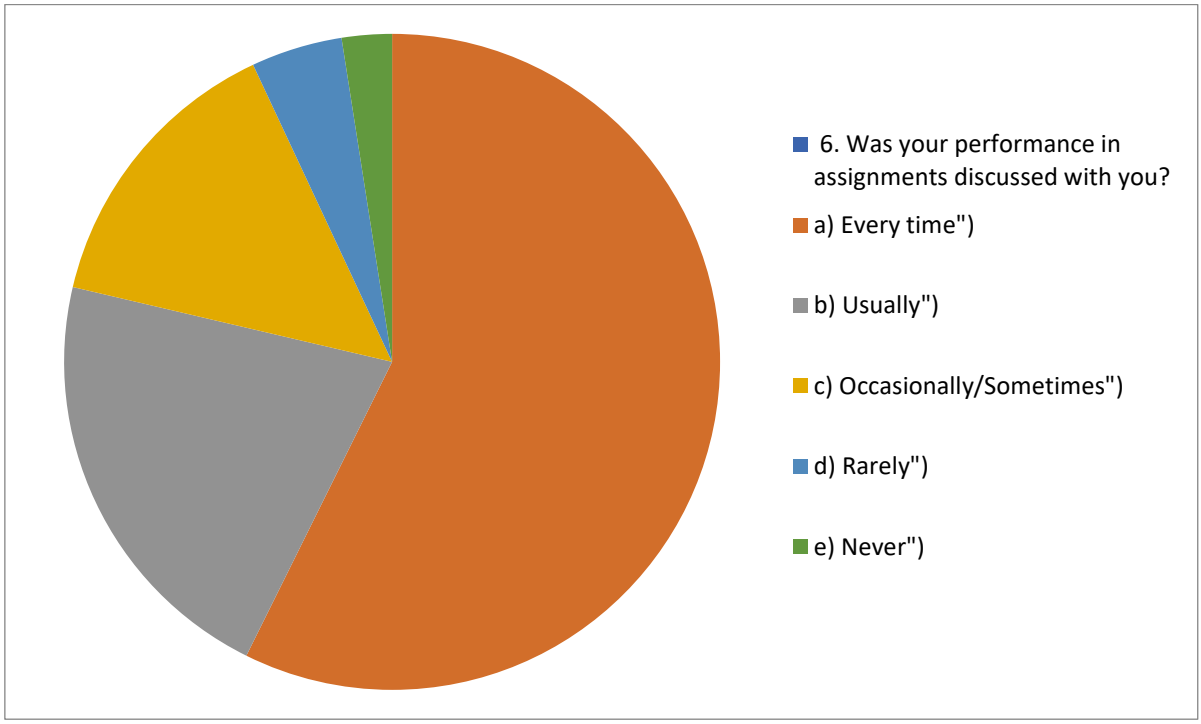
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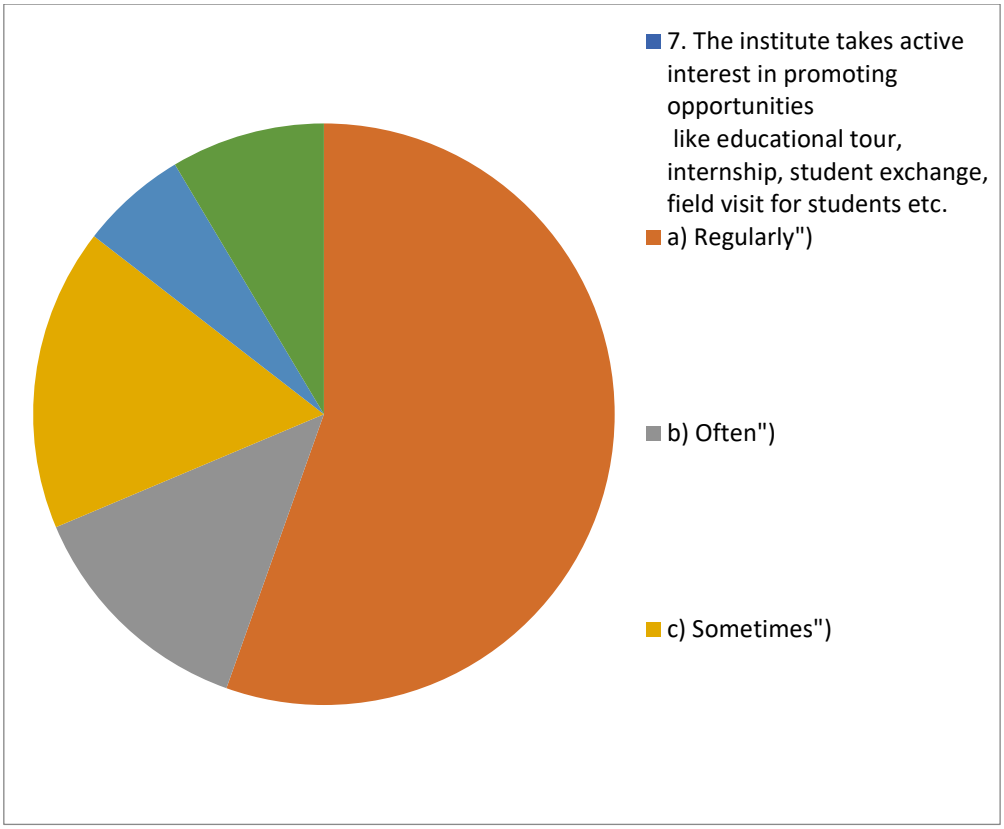
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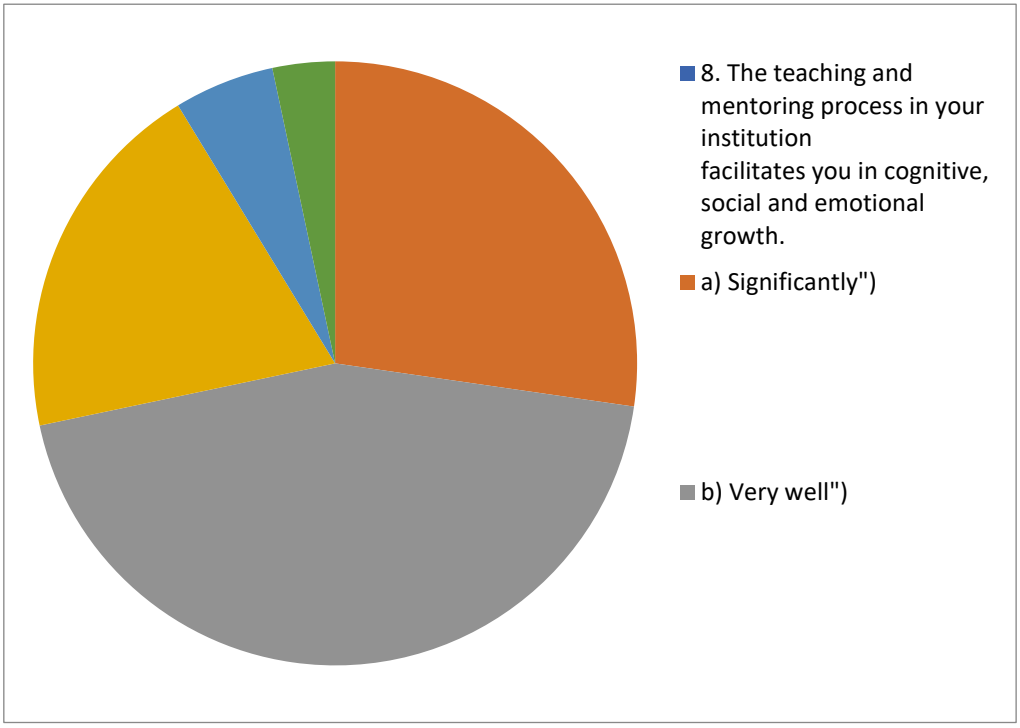
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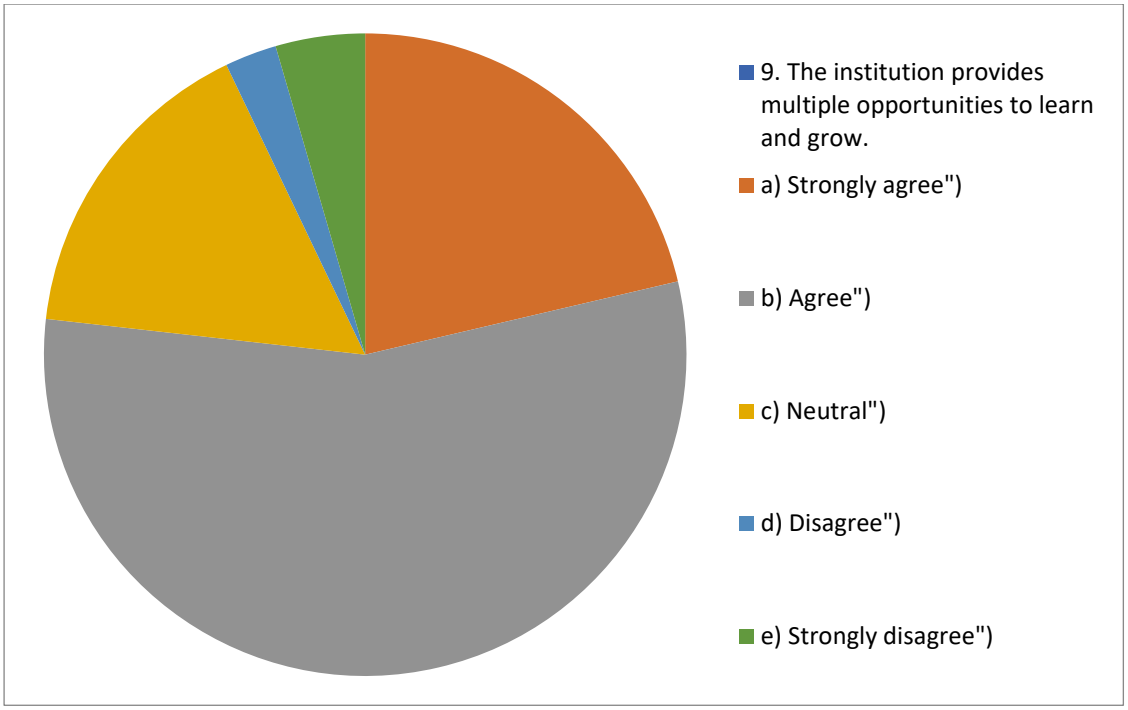
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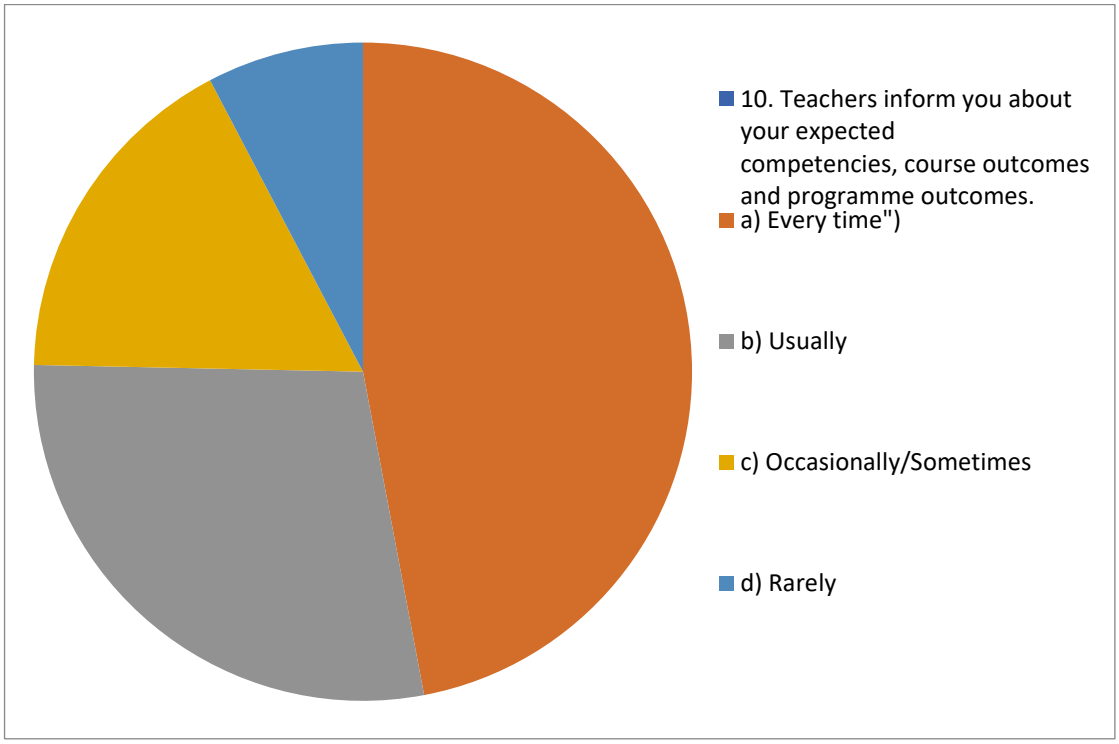
