

# **AMOLAKCHAND MAHAVIDYALAYA, YAVATMAL**

## **STUDENTS SATISFACTION SURVEY**

### **Session 2019-2020**

The institute conducts student satisfaction surveys and analyses results to identify strength and areas that require improvement to enhance the overall performance of the institute.

- The IQAC of the institute design a questionnaire to evaluate the overall performance of the institute.
- The questionnaire includes general information about the students such as students' current academic year, the programme enrolled in, the number of semesters/years completed at this institute etc.
- The questionnaire includes questions on the quality of teaching-learning, academic resources and infrastructure, students support services, recreational facilities, career and placements, campus facilities and environment, facilities for co-curricular and extracurricular activities and overall satisfaction with educational experience.
- The questionnaire includes both quantitative (rating scale from 1 to 5 or strongly disagree to strongly agree) and qualitative questions (open-ended for suggestions)
- The feedback committee of the institute distribute the questionnaires to students using appropriate channels, such as online platforms or paper-based forms.
- The IQAC and feedback committee ensure that the survey is accessible and user-friendly to encourage higher response rates.
- The IQAC and feedback committee assure students that their responses will remain anonymous to promote honest feedback.
- The feedback committee, once the survey responses are collected, perform a comprehensive analysis of quantitative data using statistical techniques like mean, median, mode, and standard deviation and qualitative feedback by categorizing common themes or issues raised by students.
- The feedback committee based on the analysis, identify the strengths and weaknesses of the educational institute.
- The IQAC, the feedback committee and the head of the institute prioritise the areas for improvement and in consultation with governing body, develop an action plan to address the identified weaknesses.
- The institute executes the action plan by implementing the identified strategies and initiatives such as faculty training, infrastructure upgrades, enhancing student support services or introducing new extracurricular activities.
- The institute communicates the progress and changes to students.

•The institute communicates the survey findings, action plans and subsequent improvements to students.

- The student’s satisfaction survey analysis report highlights some of the important findings for the academic year 2019-2020.
- In all 738 (UG and PG final year students) from all three streams of Arts, Commerce and Science submitted their questionnaires.
- The student opinion about teachers’ role in academics, teaching and other co-curricular and extracurricular activities was found excellent in most aspects with some areas of scope for better achievements.
- The teaching and communication skills with subject knowledge and preparedness of most of the teachers are highly appreciated by the students.

The students found satisfied and happy with the institution's role, duties, and responsibilities along with the academic staff also appreciated all the academic, curricular and extracurricular aspects.

However, there are some suggestions from students such as increase in; 1) Sealing fans in classrooms. 2) Regular unit tests. 3) Placement activities. 4) ICT tools. 5) Games and sports facilities (playgrounds). 6) Washrooms and toilets. 7) Safe and clean drinking water facilities. 7) Computer systems in the library, computer science and commerce department. 8) Educational Tours, Industrial visit.

**AMOLAKCHAND MAHAVIDYALAYA, YAVATMAL**  
**ANALYSIS OF STUDENTS SATISFACTORY SURVEY (SESSION 2019-20)**

Question	Number of Responses	% of Responses
<b>1. How much of the syllabus was covered in the class?</b>		
a) 85 to 100%	334	<b>45.26%</b>
b) 70 to 84%	239	<b>32.38%</b>
c) 55 to 69%	90	<b>12.20%</b>
d) 30 to 54%	47	<b>6.37%</b>
e) Below 30%	28	<b>3.79%</b>
<b>2. How well did the teachers prepare for the classes?</b>		

a) Thoroughly	181	24.53%
b) Satisfactorily	476	64.50%
c) Poorly	43	5.83%
d) Indifferently	9	1.22%
e) Wont teach at all	29	3.93%
<b>3. How well were the teachers able to communicate?</b>		
a) Always effective	501	67.89%
b) Sometimes effective	93	12.60%
c) Just satisfactorily	102	13.82%
d) Generally ineffective	30	4.07%
e) Very poor communication	12	1.63%
<b>4. The teachers approach to teaching can best be described as</b>		
a) Excellent	231	31.30%
b) Very good	253	34.28%
c) Good	216	29.27%
d) Fair	17	2.30%
e) Poor	21	2.85%
<b>5. Fairness of the internal evaluation process by the teachers.</b>		
a) Always fair")	424	57.45%
b) Usually fair")	232	31.44%
c) Sometimes unfair")	53	7.18%
d) Usually unfair")	19	2.57%
e) Unfair")	10	1.36%
<b>6. Was your performance in assignments discussed with you?</b>		
a) Every time")	435	58.94%
b) Usually")	149	20.19%
c) Occasionally/Sometimes")	93	12.60%
d) Rarely")	43	5.83%
e) Never")	18	2.44%

<b>7. The institute takes active interest in promoting opportunities like educational tour, internship, student exchange, field visit for students etc.</b>		
a) Regularly")	415	<b>56.23%</b>
b) Often")	93	<b>12.60%</b>
c) Sometimes")	121	<b>16.40%</b>
d) Rarely")	44	<b>5.96%</b>
e) Never")	65	<b>8.81%</b>
<b>8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.</b>		
a) Significantly")	201	<b>27.24%</b>
b) Very well")	355	<b>48.10%</b>
c) Moderately")	124	<b>16.80%</b>
d) Marginally")	33	<b>4.47%</b>
e) Not at all")	25	<b>3.39%</b>
<b>9. The institution provides multiple opportunities to learn and grow.</b>		
a) Strongly agree")	155	<b>21.00%</b>
b) Agree")	421	<b>57.05%</b>
c) Neutral")	110	<b>14.91%</b>
d) Disagree")	20	<b>2.71%</b>
e) Strongly disagree")	32	<b>4.34%</b>
<b>10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.</b>		
a) Every time")	338	<b>45.80%</b>
b) Usually	222	<b>30.08%</b>
c) Occasionally/Sometimes	125	<b>16.94%</b>
d) Rarely	53	<b>7.18%</b>
e) Never	0	<b>0.00%</b>
<b>11. Your mentor does a necessary follow-up with an assigned task to you.</b>		
a) Every time	375	<b>50.81%</b>
b) Usually	235	<b>31.84%</b>
c) Occasionally/Sometimes	58	<b>7.86%</b>
d) Rarely	46	<b>6.23%</b>

e) I dont have a mentor	24	3.25%
<b>12. The teachers illustrate the concepts through examples and applications.</b>		
a) Every time	383	51.90%
b) Usually	204	27.64%
c) Occasionally/Sometimes	103	13.96%
d) Rarely	33	4.47%
e) Never	15	2.03%
<b>13. The teachers identify your strengths and encourage you with providing right level of challenges.</b>		
a) Fully	354	47.97%
b) Reasonably	236	31.98%
c) Partially	88	11.92%
d) Slightly	32	4.34%
e) Unable to	28	3.79%
<b>14. Teachers are able to identify your weaknesses and help you to overcome them.</b>		
a) Every time	340	46.07%
b) Usually	231	31.30%
c) Occasionally/Sometimes	97	13.14%
d) Rarely	44	5.96%
e) Never	26	3.52%
<b>15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.</b>		
a) Strongly agree	212	28.73%
b) Agree	368	49.86%
c) Neutral	113	15.31%
d) Disagree	34	4.61%
e) Strongly disagree	11	1.49%
<b>16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences</b>		
a) To a great extent	260	35.23%

b) Moderate	317	42.95%
c) Some what	90	12.20%
d) Very little	50	6.78%
e) Not at all	21	2.85%
<b>17. Teachers encourage you to participate in extracurricular activities.</b>		
a) Strongly agree	269	36.45%
b) Agree	333	45.12%
c) Neutral	76	10.30%
d) Disagree	44	5.96%
e) Strongly disagree	16	2.17%
<b>18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.</b>		
a) To a great extent	305	41.33%
b) Moderate	290	39.30%
c) Some what	78	10.57%
d) Very little	42	5.69%
e) Not at all	23	3.12%
<b>19. Are you satisfied with use of technology such as LCD projector, Multimedia, etc. by teachers while teaching.</b>		
a) Very satisfied	269	36.45%
b) Satisfied	288	39.02%
c) Neutral	96	13.01%
d) Not satisfied	67	9.08%
e) Very dissatisfied	18	2.44%
<b>20. The overall quality of teaching learning process in your institute is very good.</b>		
a) Strongly agree	195	26.42%
b) Agree	445	60.30%
c) Neutral	56	7.59%
d) Disagree	32	4.34%
e) Strongly disagree	10	1.36%