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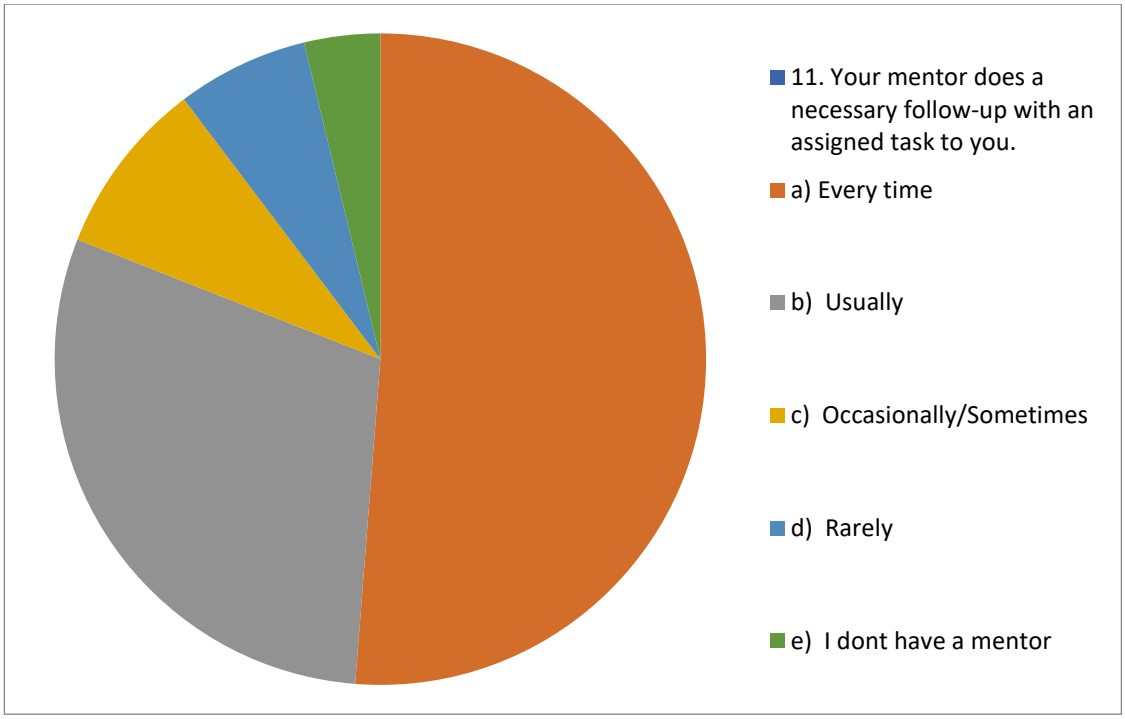
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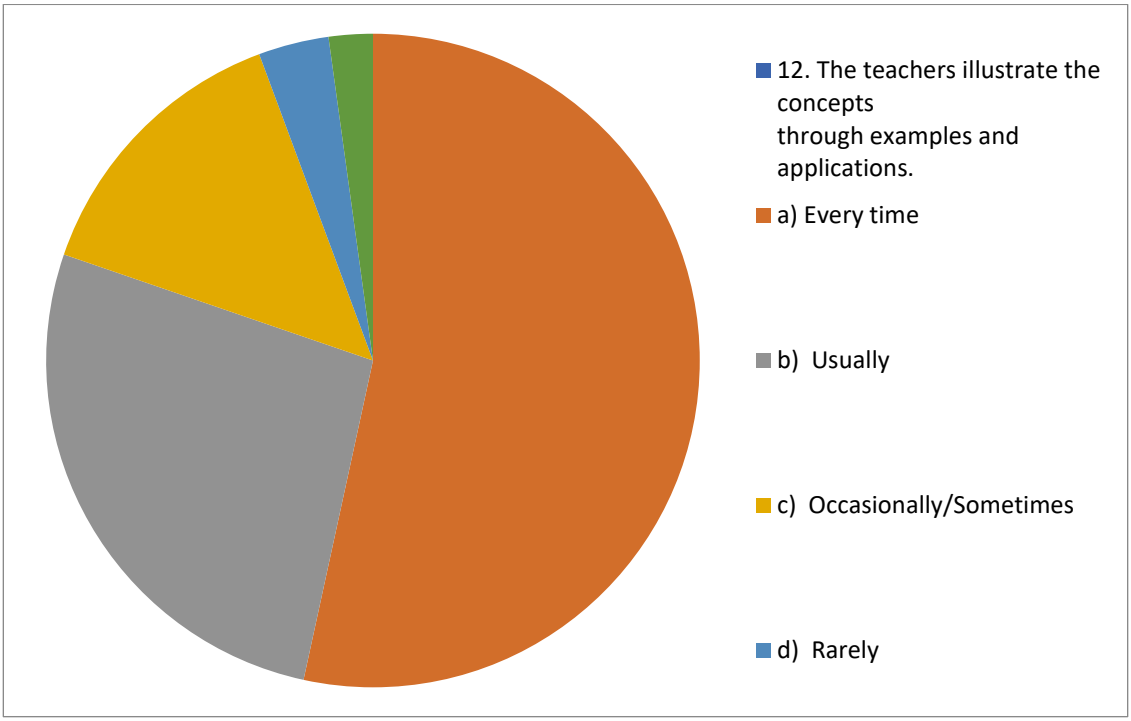
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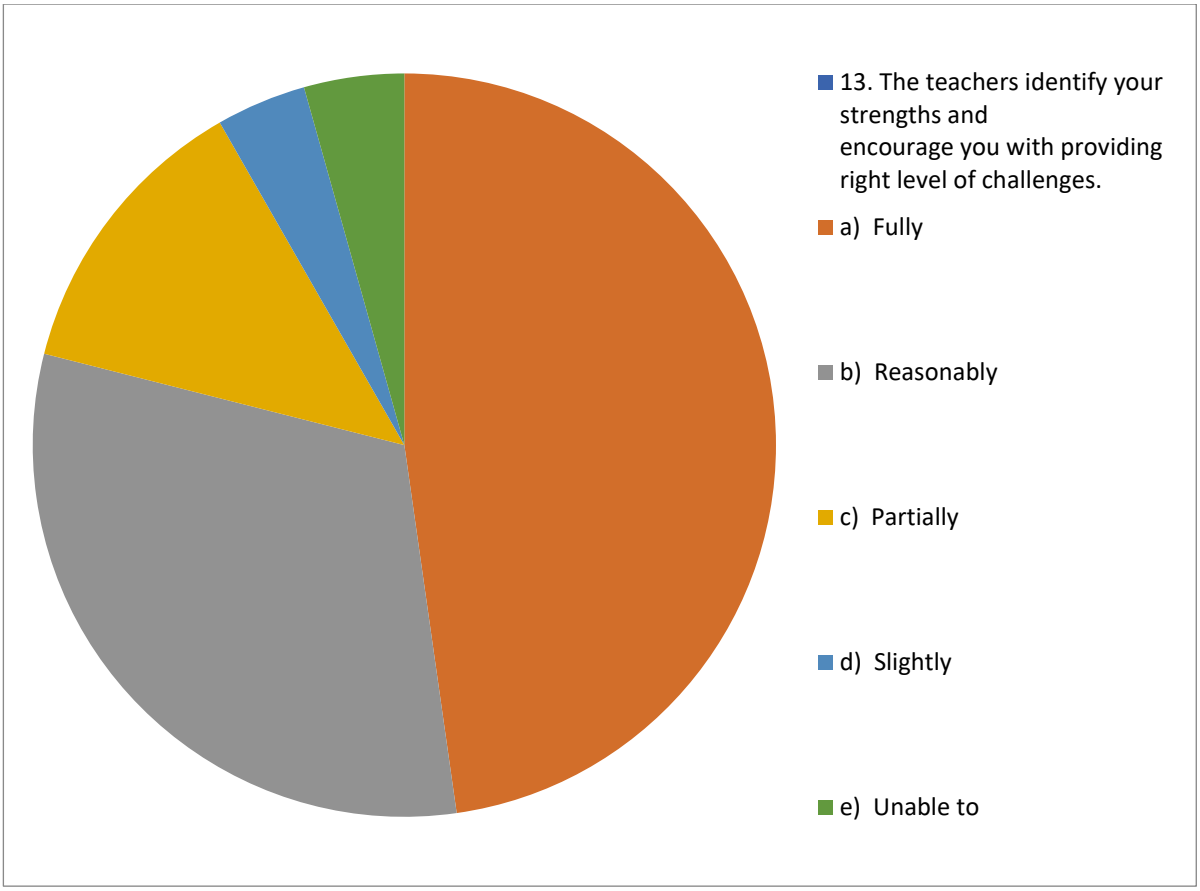
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a) Fully
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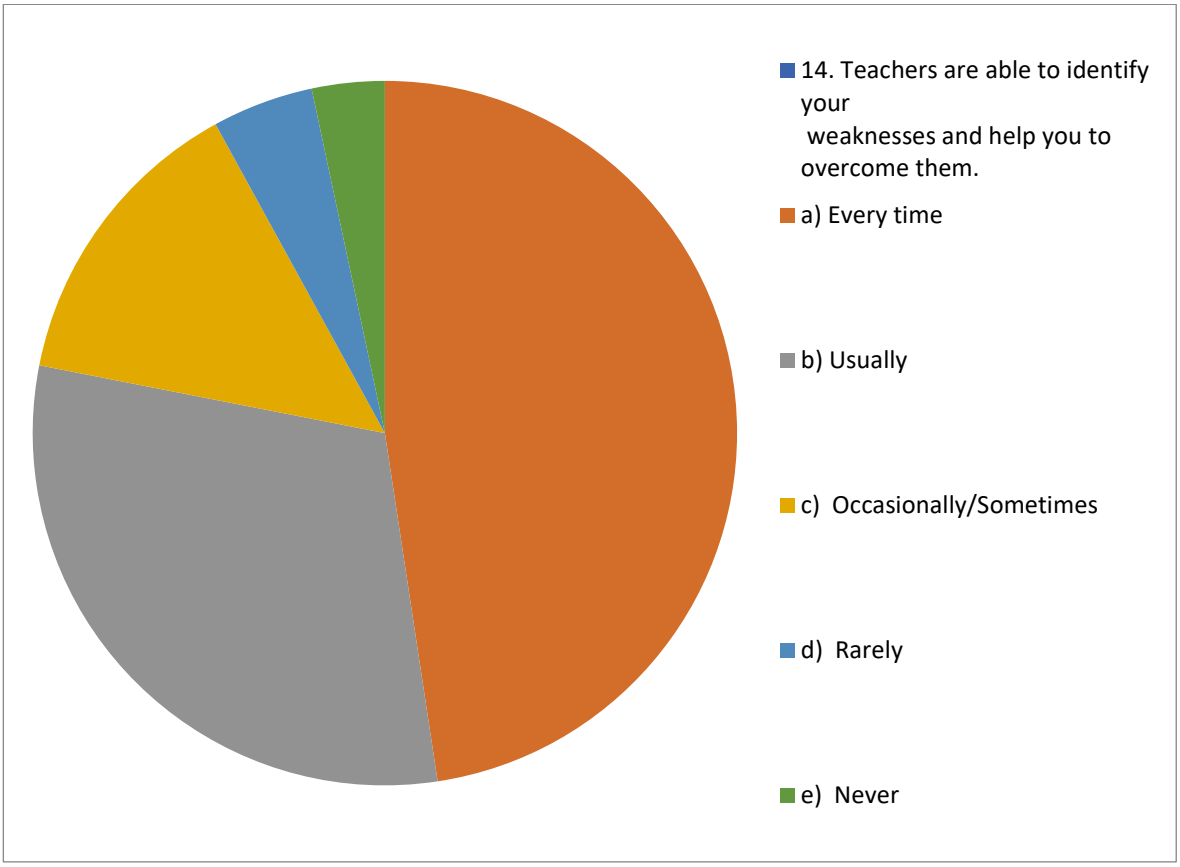