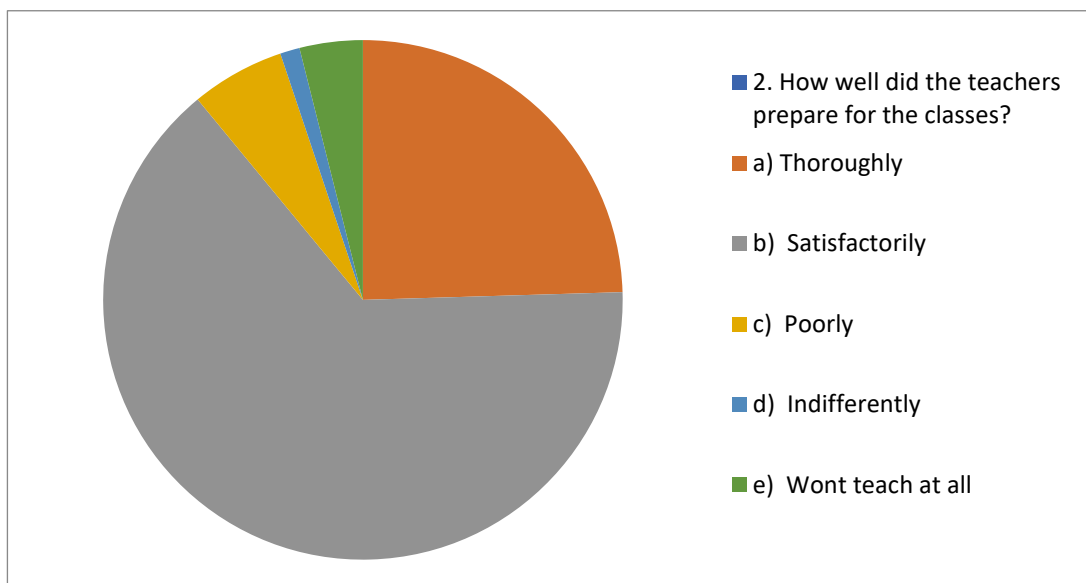
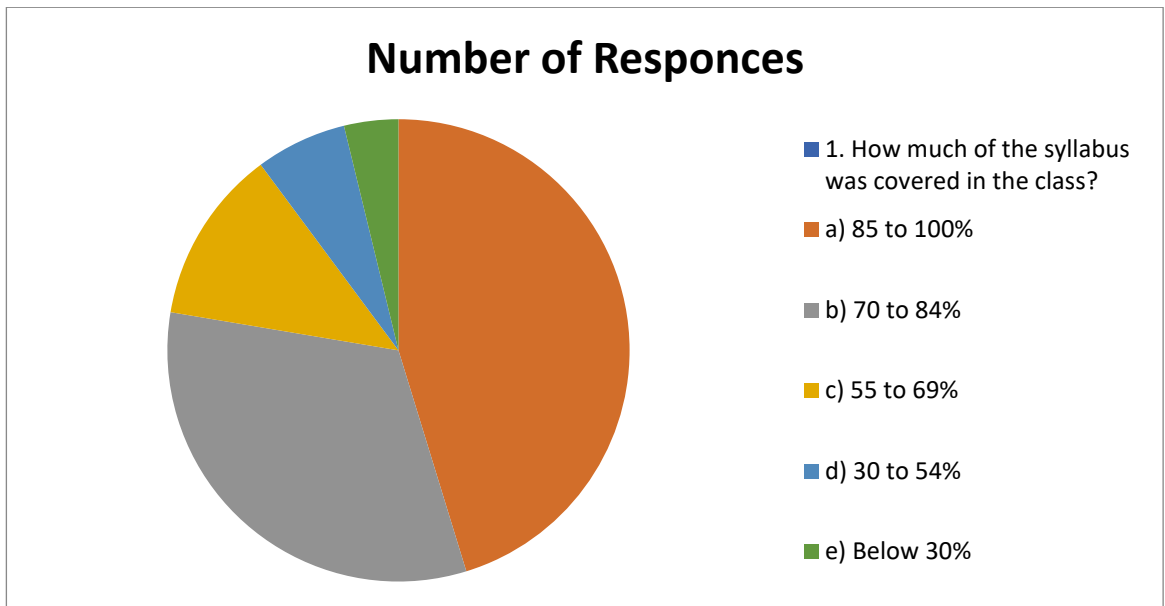
<b>21. How helpful are the college administrative staff to issues you face?</b>		
a) Extremely helpful	218	<b>29.54%</b>
b) Very helpful	369	<b>50.00%</b>
c) Moderately helpful	108	<b>14.63%</b>
d) Slightly helpful	26	<b>3.52%</b>
e) Not at all helpful	17	<b>2.30%</b>
<b>22. How helpful is your academic advisor?</b>		
a) Extremely helpful	202	<b>27.37%</b>
b) Very helpful	350	<b>47.43%</b>
c) Moderately helpful	135	<b>18.29%</b>
d) Slightly helpful	23	<b>3.12%</b>
e) Not at all helpful	28	<b>3.79%</b>
<b>23. How easy is it to register or drop courses?</b>		
a) Very Easy	208	<b>28.18%</b>
b) Easy	268	<b>36.31%</b>
c) Neutral	218	<b>29.54%</b>
d) Difficult	34	<b>4.61%</b>
e) Very Difficult	10	<b>1.36%</b>
<b>24. Do you feel job-competent moving forward from this institute?</b>		
a) Yes	469	<b>63.55%</b>
b) No	124	<b>16.80%</b>
c) Unsure	145	<b>19.65%</b>
d) Difficult	0	<b>0.00%</b>
e) Very Difficult	0	<b>0.00%</b>
<b>25. How satisfied are you with the diversity and quality of the offered extra-curricular activities?</b>		
a) Very satisfied	210	<b>28.46%</b>
b) Satisfied	350	<b>47.43%</b>
c) Neutral	136	<b>18.43%</b>