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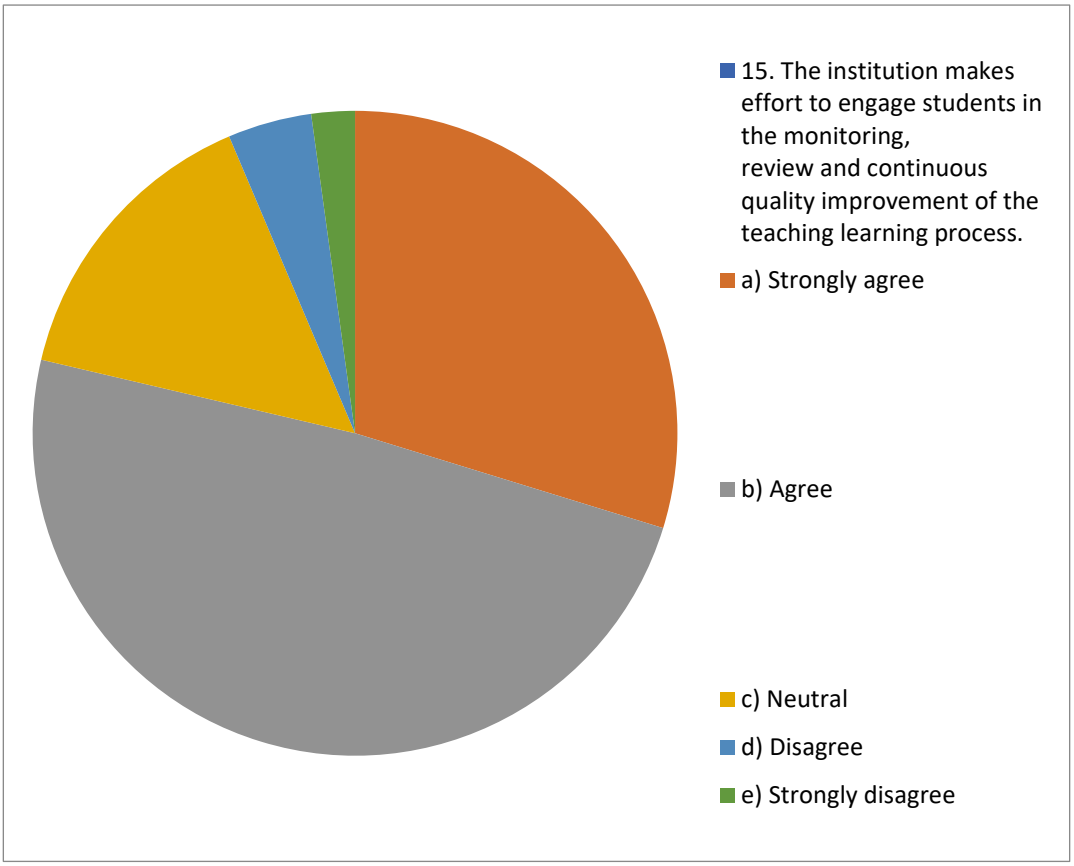
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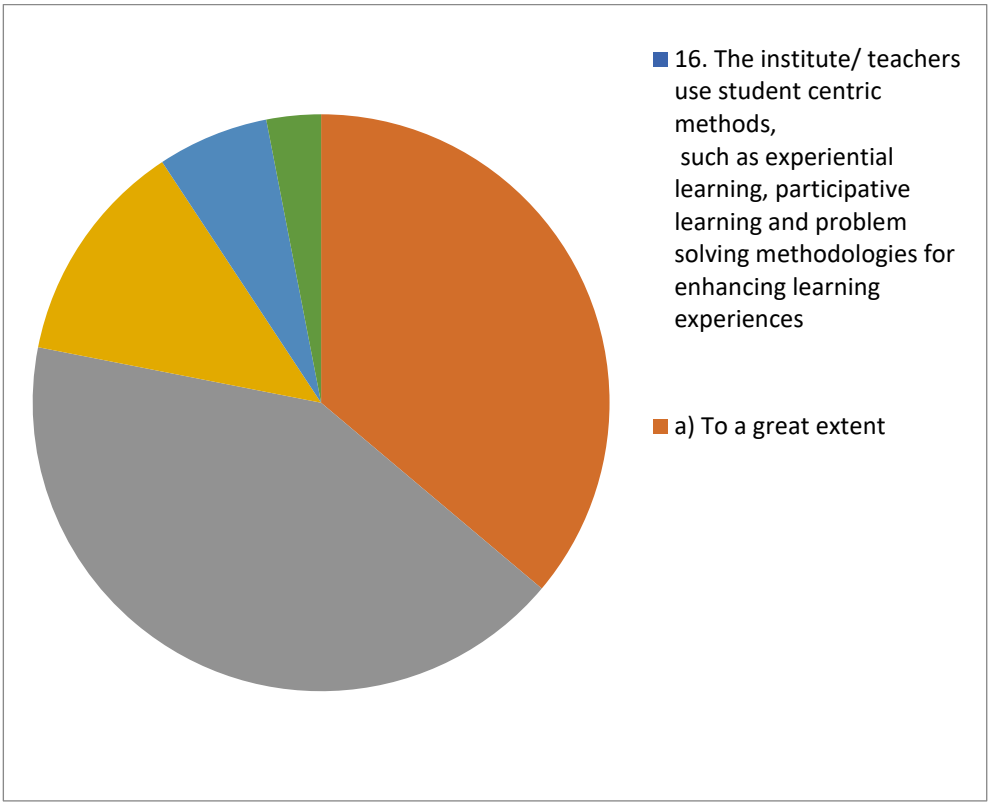
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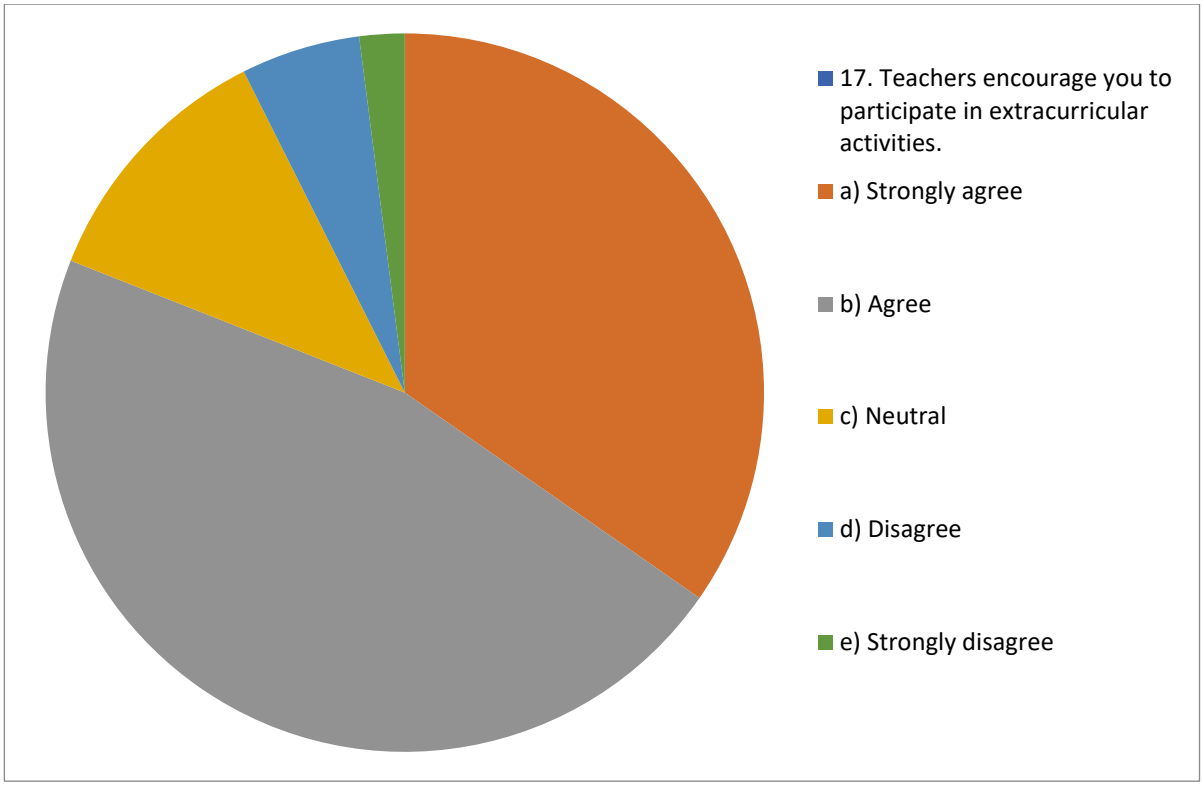
a) To a great extent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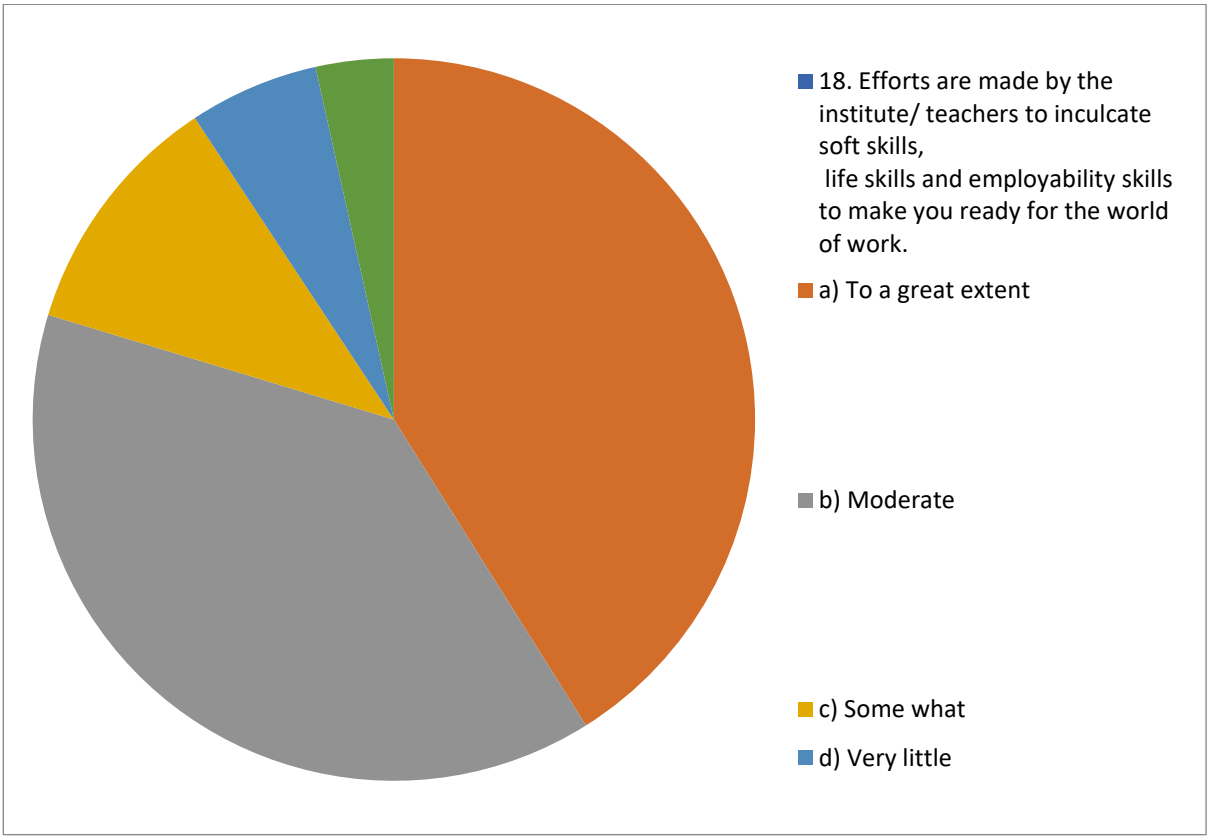
e) Strongly disagree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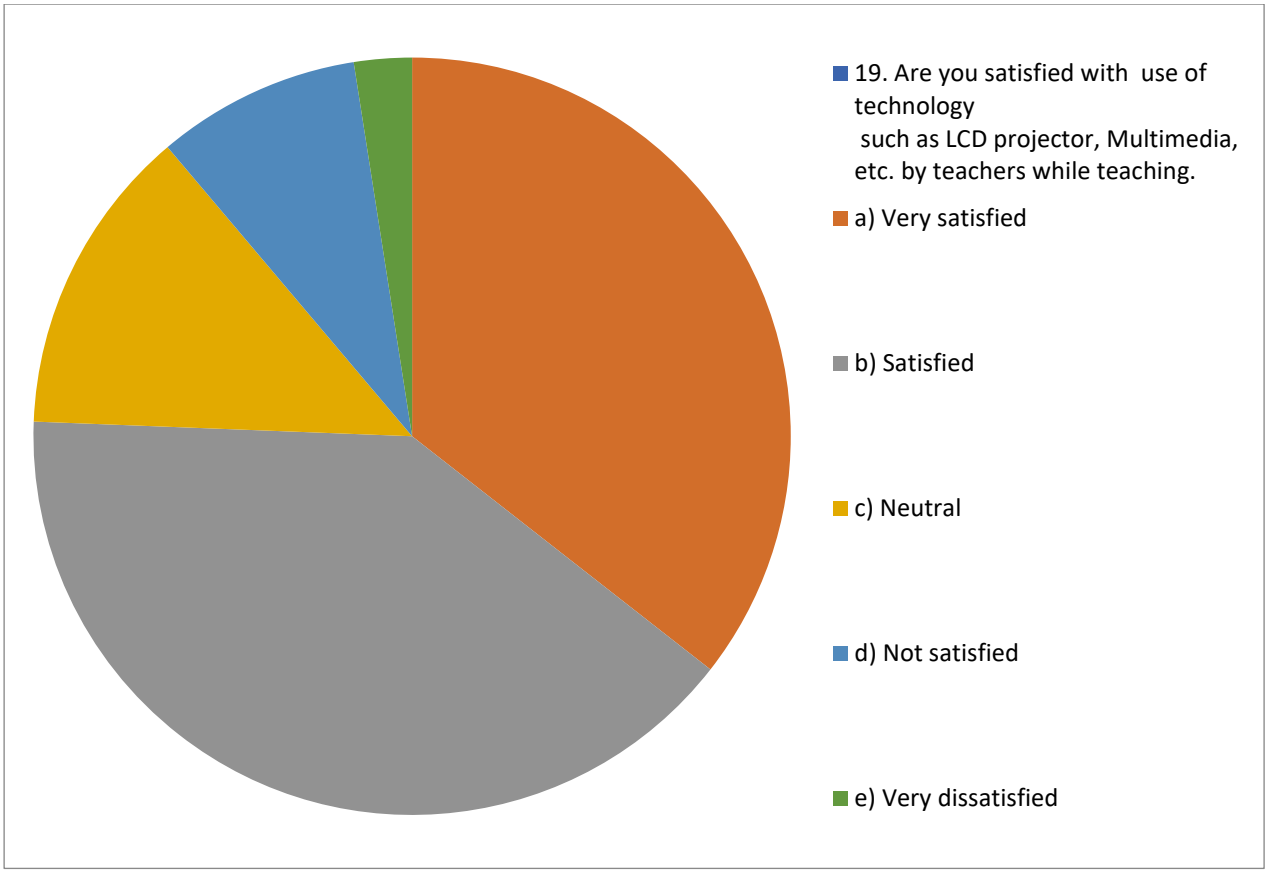
a) To a great extent
b) Moderate
c) Some what
d) Very little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b) Satisfied
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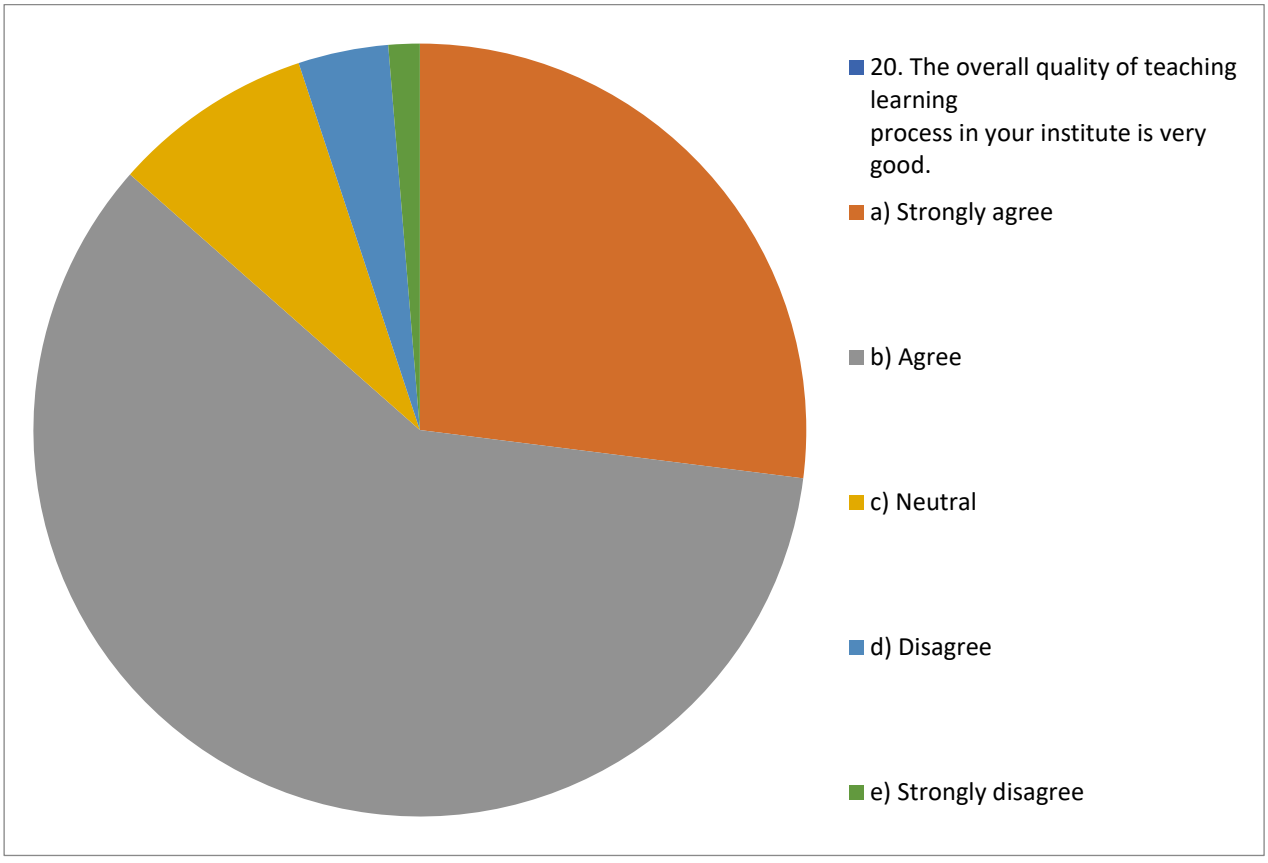
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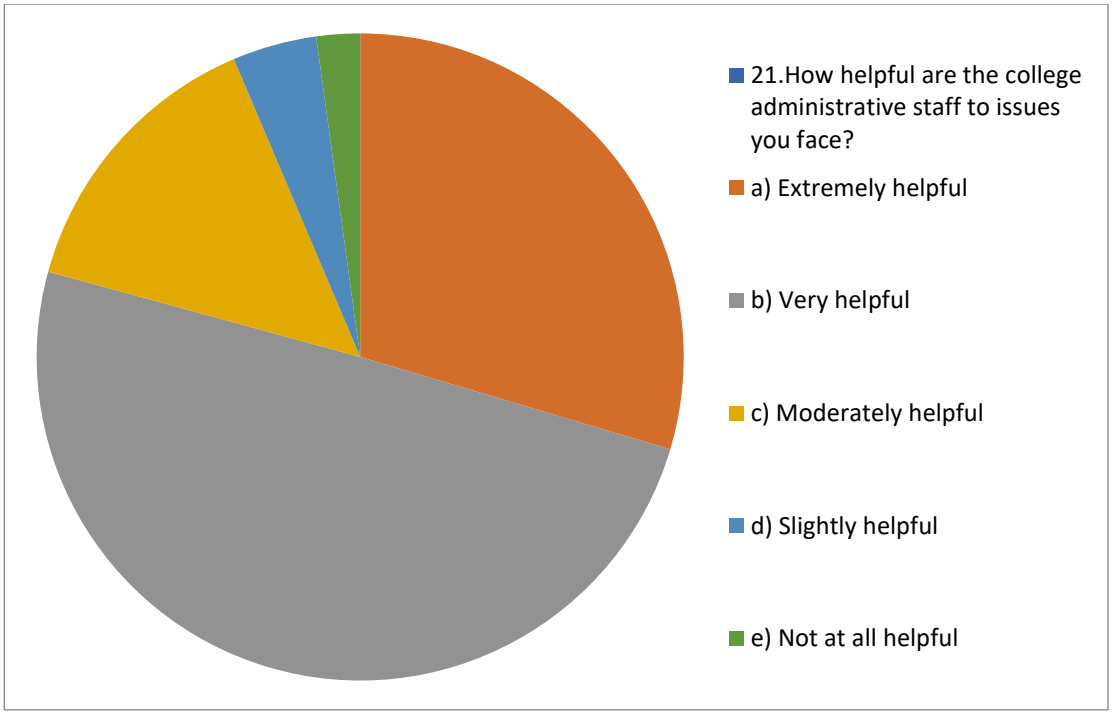
e) Strongly disagree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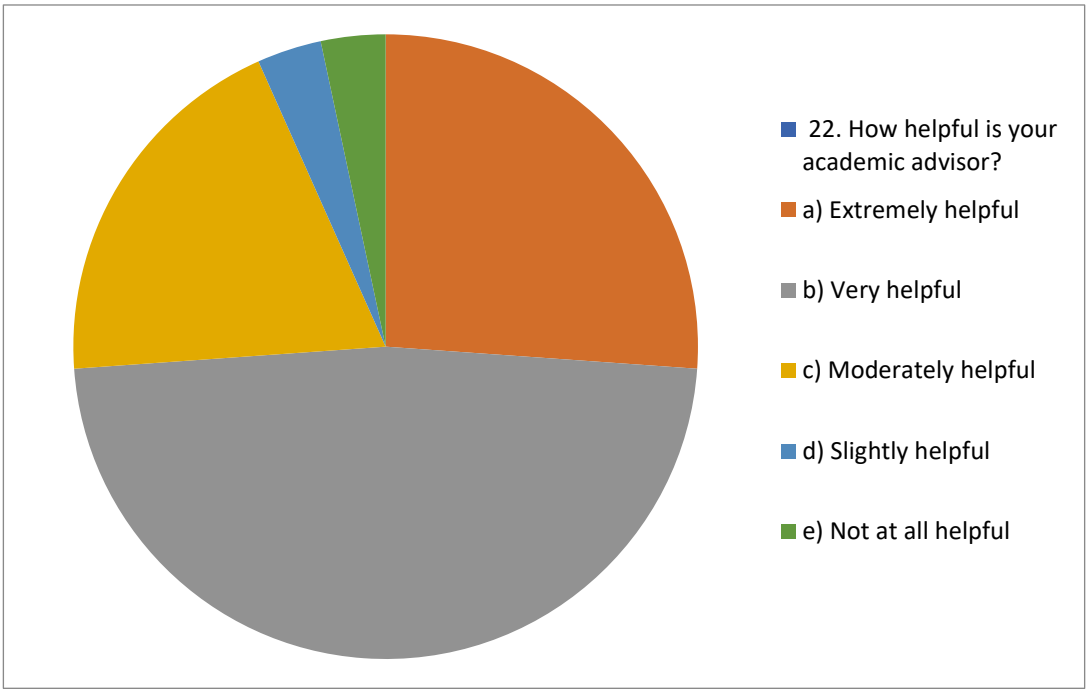