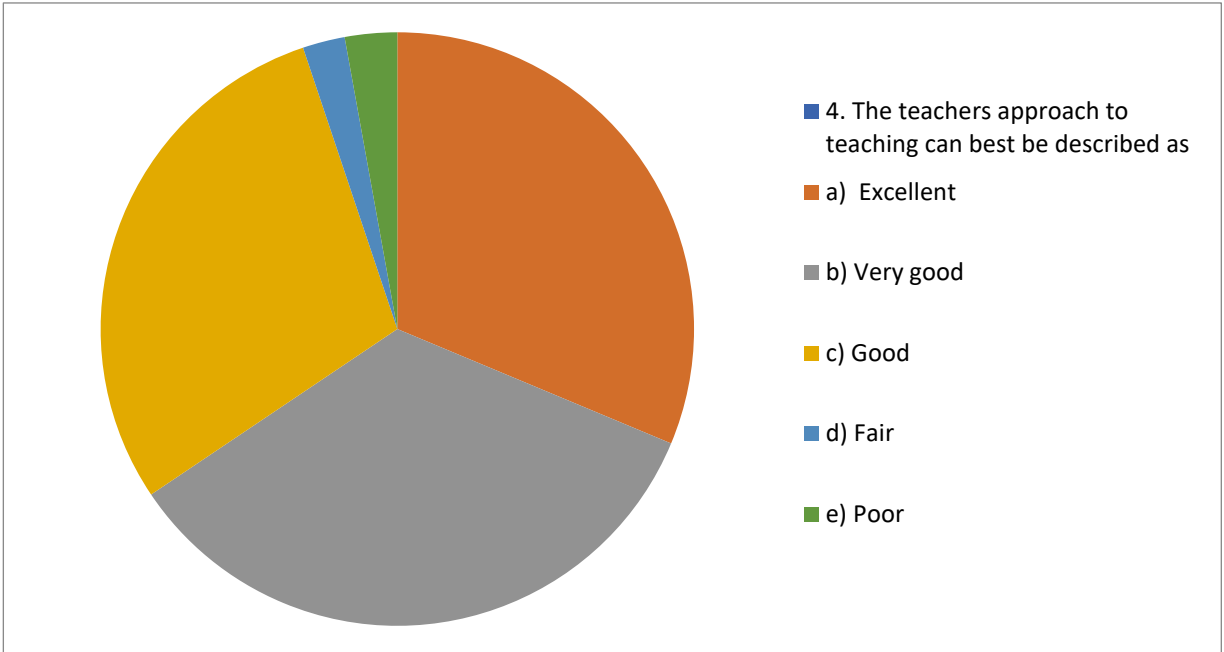
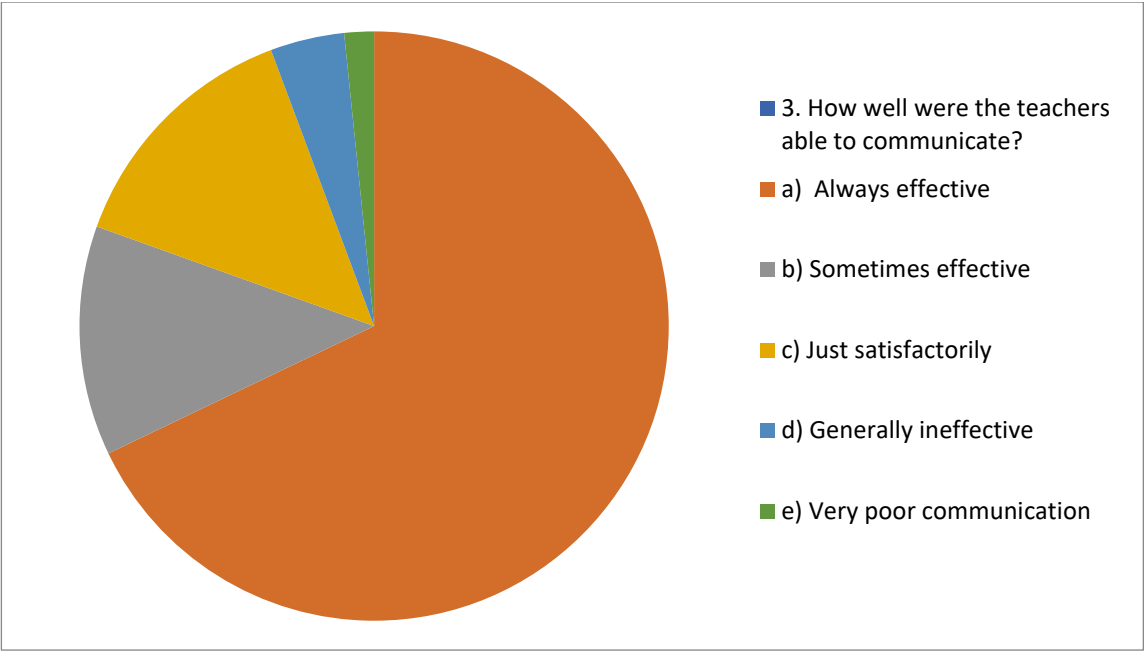
d) Not satisfied	21	2.85%
e) Very dissatisfied	21	2.85%
<b>26. How helpful are the campus staff with administrative and other issues?</b>		
a) Extremely helpful	166	22.49%
b) Very helpful	341	46.21%
c) Moderately helpful	176	23.85%
d) Slightly helpful	34	4.61%
e) Not at all helpful	21	2.85%
<b>27. How well-maintained are the facilities?</b>		
a) Excellent	180	24.39%
b) Very good	288	39.02%
c) Good	183	24.80%
d) Fair	73	9.89%
e) Poor	14	1.90%
<b>28. How satisfied are you with the institute's policies?</b>		
a) Very satisfied	220	29.81%
b) Satisfied	351	47.56%
c) Neutral	115	15.58%
d) Not satisfied	34	4.61%
e) Very dissatisfied	18	2.44%
<b>29. How satisfied are you with the overall experience studying here?</b>		
a) Very satisfied	174	23.58%
b) Satisfied	379	51.36%
c) Neutral	126	17.07%
d) Not satisfied	33	4.47%
e) Very dissatisfied	26	3.52%
<b>30. How likely are you to continue attending this institute next school year</b>		
a) likely	446	60.43%

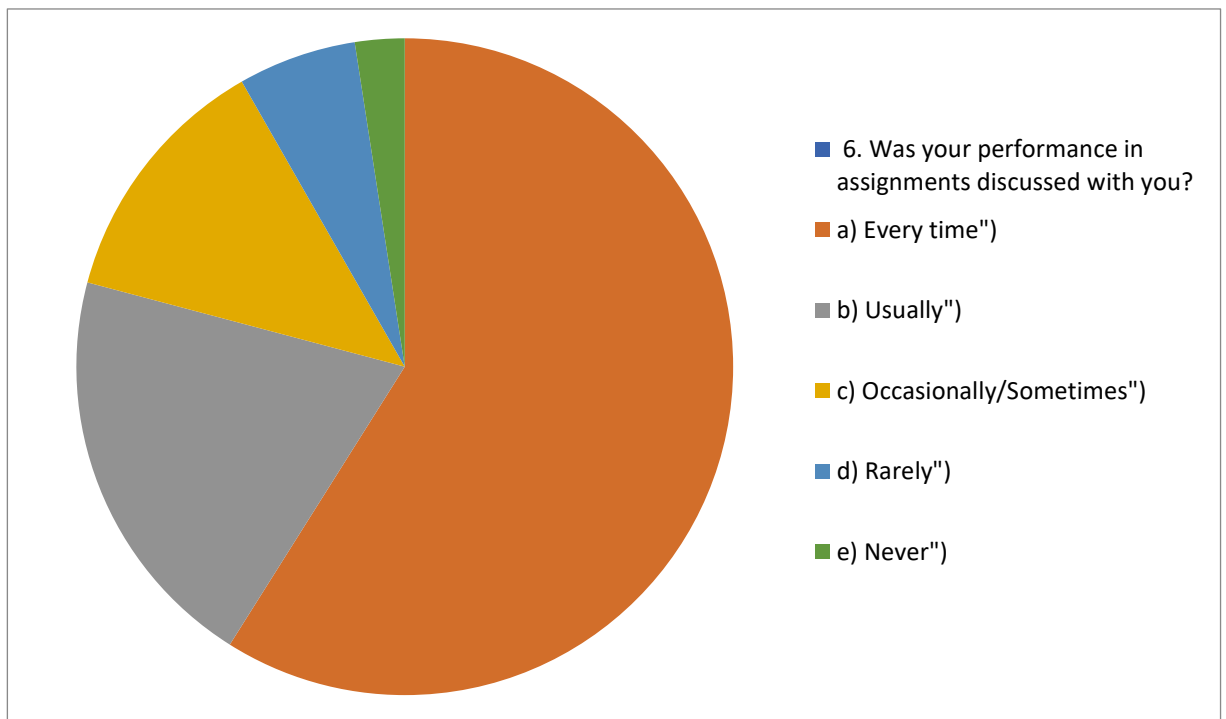
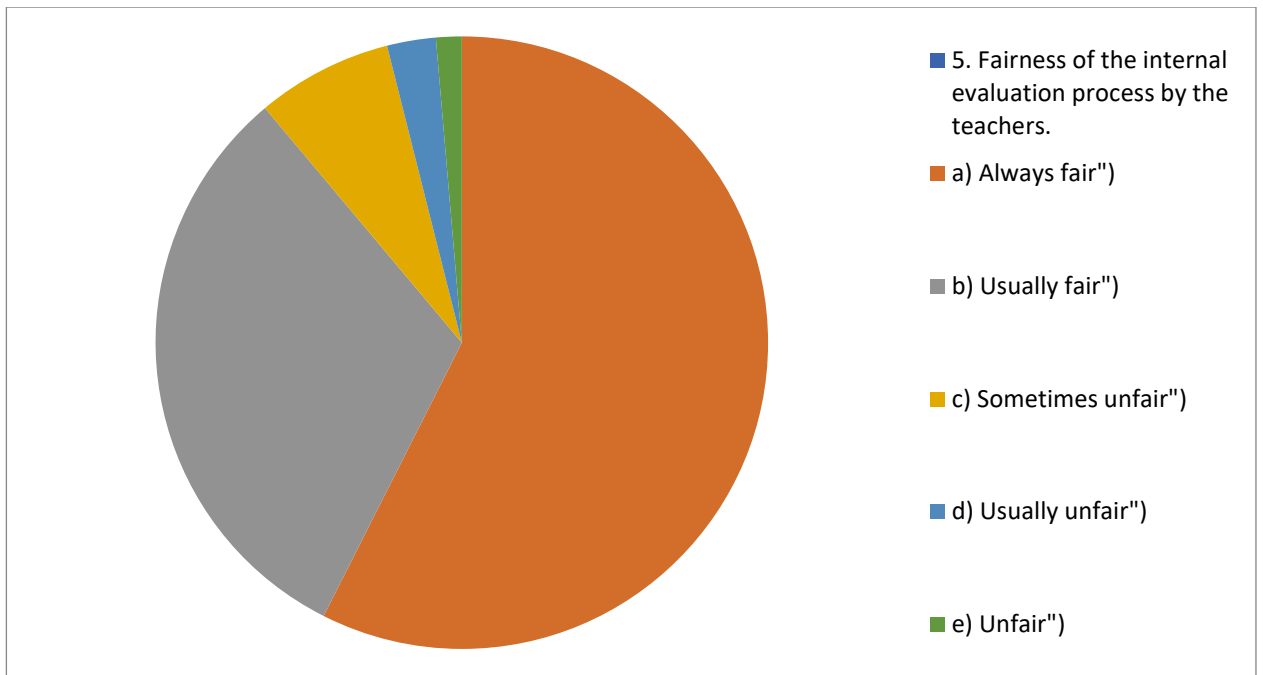


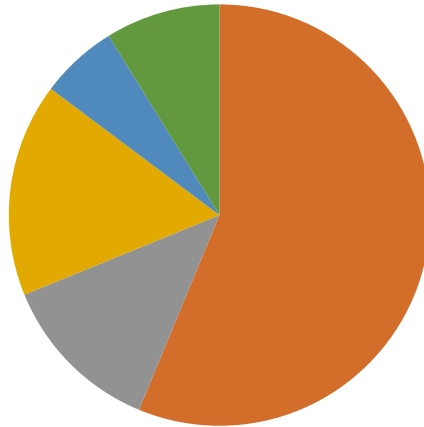
b) very likely	194	<b>26.29%</b>
c) unlikely	98	<b>13.28%</b>
d) 30 to 54%	0	<b>0.00%</b>
e) below 30%	0	<b>0.00%</b>
<b>31. As per your opinion, in which area institute needs improvement</b>		
a) Teaching-Lerning process	161	<b>21.82%</b>
b) Sports facilities	152	<b>20.60%</b>
c) Co-curricular activities	136	<b>18.43%</b>
d) Library facilities	173	<b>23.44%</b>
e) Clean campus	80	<b>10.84%</b>
f) Administration	36	<b>4.88%</b>