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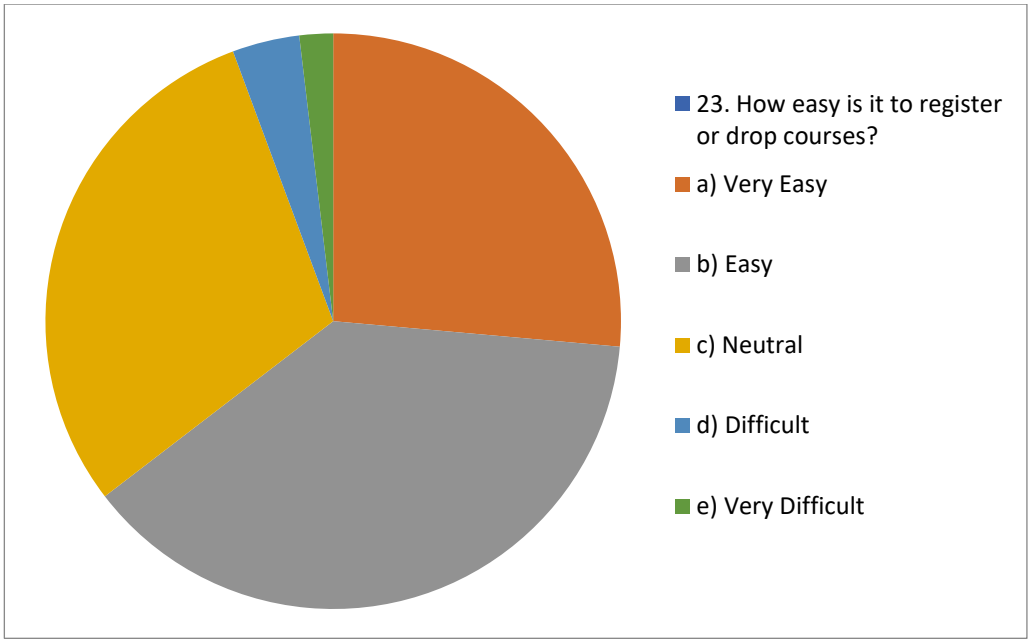
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c) Neutral
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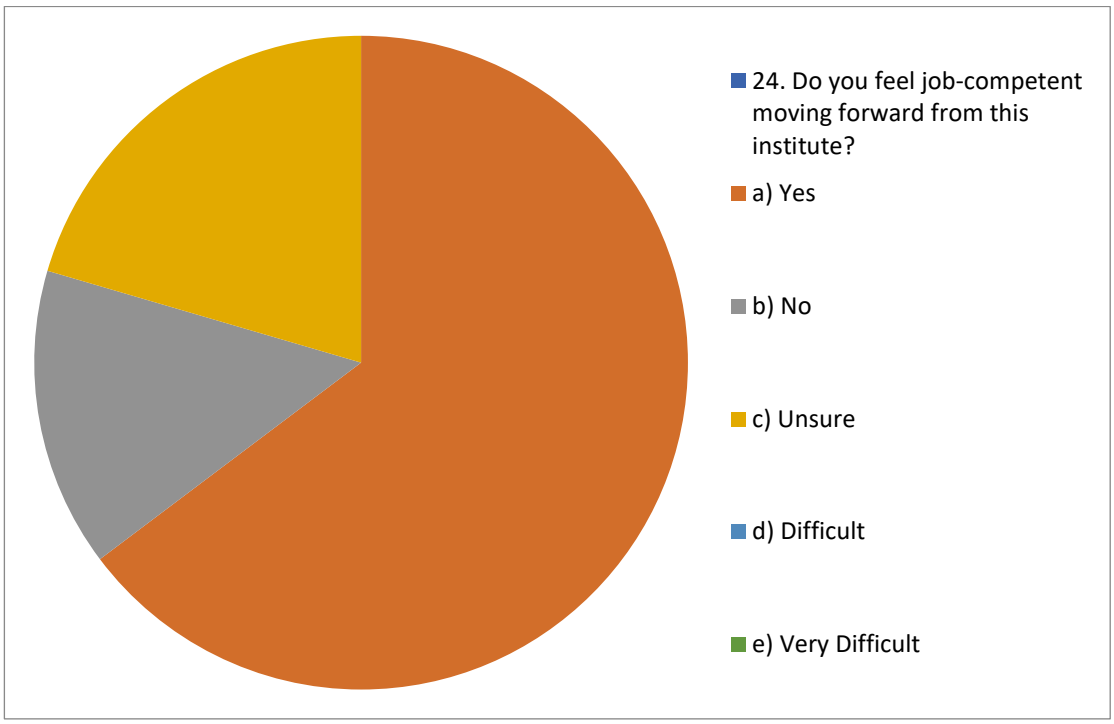
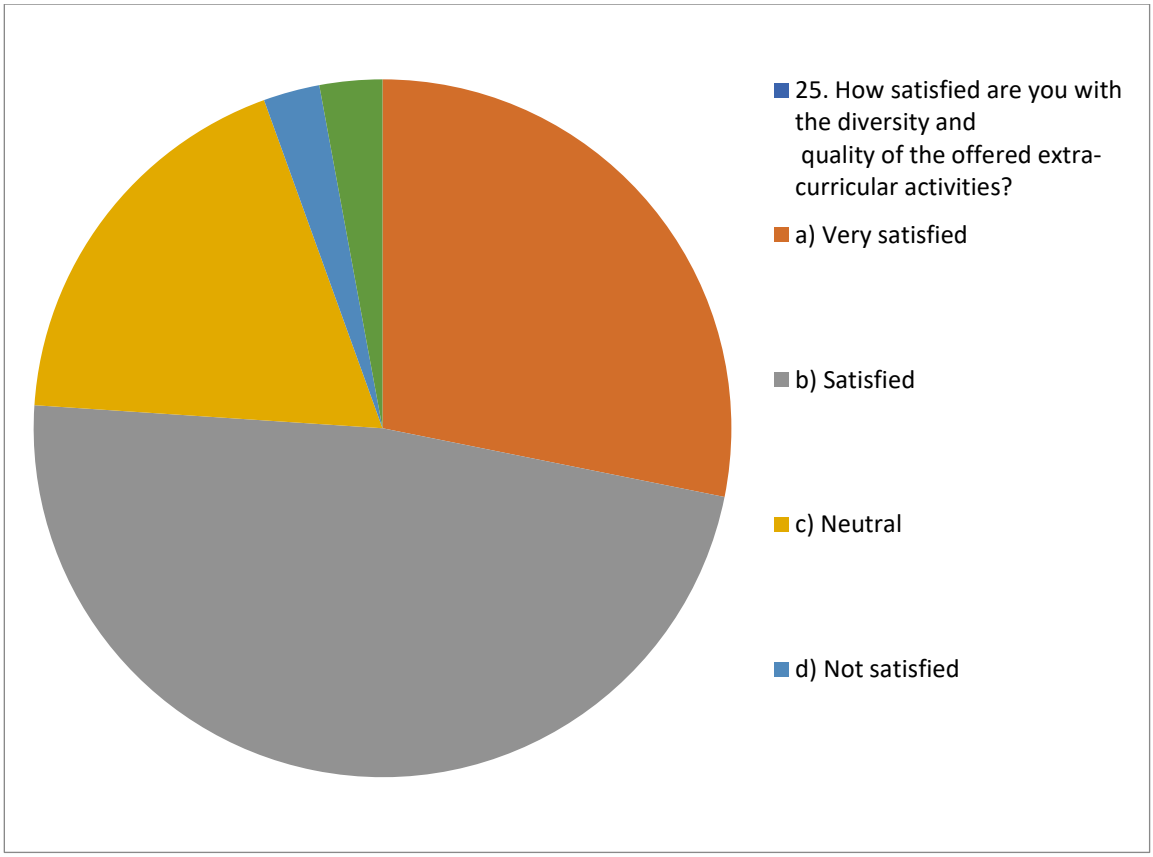
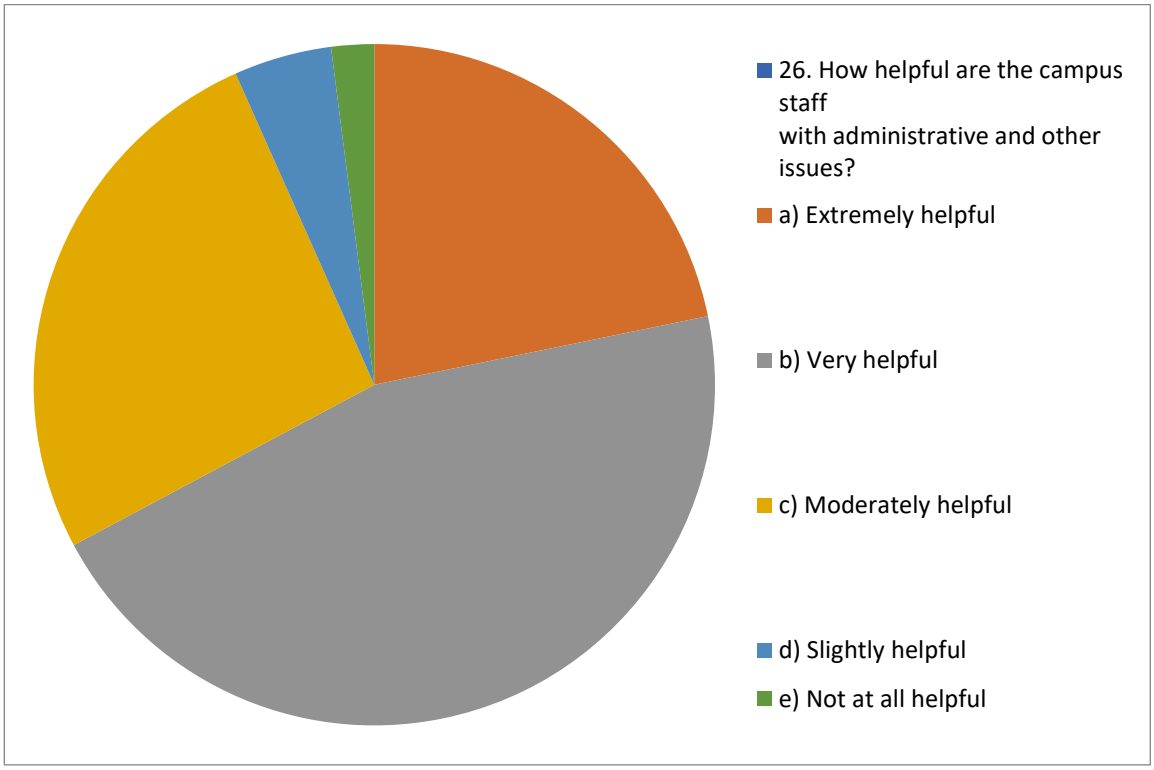
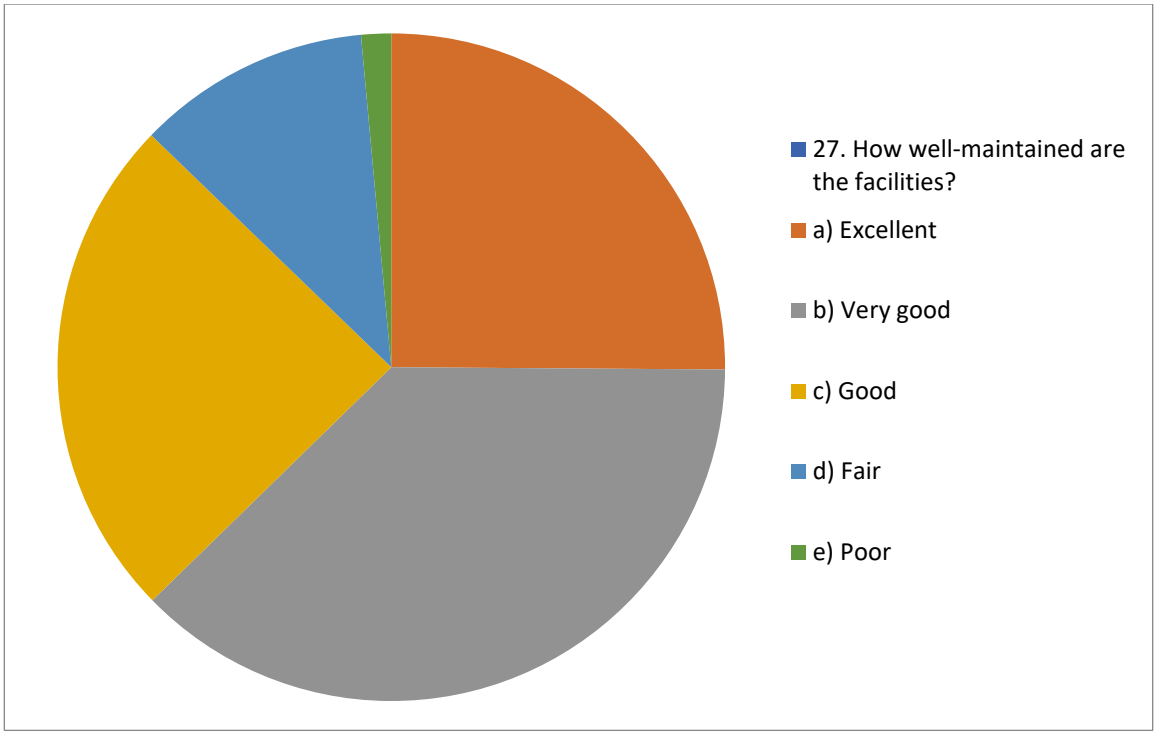