# Graphical Analysis of Students Satisfactory Survey

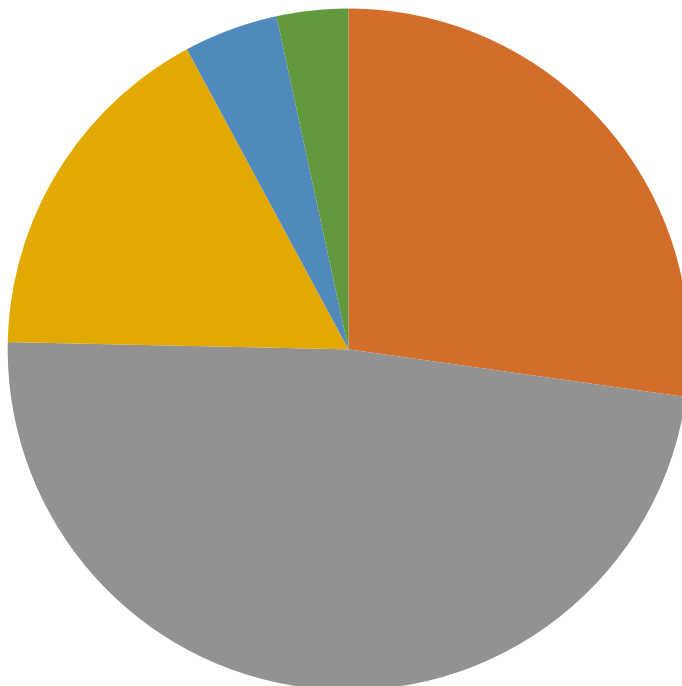




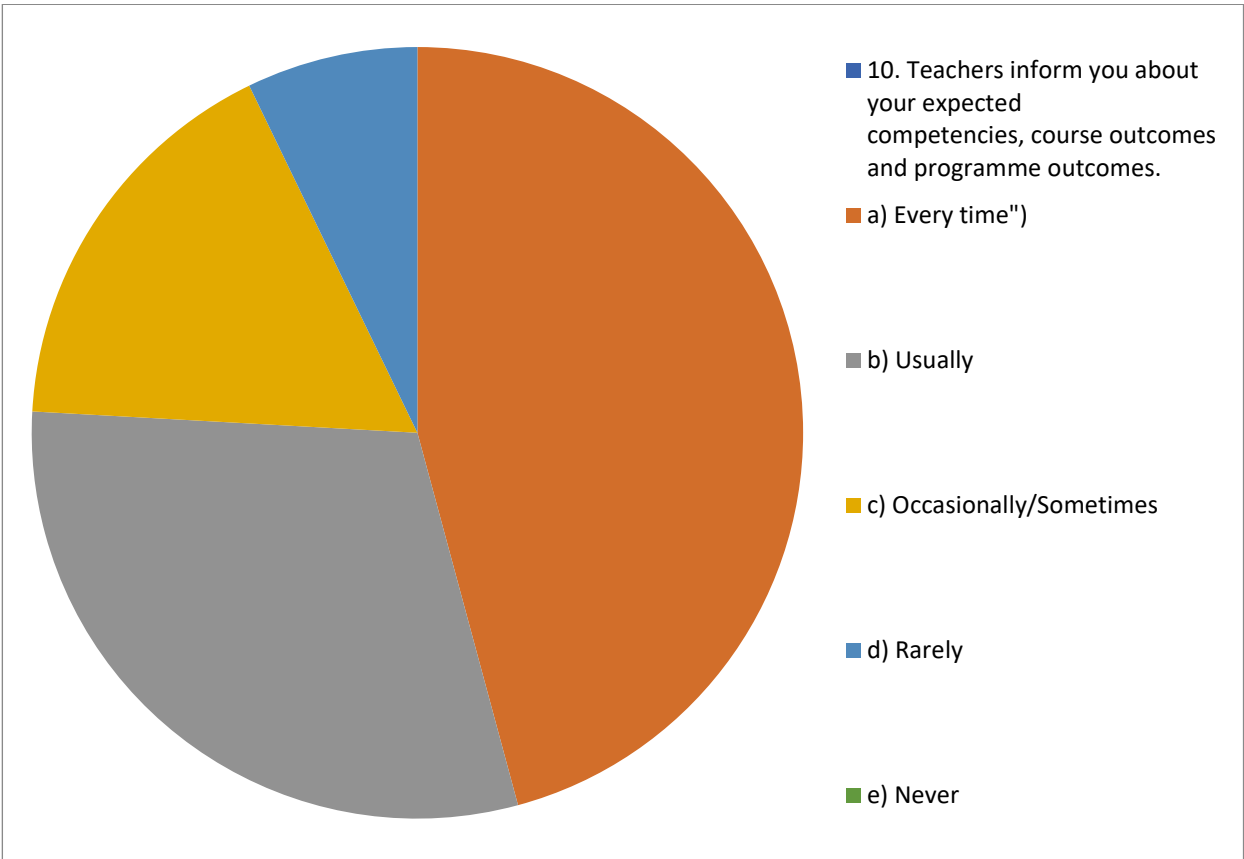
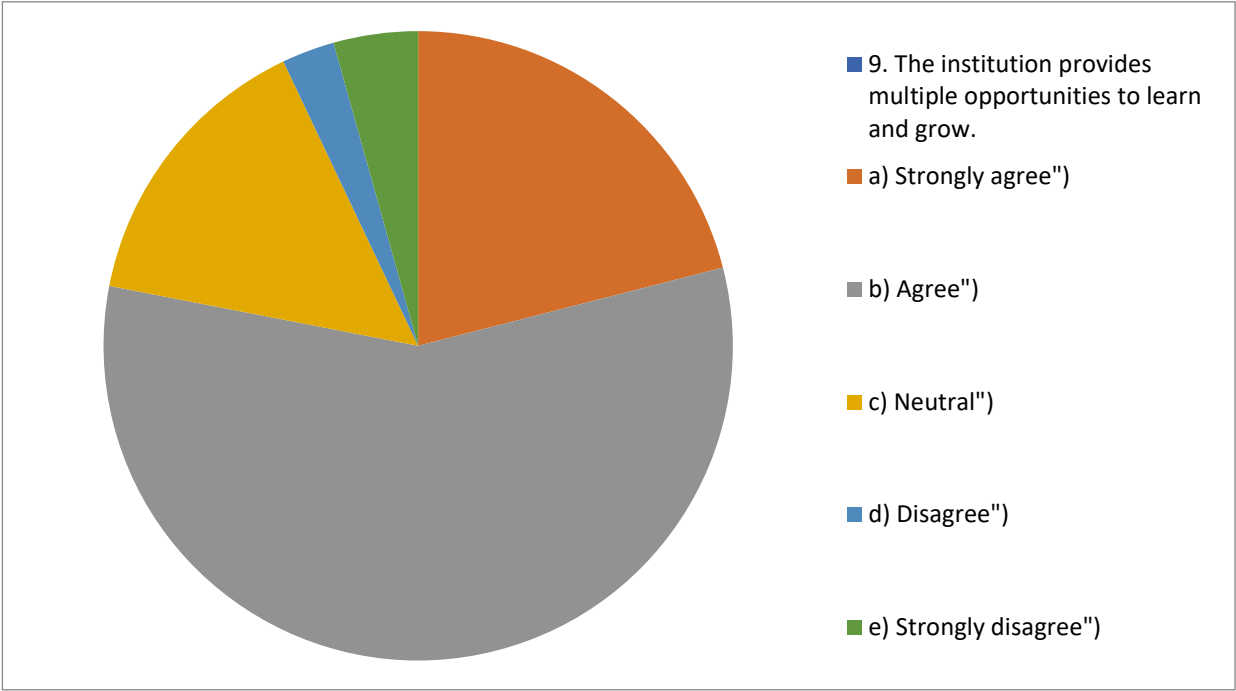


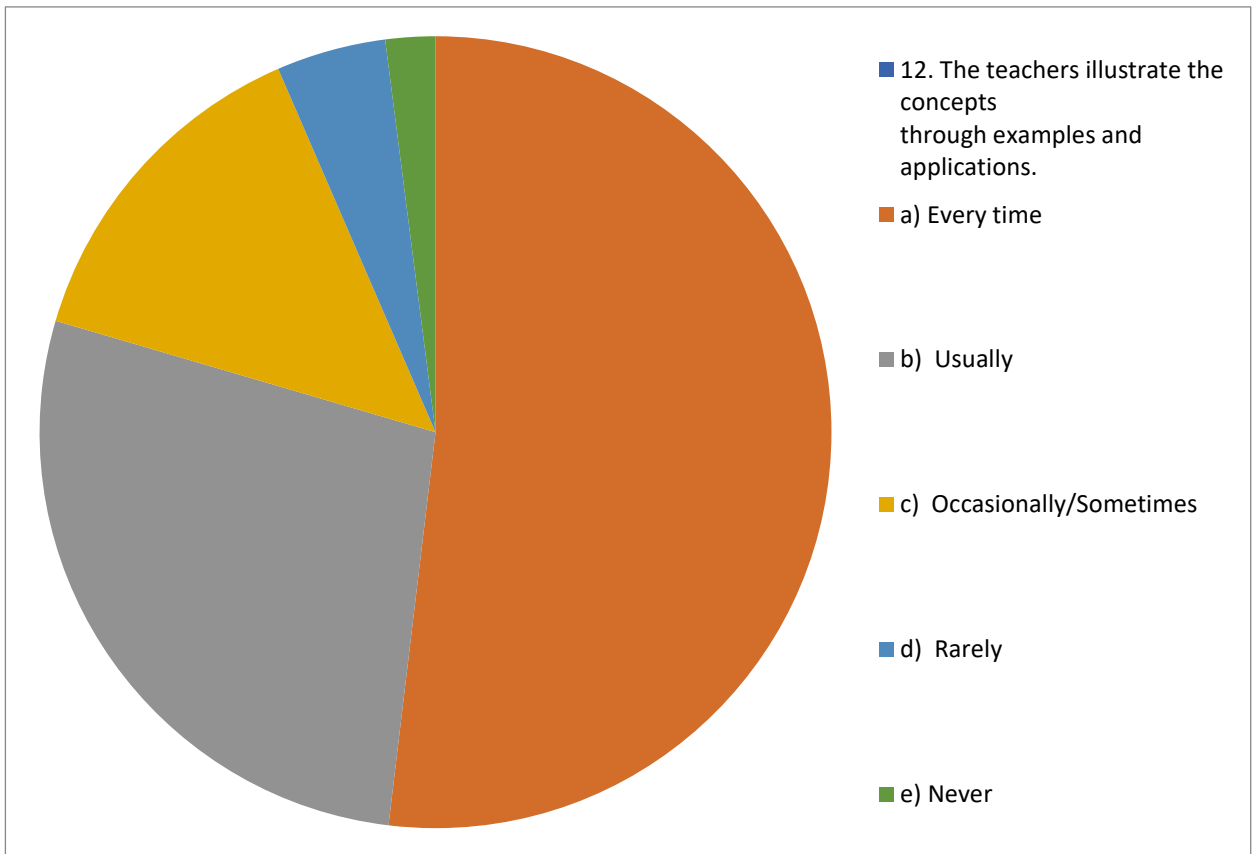
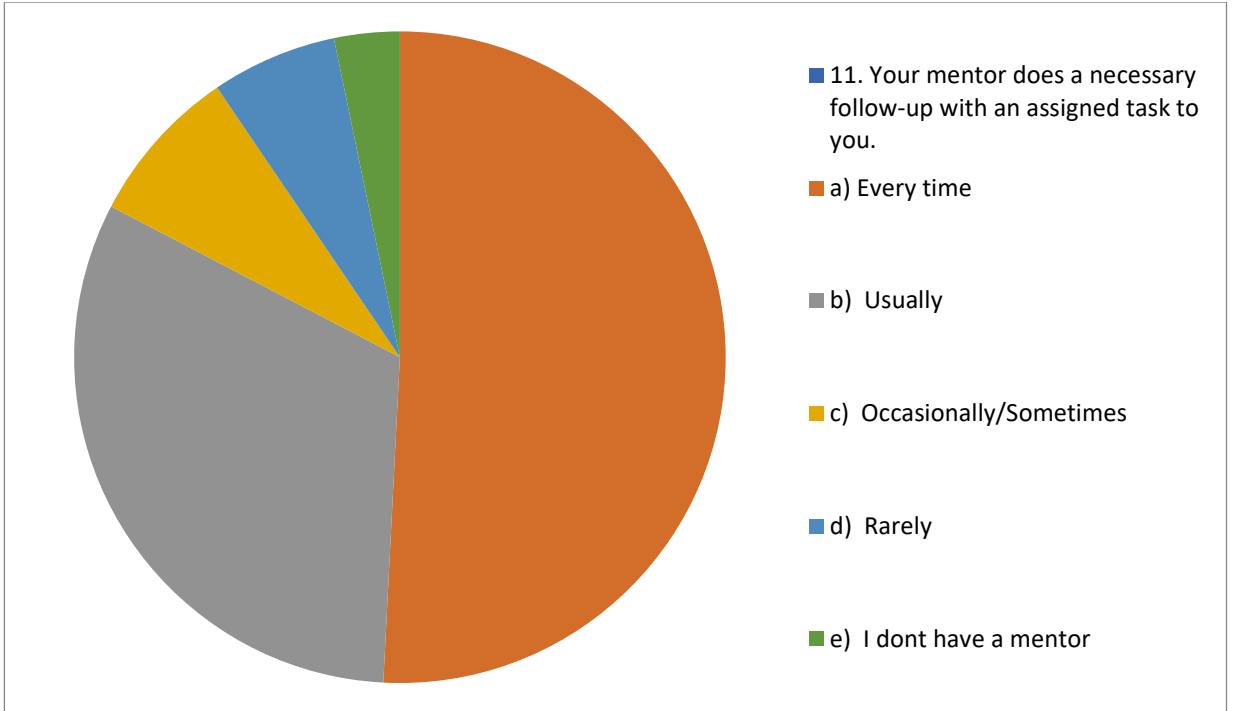


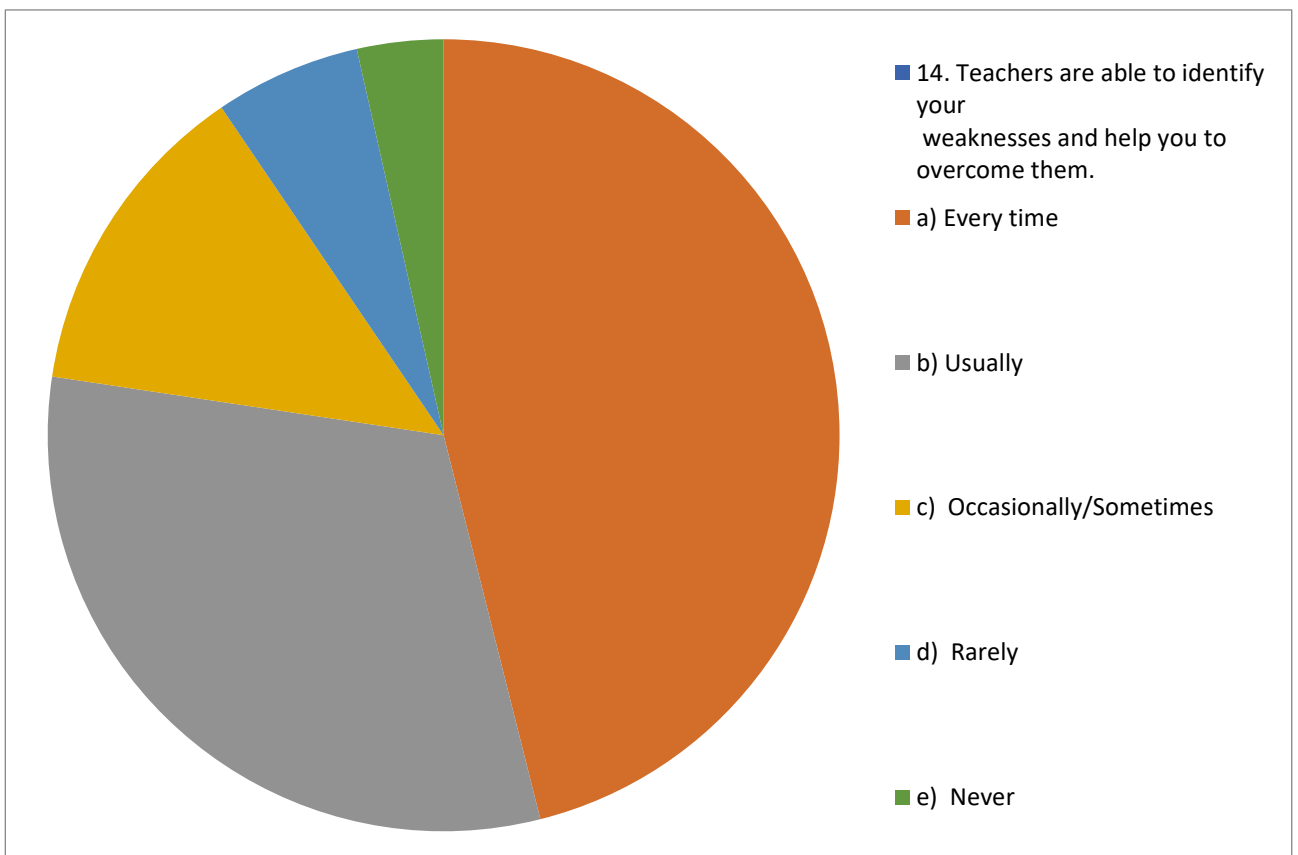
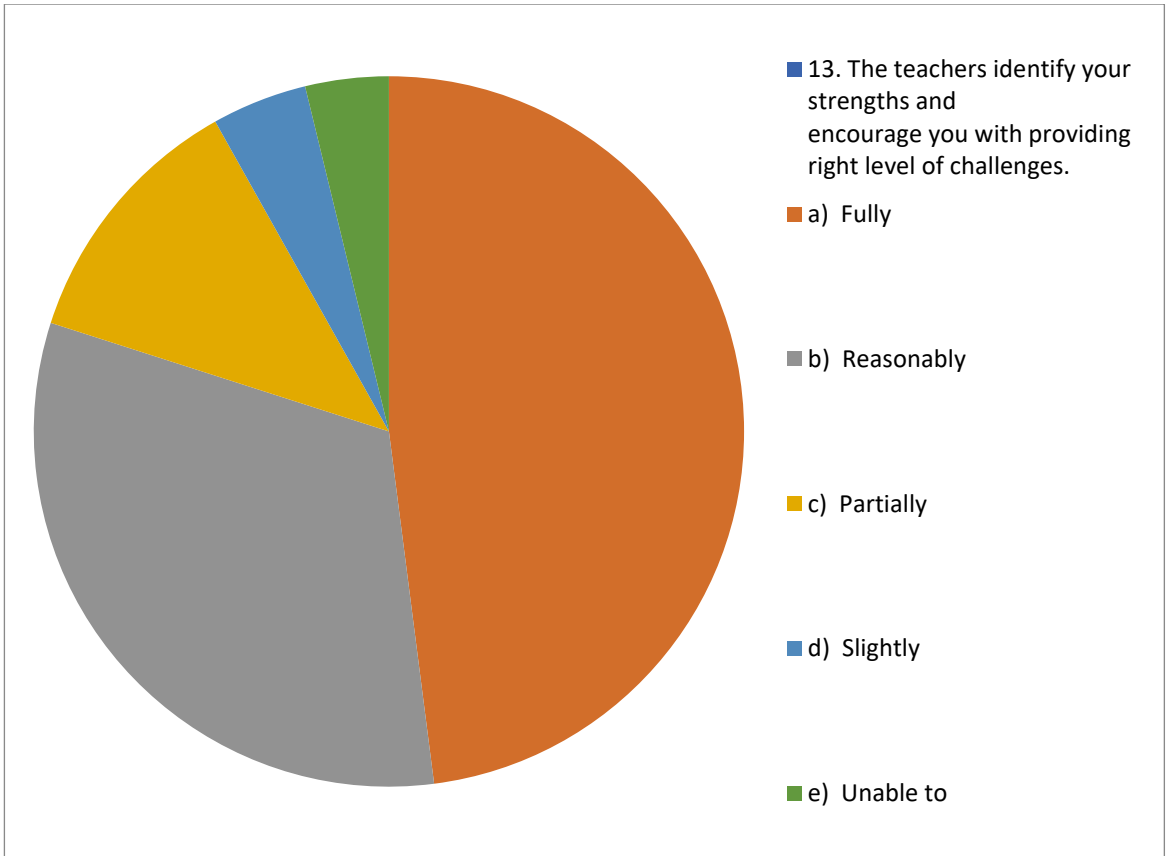
- 7. The institute takes active interest in promoting opportunities like educational tour, internship, student exchange, field visit for students etc.
- a) Regularly")
  - b) Often")
  - c) Sometimes")
  - d) Rarely")
  - e) Never")