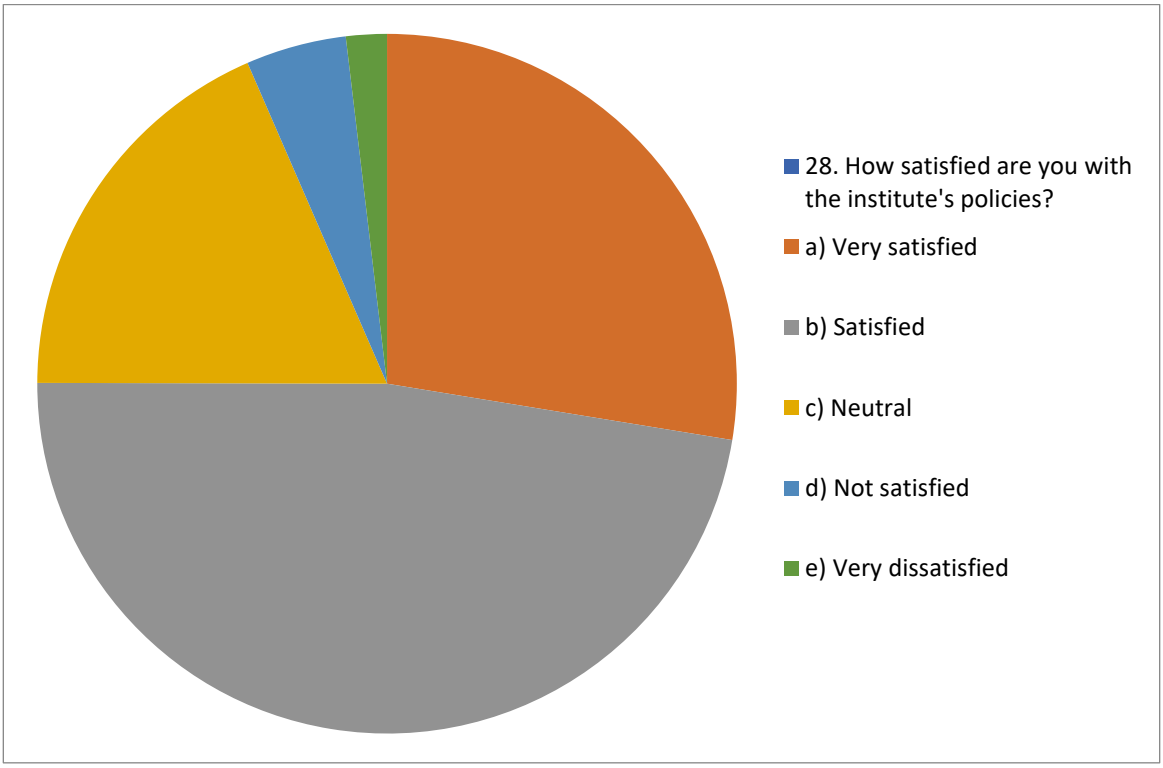
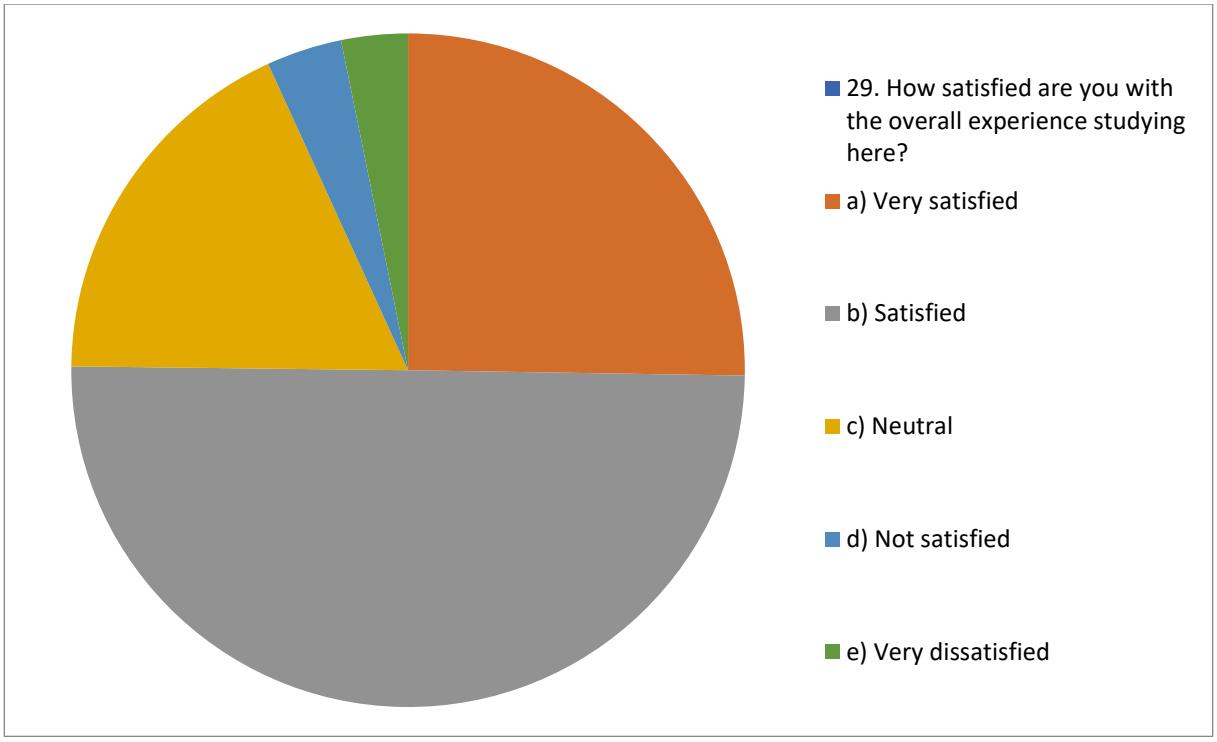

24. Do you feel job-competent moving forward from this institute?
a) Yes
b) No
c) Unsure
d) Difficult
e) Very Difficult

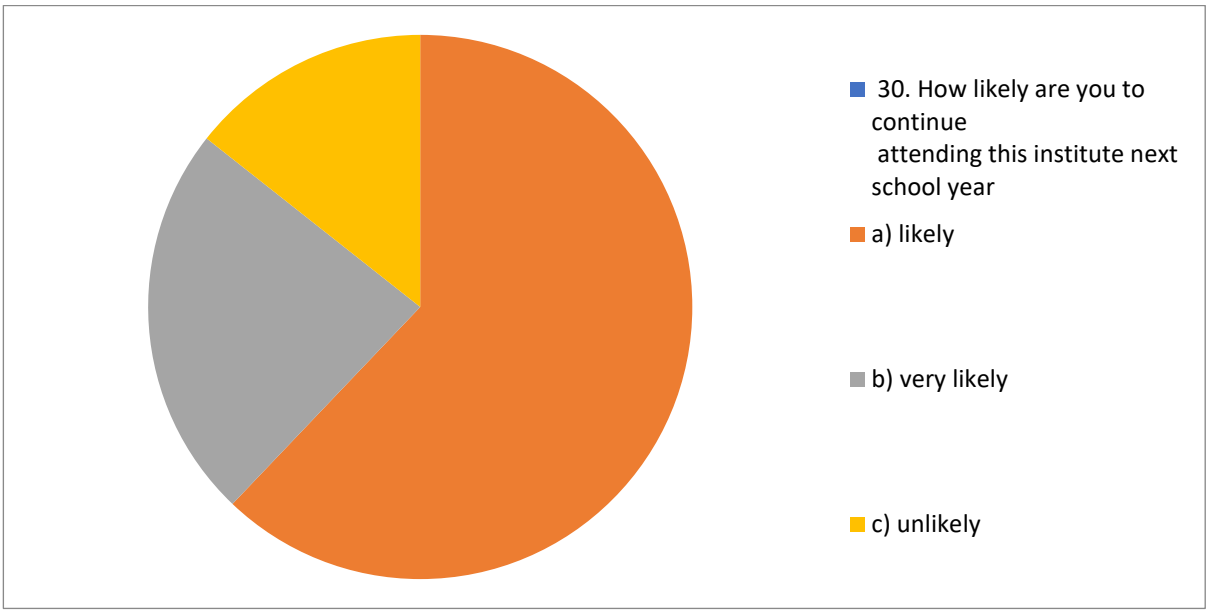

25. How satisfied are you with the diversity and quality of the offered extra-curricular activities?
a) Very satisfied
b) Satisfied
c) Neutral
d) Not satisfied

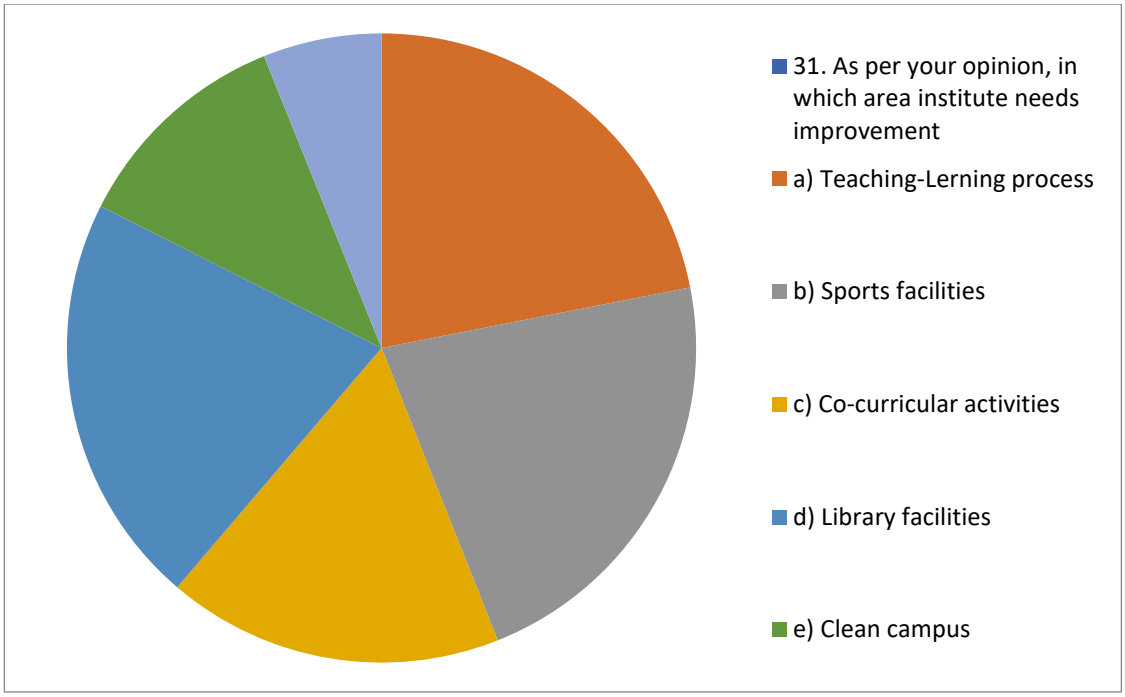

26. How helpful are the campus staff with administrative and other issues?
a) Extremely helpful
b) Very helpful
c) Moderately helpful
d) Slightly helpful
e) Not at all helpful


27. How well-maintained are the facilities?
a) Excellent
b) Very good
c) Good
d) Fair
e) Poor


28. How satisfied are you with the institute's policies?
a) Very satisfied
b) Satisfied
c) Neutral
d) Not satisfied
e) Very dissatisfied


29. How satisfied are you with the overall experience studying here?
a) Very satisfied
b) Satisfied
c) Neutral
d) Not satisfied
e) Very dissatisfied


30. How likely are you to continue attending this institute next school year
a) likely
b) very likely
c) unlikely


31. As per your opinion, in which area institute needs improvement
a) Teaching-Lerning process
b) Sports facilities
c) Co-curricular activities
d) Library facilities
e) Clean campus