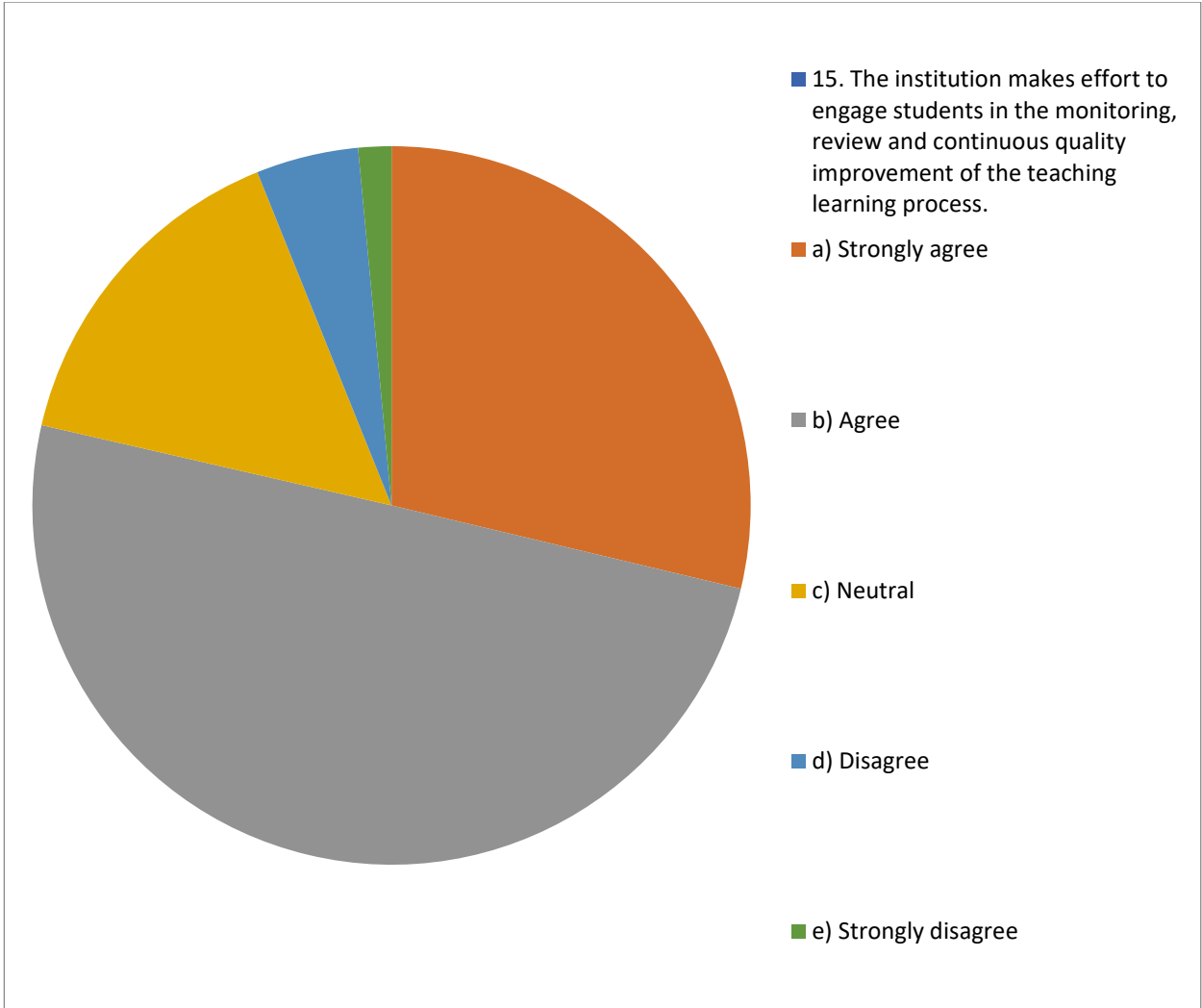
- 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- a) Significantly")
  - b) Very well")
  - c) Moderately")
  - d) Marginally")
  - e) Not at all")

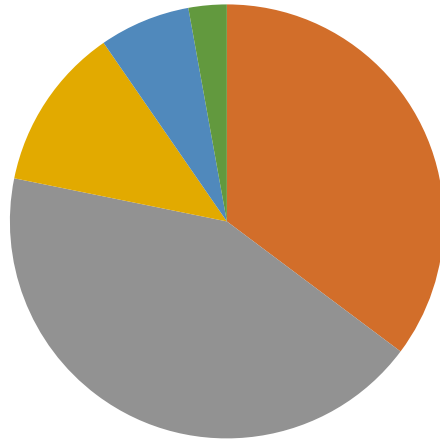












■ 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

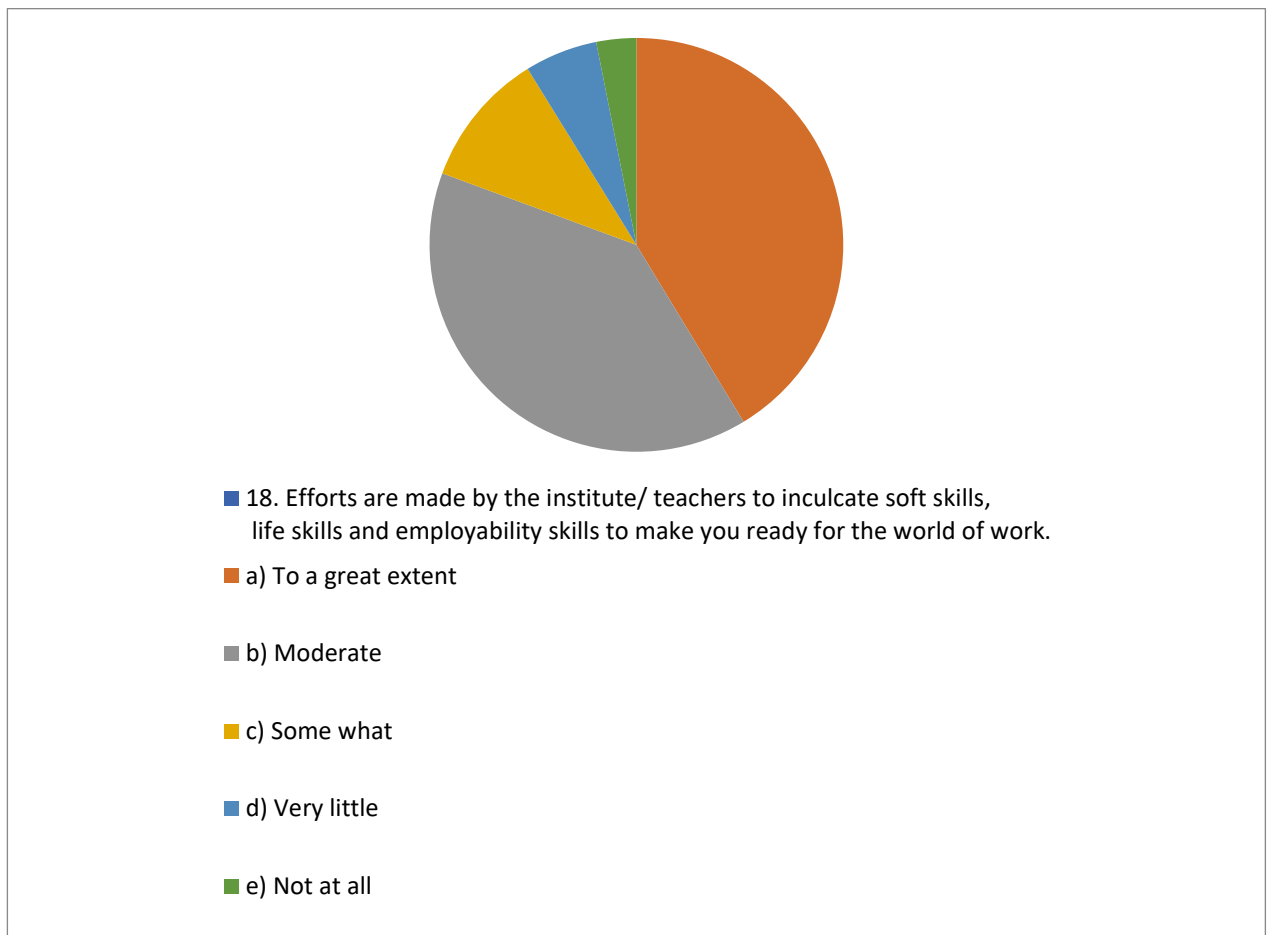
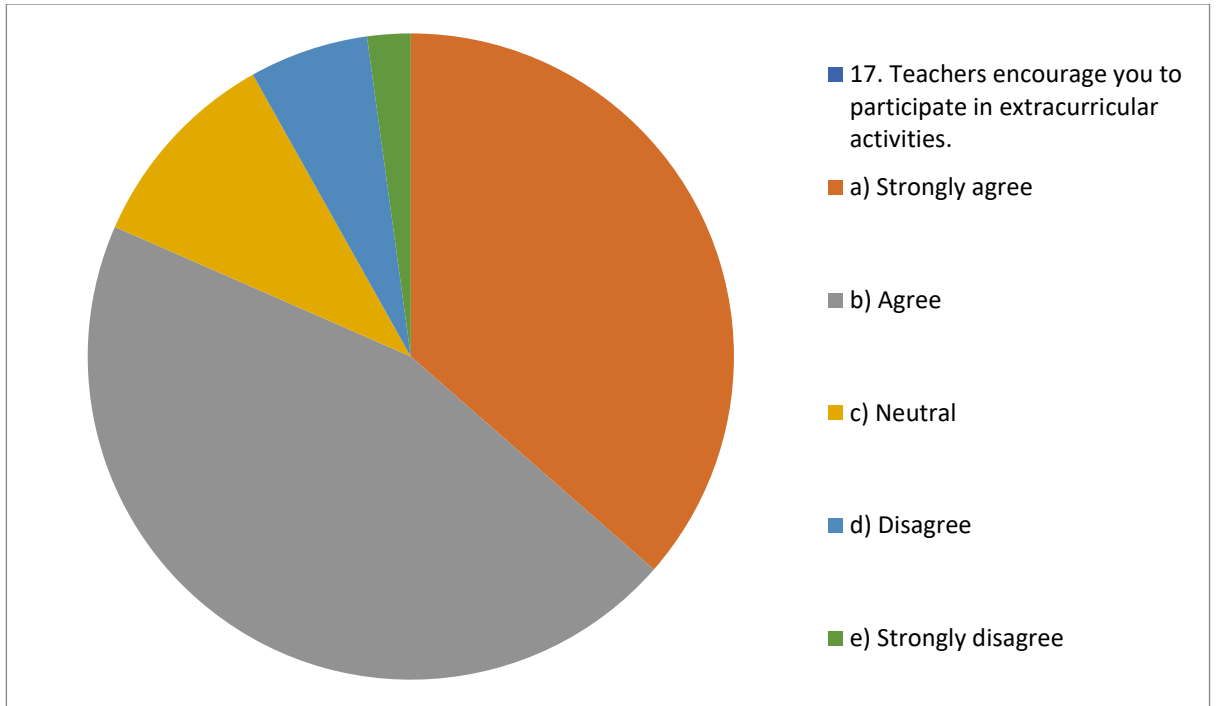
■ a) To a great extent

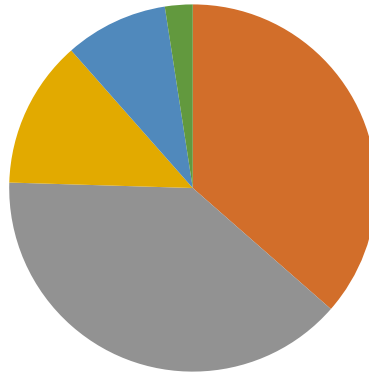
■ b) Moderate

■ c) Some what

■ d) Very little

■ e) Not at all





19. Are you satisfied with use of technology such as LCD projector, Multimedia, etc. by teachers while teaching.

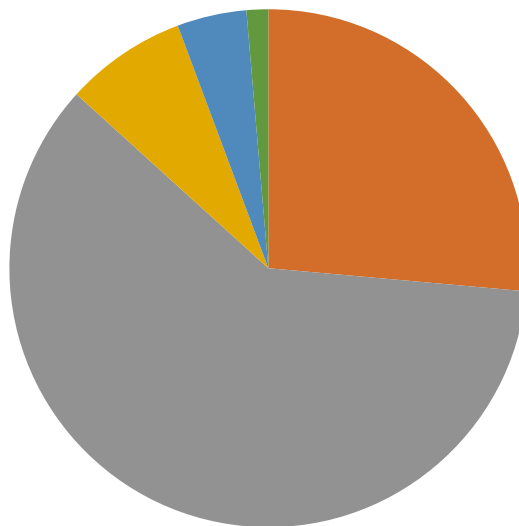
a) Very satisfied

b) Satisfied

c) Neutral

d) Not satisfied

e) Very dissatisfied



20. The overall quality of teaching learning process in your institute is very good.

a) Strongly agree

b) Agree

c) Neutral

d) Disagree

e) Strongly disagree

